

291.7

ARTICLE 18

291.8

911 EMERGENCY COMMUNICATION SYSTEM

291.9 Section 1. Minnesota Statutes 2022, section 403.02, subdivision 7, is amended to read:

291.10 Subd. 7. **Automatic location identification.** "Automatic location identification" means
291.11 the process of electronically identifying and displaying ~~the name of the subscriber and the~~
291.12 ~~location~~, where available, ~~of the calling telephone number~~ the name of the subscriber, the
291.13 communications device's current location, and the callback number to a person public safety
291.14 telecommunicator answering a 911 emergency call.

291.15 Sec. 2. Minnesota Statutes 2022, section 403.02, subdivision 9a, is amended to read:

291.16 Subd. 9a. **Callback number.** "Callback number" means a telephone number or
291.17 functionally equivalent Internet address or device identification number used by the public
291.18 safety answering point to ~~recontact~~ contact the location device from which the 911 call was
291.19 placed.

291.20 Sec. 3. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
291.21 read:

291.22 Subd. 10a. **Cost recovery.** "Cost recovery" means costs incurred by
291.23 commissioner-approved originating service providers specifically for the purpose of providing
291.24 access to the 911 network for their subscribers or maintenance of 911 customer databases.
291.25 These costs may be reimbursed to the requesting originating service provider. Recoverable
291.26 costs include only those costs that the requesting provider would avoid if the provider were
291.27 not providing access to the 911 network or maintenance of 911 customer databases.

292.1 Sec. 4. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
292.2 read:

292.3 Subd. 10b. **Cybersecurity.** "Cybersecurity" means the prevention of damage to,
292.4 unauthorized use of, exploitation of, and if needed, the restoration of, electronic information
292.5 and communications systems and services and the information contained therein to ensure
292.6 confidentiality, integrity, and availability.

292.7 Sec. 5. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
292.8 read:

292.9 Subd. 10c. **Emergency communications network service provider**
292.10 **(ECNSP).** "Emergency communications network service provider" or "ECNSP" means a
292.11 service provider, determined by the commissioner to be capable of providing effective and
292.12 efficient components of the 911 network or its management that provides or manages all
292.13 or portions of the statewide 911 emergency communications network. The ECNSP is the
292.14 entity or entities that the state contracts with to provide facilities and services associated
292.15 with operating and maintaining the Minnesota statewide 911 network.

124.8

ARTICLE 6

124.9

911 EMERGENCY COMMUNICATION SYSTEM

124.10 Section 1. Minnesota Statutes 2022, section 403.02, subdivision 7, is amended to read:

124.11 Subd. 7. **Automatic location identification.** "Automatic location identification" means
124.12 the process of electronically identifying and displaying ~~the name of the subscriber and the~~
124.13 ~~location~~, where available, ~~of the calling telephone number~~ the name of the subscriber, the
124.14 communications device's current location, and the callback number to a person public safety
124.15 telecommunicator answering a 911 emergency call.

124.16 Sec. 2. Minnesota Statutes 2022, section 403.02, subdivision 9a, is amended to read:

124.17 Subd. 9a. **Callback number.** "Callback number" means a telephone number or
124.18 functionally equivalent Internet address or device identification number used by the public
124.19 safety answering point to ~~recontact~~ contact the location device from which the 911 call was
124.20 placed.

124.21 Sec. 3. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
124.22 read:

124.23 Subd. 10a. **Cost recovery.** "Cost recovery" means costs incurred by
124.24 commissioner-approved originating service providers specifically for the purpose of providing
124.25 access to the 911 network for their subscribers or maintenance of 911 customer databases.
124.26 These costs may be reimbursed to the requesting originating service provider. Recoverable
124.27 costs include only those costs that the requesting provider would avoid if the provider were
124.28 not providing access to the 911 network or maintenance of 911 customer databases.

125.1 Sec. 4. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
125.2 read:

125.3 Subd. 10b. **Cybersecurity.** "Cybersecurity" means the prevention of damage to,
125.4 unauthorized use of, exploitation of, and if needed, the restoration of, electronic information
125.5 and communications systems and services and the information contained therein to ensure
125.6 confidentiality, integrity, and availability.

