Research Department

Patrick J. McCormack, Director

600 State Office Building St. Paul, Minnesota 55155-1298 651-296-6753 [FAX 651-296-9887] www.house.mn/hrd/



Minnesota House of Representatives

November 30, 2018

TO: Speaker Daudt

Speaker-Elect Hortman Representative Fenton Representative Freiberg Representative Kiel Representative O'Driscoll

Representative O'Driscoll Representative Schultz

FROM: Ben Weeks, Legislative Analyst

Cristina Parra, Legislative Analyst

RE: Resolution on Workplace Safety and Respect

This memorandum responds to the Resolution on Workplace Safety and Respect adopted by the Committee on Rules and Legislative Administration on April 25, 2018. The resolution required the Task Force on Workplace Safety and Respect to collaborate with House staff on the projects outlined below.

Community Survey

The resolution required a community survey regarding harassment and discrimination at the House. The community survey was open to members and staff from October 4, 2018 to November 1, 2018. The surveys were anonymous, and each question was optional. Members and staff received separate surveys to facilitate sorting responses, but the questions were the same. The only identifying information the survey yielded is whether the respondent is a member or employee, and gender, which was the last question on the survey.

A few highlights from the survey responses are below, and summaries of both the member and staff surveys are attached.

- Response rates: 50% of members (66 of 132 members¹), and 72% of employees (163 of 225 employees) responded to the survey.
- <u>Policy:</u> All members (100%) and most employees (98.8%) stated that they were familiar with the House's policy against discrimination and harassment; most (95.5% of members and 98.1% of employees) also stated that they knew how to report harassment or discrimination in the legislative workplace.
- Experience with sexual harassment: Some members (19.7%) and employees (20.4%) stated that they had experienced or witnessed something that could be described as sexually harassing behavior in the legislative workplace.
- <u>Site of sexual harassment:</u> When asked where sexually harassing behavior takes place, the top answer was "off-premises events" (26.5% of members, 25.6% of employees); the next answer was "legislators' offices" (16.7% of members, 18.8% of employees).
- <u>Subjects of sexual harassment:</u> When asked who respondents had seen subjected to sexually harassing behavior in the legislative workplace, the top answer was "no one" (46.1% of members, 45.8% of employees).

We recommend the House consider the following issues as it determines whether or how to use surveys going forward:

- Frequency and timing: The legislature operates on a biennium, with some staff and
 member turnover every two years. The survey should be timed to capture the experiences
 of respondents who have had some experience in the legislative workplace, and to yield
 the greatest number of responses possible.
- Questions: The legislature is in many ways a unique workplace. The questions were tailored to the legislative workplace, but could be fine-tuned to better capture the dynamics of the legislature. We welcome all feedback on the questions used in the survey.
- Respondents: This survey went to House members and staff only. In the future, the House
 may consider including lobbyists, agency staff, LCC staff, and members of the public.
 The House may also consider working with the Senate to administer a single legislaturewide survey.

Dedicated Phone and Email Reporting

Anyone who wants to make a report or complaint, or voice a concern about harassment or discrimination under the House policy may use the dedicated phone number and email address established for this purpose. The phone number is: (651) 296 9896. The email address is dh@house.mn. The phone line and email account will be monitored by Kelly Knight, Ben Weeks, and Cristina Parra.

¹ Two members resigned before the survey was administered.

Page 3

The dedicated phone and email reporting lines have been established as additional ways to make a report of harassment or discrimination. These lines do not take the place of other avenues previously established for reports, complaints, or concerns of discrimination or harassment.

Publication, Dedicated Webpage

The House website now includes a public-facing webpage dedicated to harassment and discrimination. The webpage will go live on December 1, 2018, or shortly thereafter. The page will include links to the House Policy Against Discrimination and Harassment and the list of supervisors to whom reports, complaints, or concerns of discrimination or harassment may be brought. The webpage also includes the dedicated telephone number and email address noted above, and a concise explanation of the reporting avenues available to House employees, members, and third parties.

A print poster containing information similar to that available on the dedicated webpage will be posted in House spaces before the beginning of the 2019 legislative session.

Training

Currently, House members receive training on harassment and discrimination when they are first elected to the House. Regular staff receive training when they are first hired, and every five years thereafter. Session-only staff receive training every two years. Employee supervisors also attend harassment and discrimination training when they are first promoted to supervisor roles. In 2018, members were required to attend an all-day training with sessions on implicit bias, and harassment and discrimination. Members are scheduled to attend required training on implicit bias, and harassment and discrimination in January of 2019.

We recommend that all members and staff receive harassment and discrimination training at least every two years. In addition, we recommend that members receive additional training as follows:

- One topic in addition to harassment and discrimination training each biennium: implicit bias, or bystander training, and other potential topics to be determined later.
- Training for House chairs, leadership, and members of the personnel committee on implicit bias every one or two years.

We also recommend that House employee supervisors receive training on implicit bias, bystander training, and additional harassment and discrimination training, including specific tools for receiving complaints of harassment or discrimination.

Review House Rules and Policies

The House's Policy Against Discrimination and Harassment was updated in April 2018. We suggest the policy be reviewed each biennium for potential updates. The following are three potential updates, or things to consider updating in the policy. The first is a staff recommendation and the second and third were made by outside investigators during a harassment investigation.

Page 4

First, the policy requires that investigations into allegations of violations by a member be reported to both the Speaker and Minority Leader. We suggest the policy be amended to provide House Counsel some flexibility to report the investigations to one or more members instead of these designated individuals when the Speaker or Minority Leader is the subject of the investigation.

Second, the policy states that the House commits "to combat harassment or discrimination by and against its members and employees when interacting, in the course of their legislative work, with third parties ..." (emphasis added). The policy further states that the policy "covers the interaction of members and employees away from the Capitol Complex during any activity that involves legislative business." (emphasis added). The House may want to consider whether the policy is intended to cover a situation in which the relationship arises out of legislative work, but the alleged harassment occurs away from the Capitol during interactions that have little connection to legislative business.

