

1.1 ..... moves to amend H.F. No. 1233, the first engrossment, as follows:

1.2 Page 441, after line 31, insert:

1.3 "Sec. .... Minnesota Statutes 2012, section 144A.53, subdivision 2, is amended to read:

1.4 Subd. 2. **Complaints.** The director may receive a complaint from any source  
1.5 concerning an action of an administrative agency, a health care provider, a home care  
1.6 provider, a residential care home, or a health facility. The director may require a  
1.7 complainant to pursue other remedies or channels of complaint open to the complainant  
1.8 before accepting or investigating the complaint. Investigators are required to interview  
1.9 at least one family member of the vulnerable adult identified in the complaint. If the  
1.10 vulnerable adult is directing his or her own care and does not want the investigator to  
1.11 contact the family, this information will be documented in the investigative file.

1.12 The director shall keep written records of all complaints and any action upon  
1.13 them. After completing an investigation of a complaint, the director shall inform the  
1.14 complainant, the administrative agency having jurisdiction over the subject matter, the  
1.15 health care provider, the home care provider, the residential care home, and the health  
1.16 facility of the action taken. Complainants must be provided a copy of the public report  
1.17 upon completion of the investigation."

1.18 Renumber the sections in sequence and correct the internal references

1.19 Amend the title accordingly