Overview

This bill requires the Minnesota Health Data Institute to prepare annual reports on health plan company and provider organization performance, and it modifies requirements for conducting consumer surveys. It also appropriates money to fund these initiatives.

1. **Health plan company performance measurement.** Amends § 62J.451, subd. 6a. Requires the health data institute to prepare an annual report on the performance of health plan companies in Minnesota, and specifies that the report must include consumer survey information collected and other standard performance measurement information. Strikes obsolete language.

2. **Consumer surveys.** Amends § 62J.451, subd. 6b. Requires the health data institute to adopt surveys for consumers who receive services from each of the following: health plan companies, health care delivery systems, hospitals, clinics, and other provider organizations. Also directs the institute to conduct a biennial standard consumer survey that measures consumer satisfaction with health plan companies. Strikes obsolete language.

3. **Provider organization performance measurement.** Amends § 62J.451, subd. 6c. Requires the health data institute to prepare an annual report on the performance of health care delivery systems, hospitals, clinics, and other provider organizations in Minnesota, and specifies that the report must include consumer survey information collected. Also changes language to require, rather than permit, the health data institute to consumer surveys that focus on health care provider organizations. Strikes obsolete language.

4. **Appropriation.** Makes a blank appropriation from the general fund to the commissioner of health for the health data institute to collect performance measurement information, conduct consumer surveys, and prepare annual reports on health plan company and provider organization performance.