Third, the policy defines sexual harassment on page 5 as "unwelcome" behavior, and provides examples of verbal, non-verbal, and physical conduct or communications. The verbal and non-verbal examples use the term "unwelcome" but the physical ones do not. The policy should be amended to clarify whether physical conduct, such as kissing, or touching, constitutes sexual harassment without regard to whether the conduct is unwelcome.

BW/CP/rk

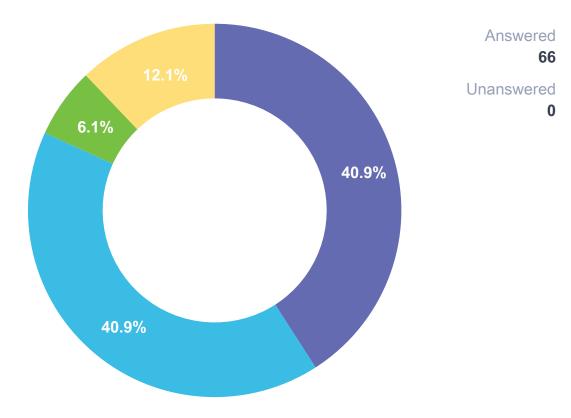
CC: Kelly Knight
Meagan Rice
Jynell Boulka
Ben Golnik
Sean Rahn
Susan Closmore

Attachment



How satisfied are you with the work culture at the Minnesota House of Representatives?



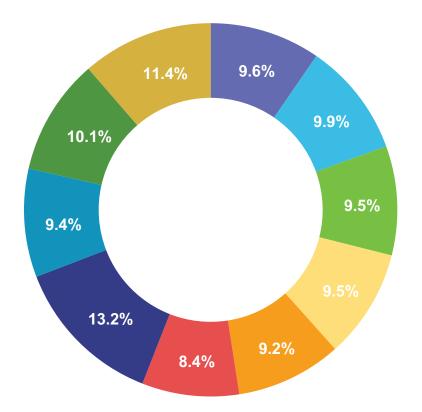


Choice	Total
Very satisfied	27
Satisfied	27
 Neither satisfied nor dissatisfied 	4
Dissatisfied	8
 Very dissatisfied 	0



Do you agree with the following statements?

SCORING



Answered 66
Unanswered 0

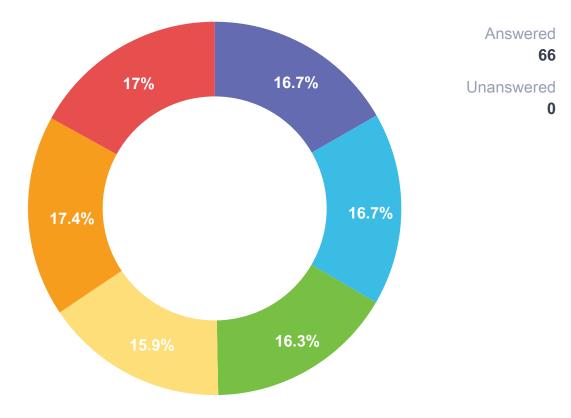
Choice	Total	Average
 My coworkers treat each other respectfully. 	156	2.36
 Members of the House treat staff respectfully. 	161	2.44
 House leadership is committed to having a respectful workplace. 	154	2.33

	Harassment complaints against House members are taken seriously.	154	2.33
•	Harassment complaints against House employees are taken seriously.	149	2.26
•	I would feel comfortable reporting harassment or discrimination.	137	2.08
•	Individuals who harass others get away with it.	215	3.26
•	House leadership is taking action to prevent harassment.	153	2.32
•	Employees engaging in misconduct are held accountable for their actions.	164	2.48
•	House members engaging in misconduct are held accountable for their actions.	185	2.8



How likely are you to discuss a behavior or experience that made you feel uncomfortable with:





Choice	Total	Average
The person involved	248	3.76
 A non-supervisory coworker 	248	3.76
A supervisor	242	3.67
Human resources	236	3.58

	A House member	259	3.92
•	Caucus leadership staff	252	3.82

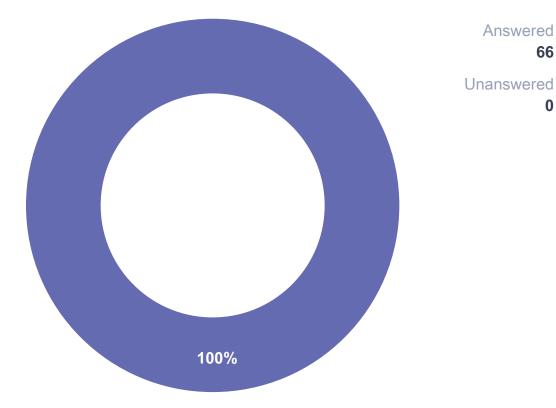


Are you familiar with the House's policy against discrimination and harassment?

Answered

66



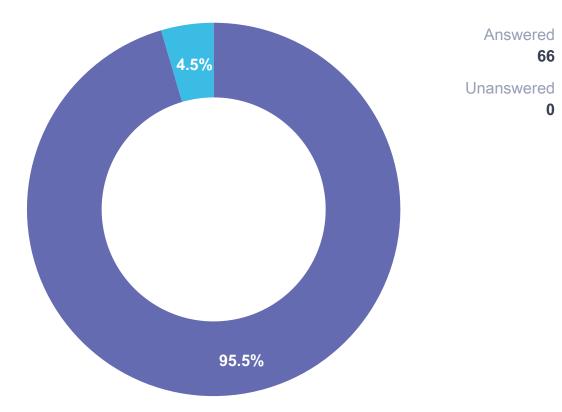


Choice	Total
• Yes	66
No	0



Do you know how you can report harassment or discrimination in the legislative workplace?

