



September 11, 2017

Chair Paul Torkelson, and Members, House Transportation Finance Committee:

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Metro Cities, representing cities in the metropolitan area, several of which operate deputy registrar offices, respectfully ask that the Legislature and the Department of Public Safety seek an effective means to address system deficiencies in the recently rolled-out Minnesota Licensing and Registration System (MNLARS) program.

Currently, there are 11 cities in the metropolitan area that operate registrar offices. City officials place a high priority in providing consistent and high quality services to their communities. There are several problems with the new system that have created increased costs, fewer processed transactions, and increased burdens for community residents using the system. The situation is particularly frustrating for local officials tasked with managing challenges over which they have little control but are accountable for with the communities they serve.

Going forward, Metro Cities would also support having an oversight committee that allows for input by all stakeholders on functions and system enhancements.

Thank you for your consideration.

Regards,

Steven Huser

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