125.7 Sec. 5. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
125.8 read:

125.9 Subd. 10c. **Emergency communications network service provider**
125.10 **(ECNSP).** "Emergency communications network service provider" or "ECNSP" means a
125.11 service provider, determined by the commissioner to be capable of providing effective and
125.12 efficient components of the 911 network or its management that provides or manages all
125.13 or portions of the statewide 911 emergency communications network. The ECNSP is the
125.14 entity or entities that the state contracts with to provide facilities and services associated
125.15 with operating and maintaining the Minnesota statewide 911 network.

292.16 Sec. 6. Minnesota Statutes 2022, section 403.02, subdivision 11b, is amended to read:

292.17 Subd. 11b. **Emergency response location.** "Emergency response location" means a
292.18 location to which a 911 ~~emergency response team~~ services may be dispatched. The location
292.19 must be specific enough to provide a reasonable opportunity for the emergency response
292.20 ~~team to locate~~ a caller to be located anywhere within it.

292.21 Sec. 7. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
292.22 read:

292.23 Subd. 11c. **Emergency services.** "Emergency services" includes but is not limited to
292.24 firefighting, police, ambulance, medical, or other mobile services dispatched, monitored,
292.25 or controlled by a public safety answering point.

292.26 Sec. 8. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
292.27 read:

292.28 Subd. 11d. **Emergency Services Internet (ESInet).** "Emergency Services Internet" or
292.29 "ESInet" means an Internet protocol-based and multipurpose network supporting local,
292.30 regional, and national public safety communications services in addition to 911 services.
293.1 The ESInet is comprised of three network components, including ingress network, next
293.2 generation core services, and egress network.

293.3 Sec. 9. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
293.4 read:

293.5 Subd. 12a. **End user equipment.** "End user equipment" means any device held or
293.6 operated by an employee of a public safety agency, except for public safety
293.7 telecommunicators, for the purpose of receiving voice or data communications outside of
293.8 a public safety answering point. This includes but is not limited to mobile radios, portable
293.9 radios, pagers, mobile computers, tablets, and cellular telephones.

293.10 Sec. 10. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
293.11 read:

293.12 Subd. 13a. **Geographical Information System (GIS).** "Geographical Information
293.13 System" or "GIS" means a system for capturing, storing, displaying, analyzing, and managing
293.14 data and associated attributes that are spatially referenced.

293.15 Sec. 11. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
293.16 read:

293.17 Subd. 14a. **Internet protocol (IP).** "Internet protocol" or "IP" means the method by
293.18 which data are sent from one computer to another on the Internet or other networks.

293.19 Sec. 12. Minnesota Statutes 2022, section 403.02, subdivision 16a, is amended to read:

293.20 Subd. 16a. **Multiline telephone system (MLTS).** "Multiline telephone system" or
293.21 "MLTS" means a private telephone system comprised of common control units, telephones,

125.16 Sec. 6. Minnesota Statutes 2022, section 403.02, subdivision 11b, is amended to read:

125.17 Subd. 11b. **Emergency response location.** "Emergency response location" means a
125.18 location to which a 911 ~~emergency response team~~ services may be dispatched. The location
125.19 must be specific enough to provide a reasonable opportunity for the emergency response
125.20 ~~team to locate~~ a caller to be located anywhere within it.

125.21 Sec. 7. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
125.22 read:

125.23 Subd. 11c. **Emergency services.** "Emergency services" includes but is not limited to
125.24 firefighting, police, ambulance, medical, or other mobile services dispatched, monitored,
125.25 or controlled by a public safety answering point.

125.26 Sec. 8. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
125.27 read:

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125.29 "ESInet" means an Internet protocol-based and multipurpose network supporting local,
125.30 regional, and national public safety communications services in addition to 911 services.
126.1 The ESInet is comprised of three network components, including ingress network, next
126.2 generation core services, and egress network.

126.3 Sec. 9. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
126.4 read:

126.5 Subd. 12a. **End user equipment.** "End user equipment" means any device held or
126.6 operated by an employee of a public safety agency, except for public safety
126.7 telecommunicators, for the purpose of receiving voice or data communications outside of
126.8 a public safety answering point. This includes but is not limited to mobile radios, portable
126.9 radios, pagers, mobile computers, tablets, and cellular telephones.

