

DoorDash During the COVID-19 Crisis

Since the beginning of the pandemic, Dashers have been our front-line heroes, ensuring that restaurants can continue feeding their communities and that residents, particularly those who are most vulnerable, continue to have access to food. The safety of Dashers has been our priority, which is why we've taken these steps:



All deliveries are no-contact by default



Dashers can get PPE shipped for free, including glove, masks, sanitizer, and sanitizing wipes



Eligible Dashers who must self-quarantine due to COVID-19 receive two weeks of financial assistance



Eligible Dashers receive discounted (\$4) telehealth appointments and free COVID-19 screenings

Now more than ever, DoorDash has been proud to be a lifeline to many people in need of flexible work opportunities, enabling people – particularly in those communities hardest hit by the pandemic – to earn an income almost immediately even as unemployment rates skyrocketed. Since the first stay-at-home orders went into effect in mid-March through September, 1.9 million new Dashers joined the platform and together with existing Dashers earned more than \$3.5 billion during the first six and a half months of the pandemic, with approximately 60% – \$2.1 billion – of that total being earned by Dashers who live in zip codes with above average Black and/or Latinx representation.¹

Other Ways We're Supporting Dashers in Need

COVID-19 Screenings & Telehealth Visits

- Through [Doctor On Demand](#), one of the nation's leading healthcare platforms, all U.S.-based Dashers can complete an online risk [assessment](#) for COVID-19 and access virtual urgent care visits if needed for just \$4. Any Dasher who needs urgent care will receive vouchers for two follow up visits, each also for just \$4.

COVID-19 Financial Assistance

Financial Assistance is available for eligible Dashers and Couriers who:

- Tested positive for COVID-19
- Have been individually instructed to self-quarantine by a medical professional or public health official
- Are at [higher risk](#) for severe illness due to COVID-19
- Have a housemate who fulfills at least one of the above criteria