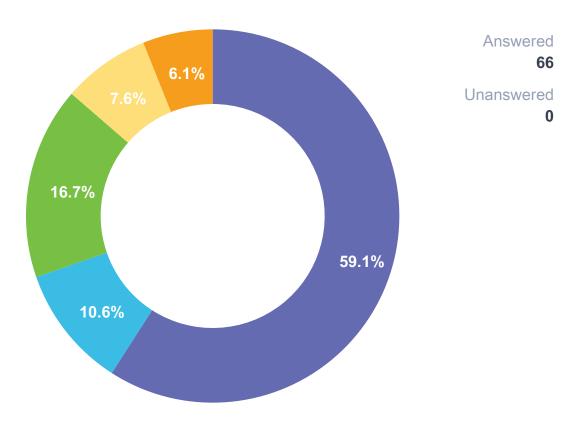




Choice	Total
• Yes	63
No	3



In the past 12 months, how often have you experienced or witnessed harassment, inappropriate behavior, or discrimination in the legislative workplace?



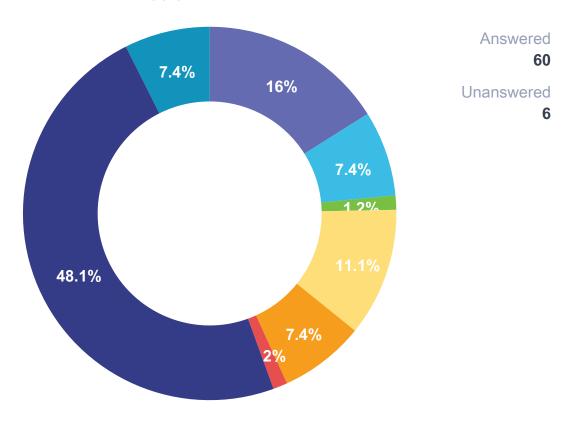
Choice	Total
Never	39
Once	7
 Once a month or less 	11
 Two to three times a month 	5

- Once a week or more 4
- One or more times a day



In the past 12 months, have you experienced or witnessed any harassment, inappropriate behavior, or discrimination based on the following?

Check all that apply.

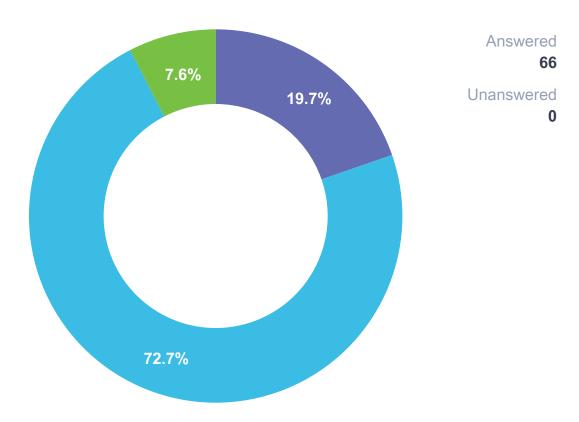


Choice	Total
• Sex	13
 Sexual orientation 	6
Gender identity	1

	Race or ethnicity	9
•	Religion	6
•	Disability	1
•	None of the above	39
•	Other	6



Have you experienced or witnessed anything that could be described as sexually harassing behavior in the legislative workplace?



Choice	Total
• Yes	13
No	48
I don't know	5



In the past 12 months, how often did someone in the legislative workplace do the following?

Answered

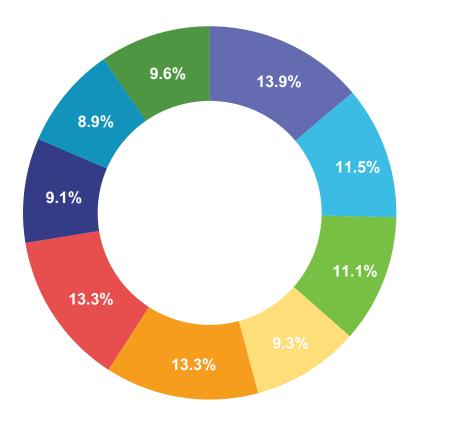
Unanswered

65

1 = Never

SCORING

- 2 = Once
- 3 = Once a month or less
- 4 = Two to three times a month
- 5 = Once a week or more
- 6 = One or more times a day



Choice	Total	Average
 Repeatedly tell sexist stories or jokes that were offensive to you 	101	1.55

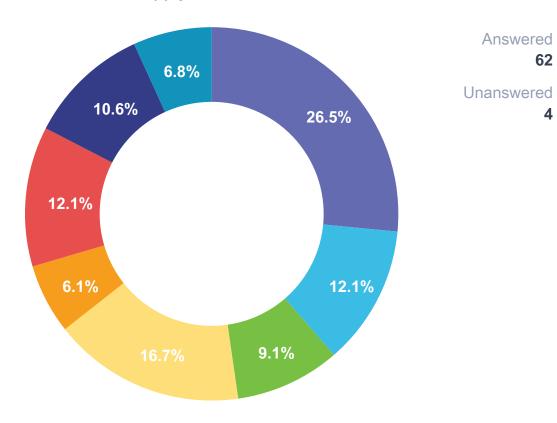
•	Make unwelcomed attempts to draw you into a discussion of sexual matters	84	1.29
•	Make offensive remarks about your appearance, body, or sexual activities	81	1.25
	Make unwanted attempts to establish a romatic or sexual relationship with you despite your efforts to discourage it	68	1.05
•	Refer to a gender in insulting or offensive terms	97	1.49
•	Put you down or act in a condescending way toward you because of your gender	97	1.49
•	Imply you would receive a work benefit if you entered into a sexual or romantic relationship	66	1.02
•	Make you feel threatened with some sort of retaliation for not entering into a sexual or romantic relationship	65	1



Where do you believe sexually harassing behavior takes place in the legislative workplace?