126.10 Sec. 10. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
126.11 read:

126.12 Subd. 13a. **Geographical Information System (GIS).** "Geographical Information
126.13 System" or "GIS" means a system for capturing, storing, displaying, analyzing, and managing
126.14 data and associated attributes that are spatially referenced.

126.15 Sec. 11. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
126.16 read:

126.17 Subd. 14a. **Internet protocol (IP).** "Internet protocol" or "IP" means the method by
126.18 which data are sent from one computer to another on the Internet or other networks.

126.19 Sec. 12. Minnesota Statutes 2022, section 403.02, subdivision 16a, is amended to read:

126.20 Subd. 16a. **Multiline telephone system (MLTS).** "Multiline telephone system" or
126.21 "MLTS" means a private telephone system comprised of common control units, telephones,

293.22 ~~and~~ telephone sets, control hardware ~~and~~, software ~~that share a common interface to the~~
293.23 ~~public switched telephone network~~, and adjunct systems used to support the capabilities
293.24 outlined in this chapter. This includes network and premises-based systems such as Centrex,
293.25 VoIP, PBX, Hybrid, and Key Telephone Systems, as classified by the Federal
293.26 Communications Commission requirements under Code of Federal Regulations, title 47,
293.27 part 68, and systems owned or leased by governmental agencies ~~and~~, nonprofit entities, ~~as~~
293.28 well as ~~and~~ for-profit businesses.

294.1 Sec. 13. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
294.2 read:

294.3 Subd. 16c. **Next generation core services (NGCS).** "Next generation core services" or
294.4 "NGCS" means the base set of services needed to process a 911 call on an ESInet. These
294.5 services include but are not limited to the Emergency Services Routing Proxy, Emergency
294.6 Call Routing Function, Location Validation Function, Border Control Function, Bridge,
294.7 Policy Store, Logging Services, and typical IP services such as DNS and DHCP. Next
294.8 generation core services includes only the services and not the network on which they
294.9 operate.

294.10 Sec. 14. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
294.11 read:

294.12 Subd. 16d. **Next generation 911 (NG911).** "Next generation 911" or "NG911" means
294.13 an Internet protocol-based system comprised of managed Emergency Services IP networks,
294.14 functional elements and applications, and databases that replicate the traditional E911
294.15 features and functions and that also provides additional capabilities based on industry
294.16 standards. NG911 is designed to provide access to emergency services from all connected
294.17 communications services and provide multimedia data capabilities for public safety answering
294.18 points and other emergency services organizations.

294.19 Sec. 15. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
294.20 read:

294.21 Subd. 16e. **911 call.** "911 call" means any form of communication requesting any type
294.22 of emergency services by contacting a public safety answering point, including voice or
294.23 nonvoice communications, as well as transmission of any analog or digital data. 911 call
294.24 includes a voice call, video call, text message, or data-only call.

294.25 Sec. 16. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
294.26 read:

294.27 Subd. 16f. **911 network.** "911 network" means:

294.28 (1) a legacy telecommunications network that supports basic and enhanced 911 service;
294.29 or

294.30 (2) the ESInet that is used for 911 calls that can be shared by all public safety answering
294.31 points and that provides the IP transport infrastructure upon which independent public safety

126.22 ~~and~~ telephone sets, control hardware ~~and~~, software ~~that share a common interface to the~~
126.23 ~~public switched telephone network~~, and adjunct systems used to support the capabilities
126.24 outlined in this chapter. This includes network and premises-based systems such as Centrex,
126.25 VoIP, PBX, Hybrid, and Key Telephone Systems, as classified by the Federal
126.26 Communications Commission requirements under Code of Federal Regulations, title 47,
126.27 part 68, and systems owned or leased by governmental agencies ~~and~~, nonprofit entities, ~~as~~
126.28 well as ~~and~~ for-profit businesses.

