

March 29, 2022

Dear Chair Schultz and Committee Members,

I would like to share our family story about our experience of Hi-Fidelity Wraparound services in support of HF3404.

*Wraparound was more hands on for me by showing us how to recognize our support network and incorporate those people into our life. Wraparound included both formal (the people paid to care about us) and the informal (the people who are there for us just because they care). My boys have been involved in services since they were little, we've tried it all. Wraparound was different. I actually felt connected to my Wrap Facilitator because they included me in the planning and made sure that all my services were working for me the way I wanted them to. Wrap equipped us with the tools to be able to transition from systems and services to actually thriving. Wrap showed up when we needed them. They showed us how to get all of my supports on ONE page and helped us to communicate what we needed from each of our supports. My Wrap facilitator gave me a voice and gave my family a voice. We knew the system judged us, we were supposed to be a statistic, but she (Wrap) wasn't going to let that happen. I felt Wrap eased the weight off my case manager's shoulders and things started happening more timely. Wraparound helped us with education, family support, self-help and living skills. They held our service providers (therapist, skills worker, case manager and mentor) accountable to doing what they said or what the team agreed they would do. When something didn't work, the Wrap Facilitator didn't blame us. We had a meeting, made a new plan and kept moving forward. I wished I would have found Wraparound way earlier, but either way we are happy we had it and hope more families can have this opportunity.*

Sincerely,

Sheila Harris