Check all that apply.

MULTIPLE CHOICE



4

Choice	Total
 Off-premises events 	35
 Working areas of the Capitol complex 	16
 Public areas of the Capitol complex 	12
Legislators' offices	22

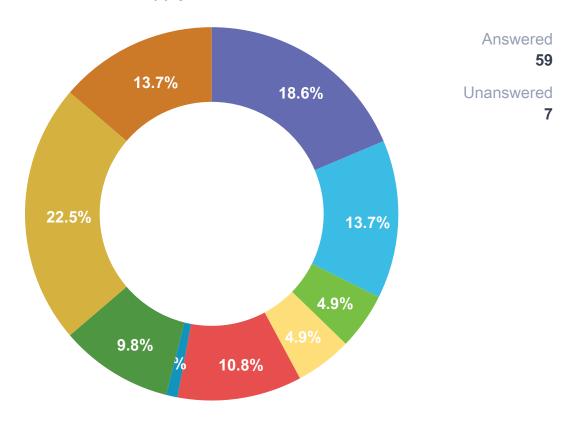
	Hearing or committee rooms	8
•	Everywhere/anywhere	16
•	Nowhere	14
	Other	9



Who is engaging in sexually harassing behavior in the legislative workplace?

Check all that apply.

MULTIPLE CHOICE



Choice	Total
House members	19
Senators	14
House staff	5
Senate staff	5

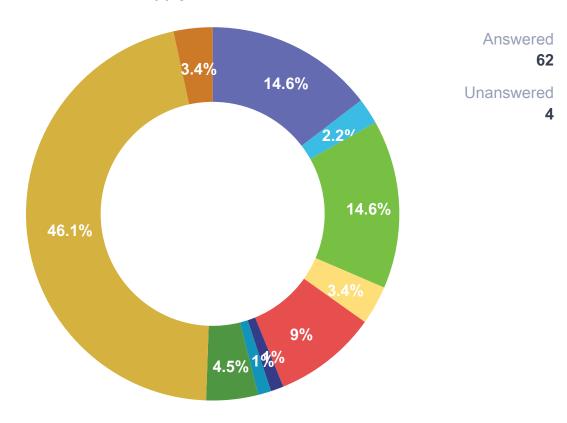
	LCC staff	0
•	Lobbyists	11
•	Media	0
•	Agency staff	1
•	Members of the public	10
•	No one	23
	Other	14



Who have you seen subjected to sexually harassing behavior in the legislative workplace?

Check all that apply.

MULTIPLE CHOICE

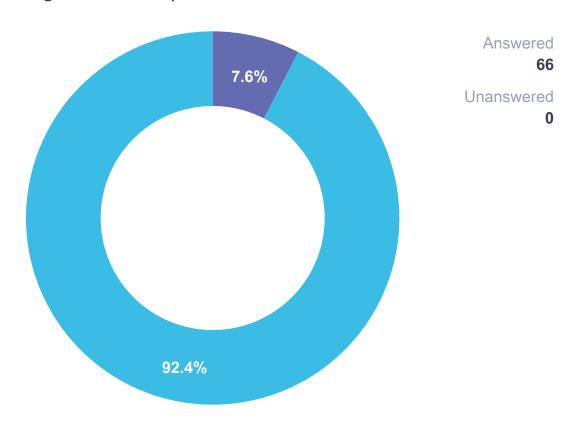


Choice	Total
House members	13
Senators	2
House staff	13
Senate staff	3

	LCC staff	0
•	Lobbyists	8
•	Media	1
•	Agency staff	1
•	Members of the public	4
•	No one	41
•	Other	3



Have you ever reported an incident of harassment, inappropriate behavior, or discrimination in the legislative workplace?



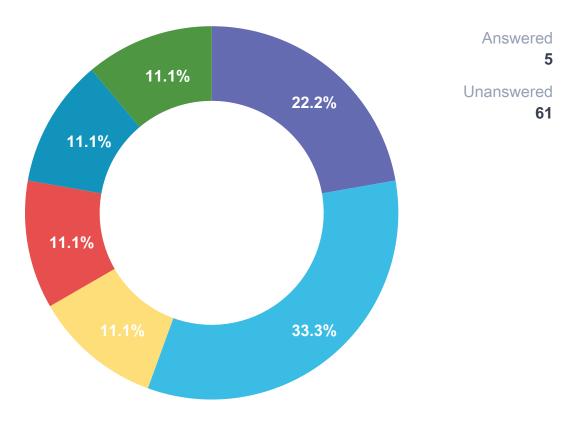
Choice	Total
• Yes	5
No	61



Did any of the outcomes listed below occur as a result of the complaint?

Check all that apply.

MULTIPLE CHOICE

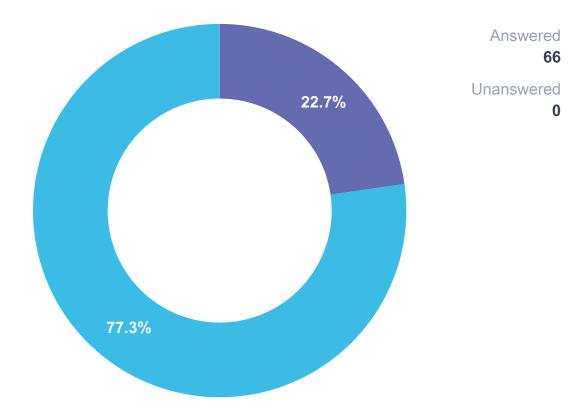


Choice	Total
No action was taken.	2
 Someone asked the person to change his or her behavior. 	3
 My work station or duties were changed in order to avoid the person. 	0

- I was encouraged to "drop" the issue.
- The person stopped the behavior.
- The person did not stop the behavior. 1
- My leadership punished me for 0 bringing it up.
- Adverse action was taken against the person for his or her behavior.
- I don't know what actions were taken.