127.1 Sec. 13. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
127.2 read:

127.3 Subd. 16c. **Next generation core services (NGCS).** "Next generation core services" or
127.4 "NGCS" means the base set of services needed to process a 911 call on an ESInet. These
127.5 services include but are not limited to the Emergency Services Routing Proxy, Emergency
127.6 Call Routing Function, Location Validation Function, Border Control Function, Bridge,
127.7 Policy Store, Logging Services, and typical IP services such as DNS and DHCP. Next
127.8 generation core services includes only the services and not the network on which they
127.9 operate.

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127.14 functional elements and applications, and databases that replicate the traditional E911
127.15 features and functions and that also provides additional capabilities based on industry
127.16 standards. NG911 is designed to provide access to emergency services from all connected
127.17 communications services and provide multimedia data capabilities for public safety answering
127.18 points and other emergency services organizations.

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127.23 nonvoice communications, as well as transmission of any analog or digital data. 911 call
127.24 includes a voice call, video call, text message, or data-only call.

127.25 Sec. 16. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
127.26 read:

127.27 Subd. 16f. **911 network.** "911 network" means:

127.28 (1) a legacy telecommunications network that supports basic and enhanced 911 service;
127.29 or

127.30 (2) the ESInet that is used for 911 calls that can be shared by all public safety answering
127.31 points and that provides the IP transport infrastructure upon which independent public safety

295.1 application platforms and core functional processes can be deployed, including but not
295.2 limited to those necessary for providing next generation 911 service capability.

295.3 A network may be constructed from a mix of dedicated and shared facilities and may be
295.4 interconnected at local, regional, state, national, and international levels.

295.5 Sec. 17. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
295.6 read:

295.7 Subd. 16g. **911 system.** "911 system" means a coordinated system of technologies,
295.8 networks, hardware, and software applications that a public safety answering point must
295.9 procure and maintain in order to connect to the state 911 network and provide 911 services.

295.10 Sec. 18. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
295.11 read:

295.12 Subd. 16h. **Originating service provider (OSP).** "Originating service provider" or
295.13 "OSP" means an entity that provides the capability for customers to originate 911 calls to
295.14 public safety answering points, including wire-line communications service providers, Voice
295.15 over Internet Protocol service providers, and wireless communications service providers.

295.16 Sec. 19. Minnesota Statutes 2022, section 403.02, subdivision 17, is amended to read:

295.17 Subd. 17. **911 service.** "911 service" means a telecommunications service that
295.18 automatically connects a person dialing the digits 911 to an established public safety
295.19 answering point. 911 service includes: the emergency response service a public safety
295.20 answering point provides as a result of processing 911 calls through its 911 system.

295.21 ~~(1) customer data and network components connecting to the common 911 network and~~
295.22 ~~database;~~

295.23 ~~(2) common 911 network and database equipment, as appropriate, for automatically~~
295.24 ~~selectively routing 911 calls to the public safety answering point serving the caller's~~
295.25 ~~jurisdiction; and~~

295.26 ~~(3) provision of automatic location identification if the public safety answering point~~
295.27 ~~has the capability of providing that service.~~

295.28 Sec. 20. Minnesota Statutes 2022, section 403.02, subdivision 17c, is amended to read:

295.29 Subd. 17c. **911 Public safety telecommunicator.** "911 Public safety telecommunicator"
295.30 means a person employed by a public safety answering point, an emergency medical dispatch
296.1 service provider, or both, who is qualified to answer incoming emergency telephone calls,
296.2 text messages, and computer notifications or provide for the appropriate emergency response
296.3 either directly or through communication with the appropriate public safety answering point.

128.1 application platforms and core functional processes can be deployed, including but not
128.2 limited to those necessary for providing next generation 911 service capability.

128.3 A network may be constructed from a mix of dedicated and shared facilities and may be
128.4 interconnected at local, regional, state, national, and international levels.

128.5 Sec. 17. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
128.6 read:

128.7 Subd. 16g. **911 system.** "911 system" means a coordinated system of technologies,
128.8 networks, hardware, and software applications that a public safety answering point must
128.9 procure and maintain in order to connect to the state 911 network and provide 911 services.

128.10 Sec. 18. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
128.11 read:

128.12 Subd. 16h. **Originating service provider (OSP).** "Originating service provider" or
128.13 "OSP" means an entity that provides the capability for customers to originate 911 calls to
128.14 public safety answering points, including wire-line communications service providers, Voice
128.15 over Internet Protocol service providers, and wireless communications service providers.

