

Subject Call center employment  
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## Summary

Section	Description
1	<b>Minnesota Call Center Jobs Act [sec. 116L.9761]</b> Provides act title.
2	<b>Definitions [sec. 116L.9762]</b> Provides definitions.
3	<b>Call center relocations [sec. 116L.9763]</b> Requires an employer to notify the commissioner of employment and economic development 120 days before the relocation to a foreign country of a call center, or a facility or operating unit of a call center handling at least 30 percent of a call center's volume of calls. An employer who does not give the notification on time is liable for a civil penalty of up to \$10,000. The commissioner is required to compile a list, every other year, of all such relocations.
4	<b>Grants; loans; subsidies [sec. 116L.9764]</b> If an employer relocates under section 3, that employer is ineligible for any state grants or guaranteed loans for a period of five years. The employer also has to refund any previously awarded, unspent grants or other subsidies from the state. The commissioner of management and budget can waive these requirements under certain circumstances.
5	<b>Procurement [sec. 116.9765]</b> Commissioners of state agencies must ensure that any call center with whom the state contracts conducts operations entirely within the state. Any such call center that has out-of-state operations must comply with this section within two years.
6	<b>Employee benefits [sec. 116L.9766]</b> Clarifies that nothing in the bill affects call center employees from any state payment, compensation, or benefit if their call center job is moved to a foreign country.
7	<b>Effective date</b> Effective 180 days after final enactment.



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