Have you ever witnessed harassment, inappropriate behavior, or discrimination in the legislative workplace but opted **not** to make an oral or written complaint about what you experienced?

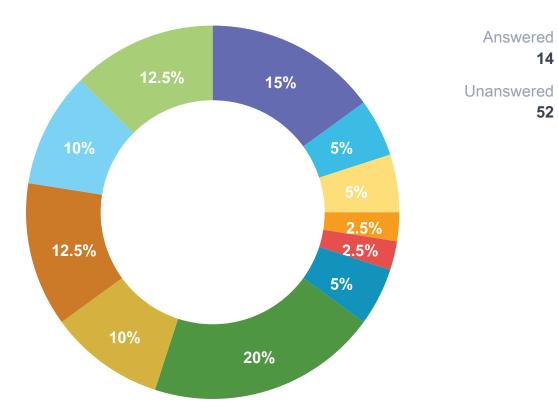


Choice	Total
• Yes	15
No	51



What were your reasons for not making a complaint? Check all that apply.

MULTIPLE CHOICE

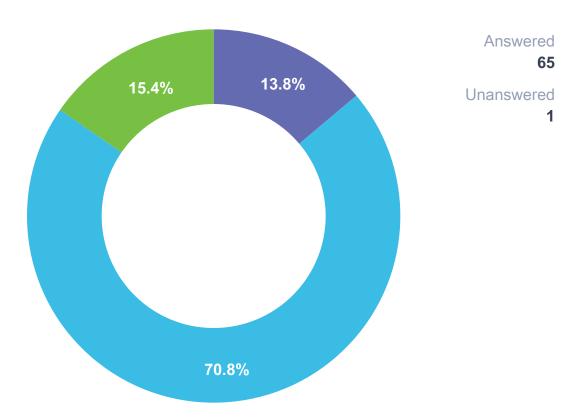


Choice	Total
 The behavior or misconduct stopped on its own. 	6
 I confronted the person myself. 	2
 I did not know how to file a complaint. 	0
 I did not want anyone else to know. 	2

	I was ashamed or embarassed.	1
•	I wanted to forget about it and move on.	1
•	I did not think I would be believed.	0
•	I did not trust the complaint and resolution process.	2
•	I did not think anything would be done.	8
•	I thought the person who did it would get away with it.	4
	I thought it might hurt my career.	5
•	I was concerned for my physical safety.	0
	I feared losing my job.	0
	I did not want the person harassing or discriminating to know I had made a complaint.	4
	Other	5



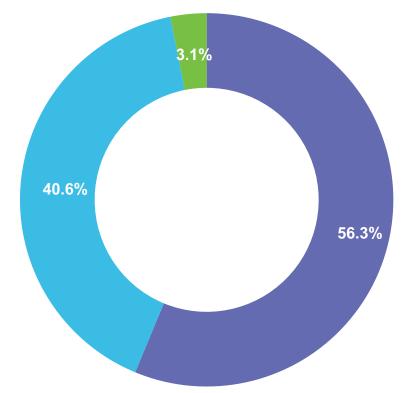
Would you be afraid of retaliation if you reported harassing, inappropriate, or discriminatory behavior in the legislative workplace?



Choice	Total	
• Yes	9	
No	46	
I don't know	10	



What is your gender?



Answered

Unanswered

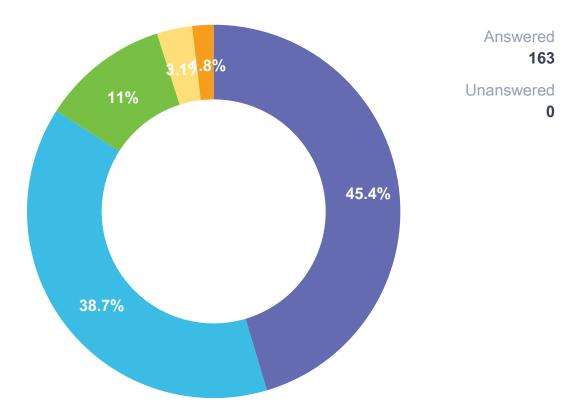
64

Choice	Total
Male	36
Female	26
Non-binary	2



How satisfied are you with the work culture at the Minnesota House of Representatives?



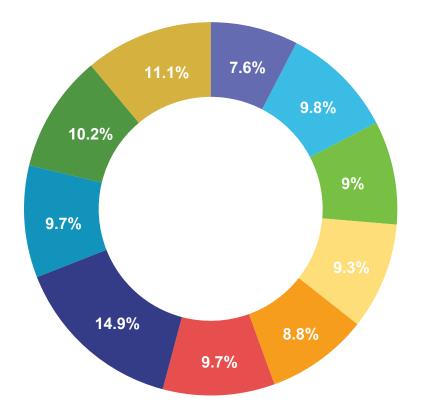


Choice	Total	
Very satisfied	74	
Satisfied	63	
 Neither satisfied nor dissatisfied 	18	
Dissatisfied	5	
 Very dissatisfied 	3	



SCORING

Do you agree with the following statements?