128.16 Sec. 19. Minnesota Statutes 2022, section 403.02, subdivision 17, is amended to read:

128.17 Subd. 17. **911 service.** "911 service" means a telecommunications service that
128.18 automatically connects a person dialing the digits 911 to an established public safety
128.19 answering point. 911 service includes: the emergency response service a public safety
128.20 answering point provides as a result of processing 911 calls through its 911 system.

128.21 ~~(1) customer data and network components connecting to the common 911 network and~~
128.22 ~~database;~~

128.23 ~~(2) common 911 network and database equipment, as appropriate, for automatically~~
128.24 ~~selectively routing 911 calls to the public safety answering point serving the caller's~~
128.25 ~~jurisdiction; and~~

128.26 ~~(3) provision of automatic location identification if the public safety answering point~~
128.27 ~~has the capability of providing that service.~~

128.28 Sec. 20. Minnesota Statutes 2022, section 403.02, subdivision 17c, is amended to read:

128.29 Subd. 17c. **911 Public safety telecommunicator.** "911 Public safety telecommunicator"
128.30 means a person employed by a public safety answering point, an emergency medical dispatch
129.1 service provider, or both, who is qualified to answer incoming emergency telephone calls,
129.2 text messages, and computer notifications or provide for the appropriate emergency response
129.3 either directly or through communication with the appropriate public safety answering point.

296.4 Sec. 21. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
296.5 read:

296.6 Subd. 17e. **Point of interconnection (POI).** "Point of interconnection" or "POI" means
296.7 the location or locations within the 911 network where OSPs deliver 911 calls on behalf of
296.8 their users or subscribers for delivery to the appropriate public service answering point.

296.9 Sec. 22. Minnesota Statutes 2022, section 403.02, subdivision 18, is amended to read:

296.10 Subd. 18. **Public safety agency.** "Public safety agency" means a functional division of
296.11 a public agency which provides firefighting, police, medical, or other emergency services,
296.12 or a private entity which provides emergency medical or ambulance services an agency that
296.13 provides emergency services to the public.

296.14 Sec. 23. Minnesota Statutes 2022, section 403.02, subdivision 19, is amended to read:

296.15 Subd. 19. **Public safety answering point (PSAP).** "Public safety answering point" or
296.16 "PSAP" means a governmental agency operating a 24-hour communications facility ~~operated~~
296.17 ~~on a 24-hour basis which that first receives 911 and other emergency calls from persons in~~
296.18 ~~a 911 service area and which may, as appropriate, central station notifications, text messages,~~
296.19 ~~and computer notifications and directly dispatch public safety dispatches emergency response~~
296.20 ~~services or extend, transfer, or relay 911 calls relays communications~~ to appropriate public
296.21 safety agencies according to a specific operational policy.

296.22 Sec. 24. Minnesota Statutes 2022, section 403.02, subdivision 19a, is amended to read:

296.23 Subd. 19a. **Secondary public safety answering point.** "Secondary public safety
296.24 answering point" means a communications facility that: ~~(1) is operated on a 24-hour basis;~~
296.25 ~~in which a minimum of three public safety answering points (PSAPs) route calls for~~
296.26 ~~postdispatch or prearrival instructions; (2) receives calls directly from medical facilities to~~
296.27 ~~reduce call volume at the PSAPs; and (3) is able to receive 911 calls routed to it from a~~
296.28 ~~PSAP when the PSAP is unable to receive or answer 911 calls receives calls transferred~~
296.29 ~~from a public safety answering point and is connected to the 911 network.~~

297.1 Sec. 25. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
297.2 read:

297.3 Subd. 19c. **Public Utilities Commission (PUC).** "Public Utilities Commission" or
297.4 "PUC" means the Minnesota state commission defined in section 216A.03.

297.5 Sec. 26. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
297.6 read:

297.7 Subd. 19d. **Regional board.** "Regional board" means one of the seven emergency
297.8 services and emergency communications boards in this state.