Answered 163
Unanswered 0

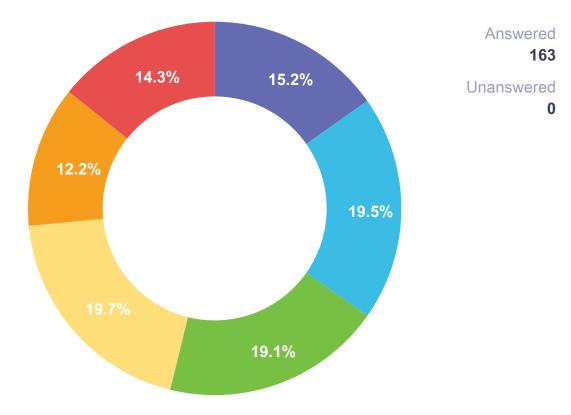
Choice	Total	Average
 My coworkers treat each other respectfully. 	280	1.72
 Members of the House treat staff respectfully. 	360	2.21
 House leadership is committed to having a respectful workplace. 	331	2.03

	Harassment complaints against House members are taken seriously.	341	2.09
•	Harassment complaints against House employees are taken seriously.	326	2
•	I would feel comfortable reporting harassment or discrimination.	357	2.19
•	Individuals who harass others get away with it.	549	3.37
•	House leadership is taking action to prevent harassment.	358	2.2
•	Employees engaging in misconduct are held accountable for their actions.	375	2.3
•	House members engaging in misconduct are held accountable for their actions.	408	2.5



How likely are you to discuss a behavior or experience that made you feel uncomfortable with:





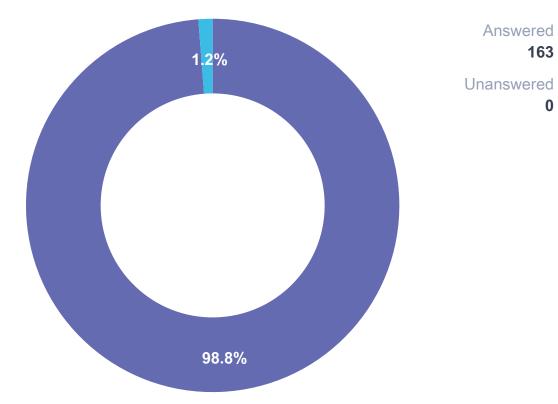
Choice	Total	Average
 The person involved 	483	2.96
 A non-supervisory coworker 	619	3.8
A supervisor	605	3.71
Human resources	624	3.83

A House member 388 2.38Caucus leadership staff 452 2.77



Are you familiar with the House's policy against discrimination and harassment?



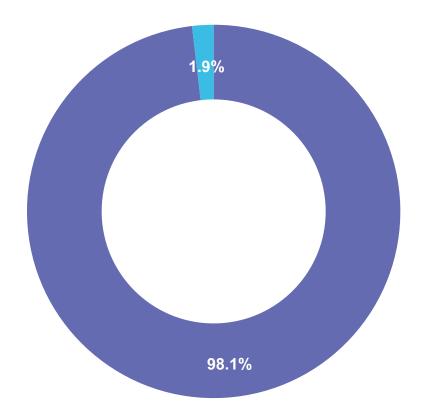


Choice	Total
• Yes	161
No	2



Do you know how you can report harassment or discrimination in the legislative workplace?



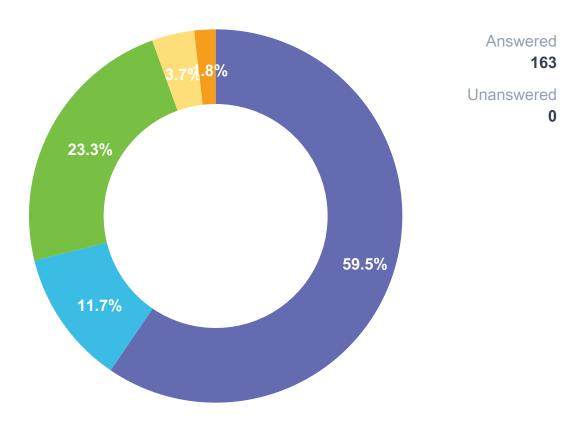


Answered 162
Unanswered

Choice	Total
• Yes	159
No	3



In the past 12 months, how often have you experienced or witnessed harassment, inappropriate behavior, or discrimination in the legislative workplace?



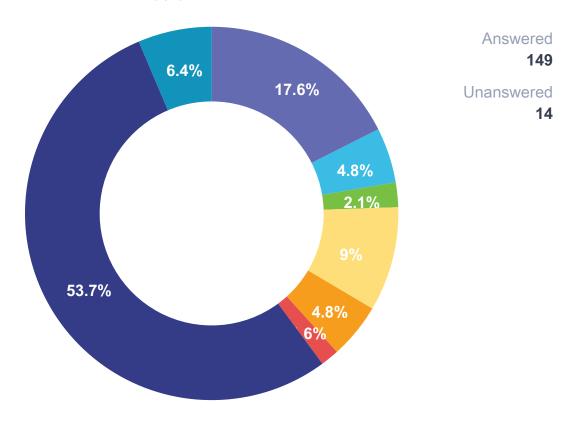
Choice	Total
Never	97
Once	19
 Once a month or less 	38
 Two to three times a month 	6

- Once a week or more 3
- One or more times a day



In the past 12 months, have you experienced or witnessed any harassment, inappropriate behavior, or discrimination based on the following?

Check all that apply.

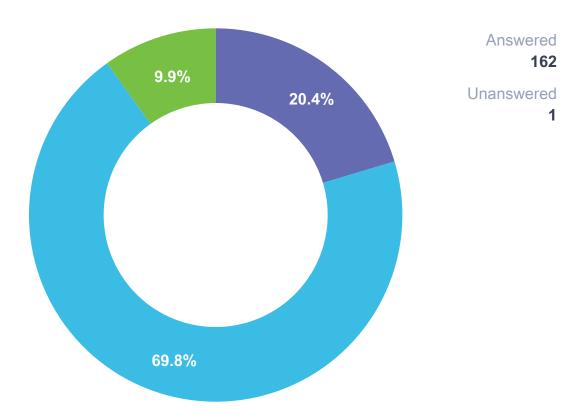


Choice	Total
• Sex	33
 Sexual orientation 	9
Gender identity	4

	Race or ethnicity	17
•	Religion	9
•	Disability	3
•	None of the above	101
•	Other	12



Have you experienced or witnessed anything that could be described as sexually harassing behavior in the legislative workplace?



Choice	Total
• Yes	33
No	113
I don't know	16

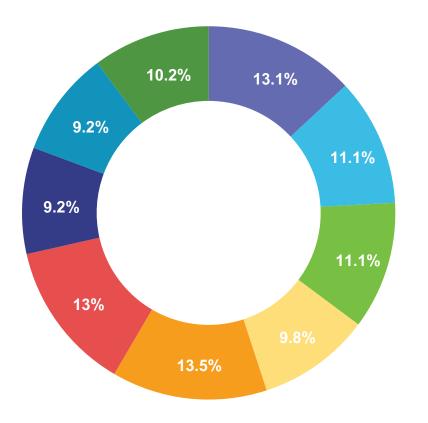


In the past 12 months, how often did someone in the legislative workplace do the following?

1 = Never

SCORING

- 2 = Once
- 3 = Once a month or less
- 4 = Two to three times a month
- 5 = Once a week or more
- 6 = One or more times a day



Answered 162 Unanswered

Choice	Total	Average
 Repeatedly tell sexist stories or jokes that were offensive to you 	234	1.44

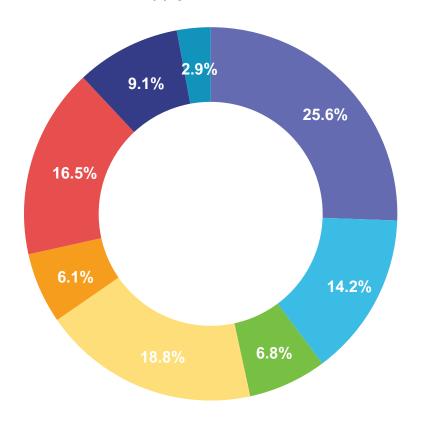
•	Make unwelcomed attempts to draw you into a discussion of sexual matters	198	1.22
•	Make offensive remarks about your appearance, body, or sexual activities	198	1.22
	Make unwanted attempts to establish a romatic or sexual relationship with you despite your efforts to discourage it	175	1.08
•	Refer to a gender in insulting or offensive terms	241	1.49
•	Put you down or act in a condescending way toward you because of your gender	233	1.44
•	Imply you would receive a work benefit if you entered into a sexual or romantic relationship	165	1.02
•	Make you feel threatened with some sort of retaliation for not entering into a sexual or romantic relationship	164	1.01



Where do you believe sexually harassing behavior takes place in the legislative workplace?

Check all that apply.

MULTIPLE CHOICE



Answered 155
Unanswered 8

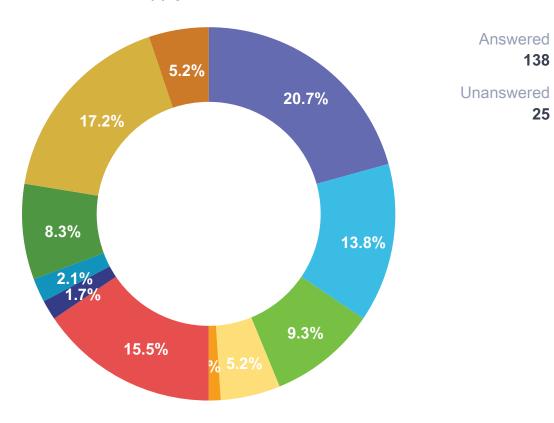
Choice	Total
 Off-premises events 	79
 Working areas of the Capitol complex 	44
 Public areas of the Capitol complex 	21
Legislators' offices	58

•	Hearing or committee rooms	19
•	Everywhere/anywhere	51
•	Nowhere	28
•	Other	9



Who is engaging in sexually harassing behavior in the legislative workplace?

Check all that apply.



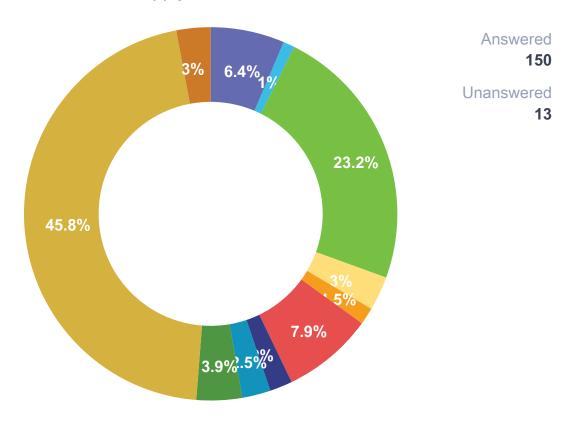
Choice	Total
House members	60
Senators	40
House staff	27
Senate staff	15

	LCC staff	3
•	Lobbyists	45
•	Media	5
•	Agency staff	6
•	Members of the public	24
•	No one	50
	Other	15



Who have you seen subjected to sexually harassing behavior in the legislative workplace?

Check all that apply.

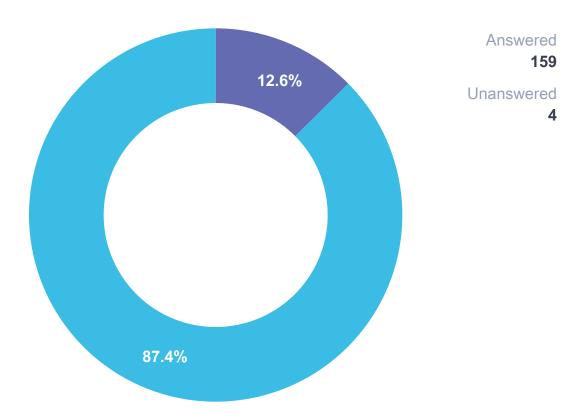


Choice	Total
House members	13
Senators	2
House staff	47
Senate staff	6

	LCC staff	3
•	Lobbyists	16
•	Media	4
•	Agency staff	5
•	Members of the public	8
•	No one	93
	Other	6



Have you ever reported an incident of harassment, inappropriate behavior, or discrimination in the legislative workplace?