129.4 Sec. 21. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
129.5 read:

129.6 Subd. 17e. **Point of interconnection (POI).** "Point of interconnection" or "POI" means
129.7 the location or locations within the 911 network where OSPs deliver 911 calls on behalf of
129.8 their users or subscribers for delivery to the appropriate public service answering point.

129.9 Sec. 22. Minnesota Statutes 2022, section 403.02, subdivision 18, is amended to read:

129.10 Subd. 18. **Public safety agency.** "Public safety agency" means a functional division of
129.11 a public agency which provides firefighting, police, medical, or other emergency services,
129.12 or a private entity which provides emergency medical or ambulance services an agency that
129.13 provides emergency services to the public.

129.14 Sec. 23. Minnesota Statutes 2022, section 403.02, subdivision 19, is amended to read:

129.15 Subd. 19. **Public safety answering point (PSAP).** "Public safety answering point" or
129.16 "PSAP" means a governmental agency operating a 24-hour communications facility ~~operated~~
129.17 ~~on a 24-hour basis which that first receives 911 and other emergency calls from persons in~~
129.18 ~~a 911 service area and which may, as appropriate, central station notifications, text messages,~~
129.19 ~~and computer notifications and directly dispatch public safety dispatches emergency response~~
129.20 ~~services or extend, transfer, or relay 911 calls relays communications~~ to appropriate public
129.21 safety agencies according to a specific operational policy.

129.22 Sec. 24. Minnesota Statutes 2022, section 403.02, subdivision 19a, is amended to read:

129.23 Subd. 19a. **Secondary public safety answering point.** "Secondary public safety
129.24 answering point" means a communications facility that: ~~(1) is operated on a 24-hour basis;~~
129.25 ~~in which a minimum of three public safety answering points (PSAPs) route calls for~~
129.26 ~~postdispatch or prearrival instructions; (2) receives calls directly from medical facilities to~~
129.27 ~~reduce call volume at the PSAPs; and (3) is able to receive 911 calls routed to it from a~~
129.28 ~~PSAP when the PSAP is unable to receive or answer 911 calls receives calls transferred~~
129.29 ~~from a public safety answering point and is connected to the 911 network.~~

130.1 Sec. 25. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
130.2 read:

130.3 Subd. 19c. **Public Utilities Commission (PUC).** "Public Utilities Commission" or
130.4 "PUC" means the Minnesota state commission defined in section 216A.03.

130.5 Sec. 26. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
130.6 read:

130.7 Subd. 19d. **Regional board.** "Regional board" means one of the seven emergency
130.8 services and emergency communications boards in this state.

297.9 Sec. 27. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
297.10 read:

297.11 Subd. 19e. **Service user.** "Service user" means any person who initiates a 911 call to
297.12 receive emergency services.

297.13 Sec. 28. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
297.14 read:

297.15 Subd. 19f. **Voice over Internet Protocol (VoIP) service provider.** "Voice over Internet
297.16 Protocol service provider" or "VoIP service provider" means an entity that provides distinct
297.17 packetized voice information in a digital format using the Internet protocol directly or
297.18 through a third party, marketed or sold as either a telephone service or an information service
297.19 interconnected with the PSTN, including both facilities-based service providers and resellers
297.20 of such services.

297.21 Sec. 29. Minnesota Statutes 2022, section 403.02, subdivision 20, is amended to read:

297.22 Subd. 20. **Wire-line telecommunications communications service provider.** "Wire-line
297.23 telecommunications communications service provider" means a person, firm, association,
297.24 corporation, or other legal entity, however organized, or combination of them, authorized
297.25 by state or federal regulatory agencies to furnish telecommunications communications
297.26 service, including local service, over wire-line facilities.

297.27 Sec. 30. Minnesota Statutes 2022, section 403.02, subdivision 20a, is amended to read:

297.28 Subd. 20a. **Wireless telecommunications communications service.** "Wireless
297.29 telecommunications communications service" means a commercial mobile radio service,
297.30 as that term is defined in Code of Federal Regulations, title 47, section 20.3, including all
298.1 broadband personal communication services, wireless radio telephone services, and
298.2 geographic area specialized mobile radio licensees, that offer real-time, two-way voice
298.3 service interconnected with the public switched telephone network.