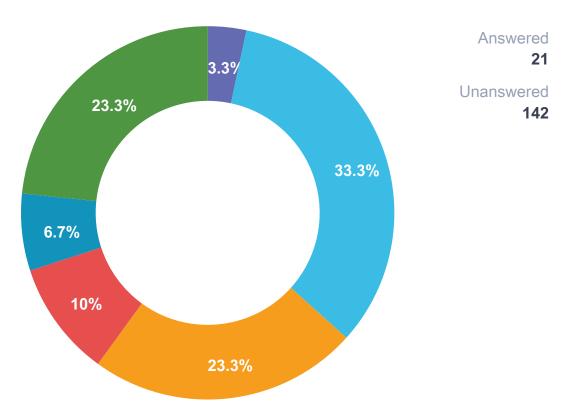


Choice	Total
• Yes	20
No	139



Did any of the outcomes listed below occur as a result of the complaint?

Check all that apply.

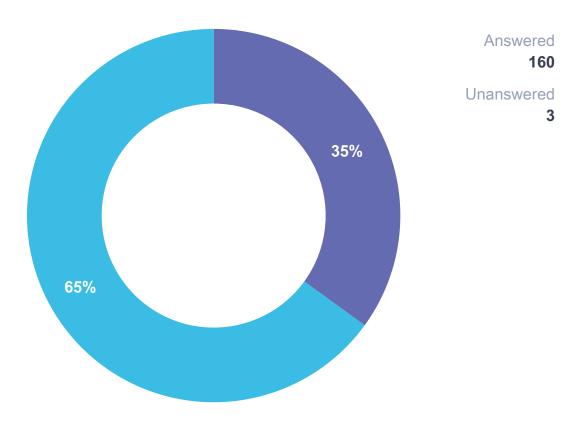


Choice	Total
No action was taken.	1
 Someone asked the person to change his or her behavior. 	10
 My work station or duties were changed in order to avoid the person. 	0

- I was encouraged to "drop" the issue.
- The person stopped the behavior.
- The person did not stop the behavior. 3
- My leadership punished me for 0 bringing it up.
- Adverse action was taken against the person for his or her behavior.
- I don't know what actions were taken.



Have you ever witnessed harassment, inappropriate behavior, or discrimination in the legislative workplace but opted **not** to make an oral or written complaint about what you experienced?

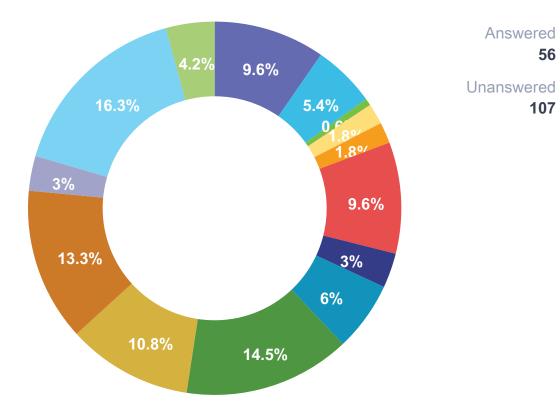


Choice	Total
• Yes	56
No	104



What were your reasons for not making a complaint? Check all that apply.

56

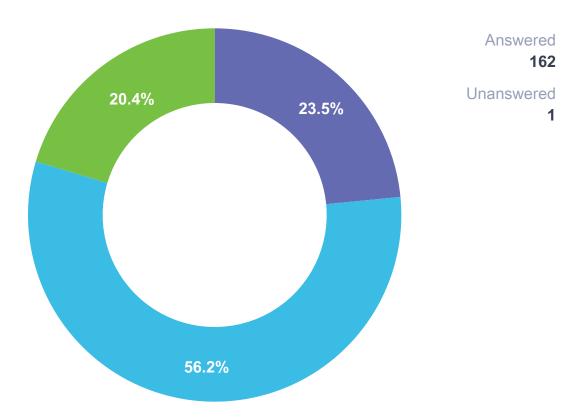


Choice	Total
 The behavior or misconduct stopped on its own. 	16
 I confronted the person myself. 	9
I did not know how to file a complaint.	1
I did not want anyone else to know.	3

•	I was ashamed or embarassed.	3
•	I wanted to forget about it and move on.	16
•	I did not think I would be believed.	5
•	I did not trust the complaint and resolution process.	10
•	I did not think anything would be done.	24
•	I thought the person who did it would get away with it.	18
•	I thought it might hurt my career.	22
•	I was concerned for my physical safety.	0
	I feared losing my job.	5
•	I did not want the person harassing or discriminating to know I had made a complaint.	27
	Other	7



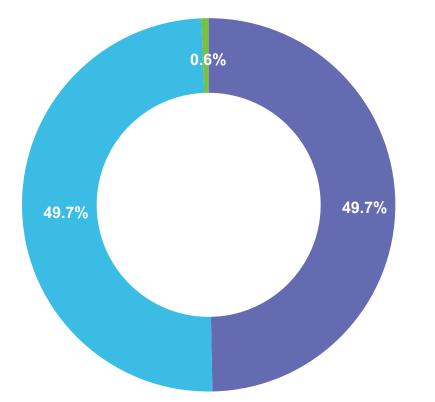
Would you be afraid of retaliation if you reported harassing, inappropriate, or discriminatory behavior in the legislative workplace?



Choice	Total
• Yes	38
No	91
I don't know	33



What is your gender?



Answered

Unanswered

157

6

Choice	Total
Male	78
Female	78
Non-binary	1