298.4 Sec. 31. Minnesota Statutes 2022, section 403.02, subdivision 21, is amended to read:

298.5 Subd. 21. **Wireless telecommunications communications service provider.** "Wireless
298.6 telecommunications communications service provider" means a provider of wireless
298.7 telecommunications communications service.

298.8 Sec. 32. Minnesota Statutes 2022, section 403.025, is amended to read:

298.9 **403.025 911 EMERGENCY TELECOMMUNICATIONS COMMUNICATIONS**
298.10 **SYSTEM AND SERVICES REQUIRED.**

298.11 ~~Subdivision 1. **General requirement.** Each county shall operate and maintain a 911~~
298.12 ~~emergency telecommunications system.~~

298.13 Subd. 1a. **Emergency telephone number 911.** The digits 911, so designated by the
298.14 Federal Communications Commission, must be the primary emergency telephone number

130.9 Sec. 27. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
130.10 read:

130.11 Subd. 19e. **Service user.** "Service user" means any person who initiates a 911 call to
130.12 receive emergency services.

130.13 Sec. 28. Minnesota Statutes 2022, section 403.02, is amended by adding a subdivision to
130.14 read:

130.15 Subd. 19f. **Voice over Internet Protocol (VoIP) service provider.** "Voice over Internet
130.16 Protocol service provider" or "VoIP service provider" means an entity that provides distinct
130.17 packetized voice information in a digital format using the Internet protocol directly or
130.18 through a third party, marketed or sold as either a telephone service or an information service
130.19 interconnected with the PSTN, including both facilities-based service providers and resellers
130.20 of such services.

130.21 Sec. 29. Minnesota Statutes 2022, section 403.02, subdivision 20, is amended to read:

130.22 Subd. 20. **Wire-line telecommunications communications service provider.** "Wire-line
130.23 telecommunications communications service provider" means a person, firm, association,
130.24 corporation, or other legal entity, however organized, or combination of them, authorized
130.25 by state or federal regulatory agencies to furnish telecommunications communications
130.26 service, including local service, over wire-line facilities.

130.27 Sec. 30. Minnesota Statutes 2022, section 403.02, subdivision 20a, is amended to read:

130.28 Subd. 20a. **Wireless telecommunications communications service.** "Wireless
130.29 telecommunications communications service" means a commercial mobile radio service,
130.30 as that term is defined in Code of Federal Regulations, title 47, section 20.3, including all
131.1 broadband personal communication services, wireless radio telephone services, and
131.2 geographic area specialized mobile radio licensees, that offer real-time, two-way voice
131.3 service interconnected with the public switched telephone network.

131.4 Sec. 31. Minnesota Statutes 2022, section 403.02, subdivision 21, is amended to read:

131.5 Subd. 21. **Wireless telecommunications communications service provider.** "Wireless
131.6 telecommunications communications service provider" means a provider of wireless
131.7 telecommunications communications service.

131.8 Sec. 32. Minnesota Statutes 2022, section 403.025, is amended to read:

131.9 **403.025 911 EMERGENCY TELECOMMUNICATIONS COMMUNICATIONS**
131.10 **SYSTEM AND SERVICES REQUIRED.**

131.11 ~~Subdivision 1. **General requirement.** Each county shall operate and maintain a 911~~
131.12 ~~emergency telecommunications system.~~

131.13 Subd. 1a. **Emergency telephone number 911.** The digits 911, so designated by the
131.14 Federal Communications Commission, must be the primary emergency telephone number

298.15 within the ~~system~~ 911 network. A public safety agency may maintain a separate secondary
298.16 backup number for emergency calls and ~~shall~~ must maintain a separate number for
298.17 nonemergency telephone calls.

298.18 Subd. 1b. **State requirements.** The commissioner must establish, maintain, and make
298.19 available to all counties a statewide interoperable ESInet backbone 911 network that ensures
298.20 interoperability between all public safety answering points connected to the network and
298.21 meets the requirements of counties operating 911 systems that have an approved update to
298.22 their 911 plans.

298.23 Subd. 1c. **Contractual requirements.** (a) The commissioner must contract with one or
298.24 more ECNSPs to deliver the 911 network.

298.25 (b) The contract language or subsequent amendments to the contracts between the parties
298.26 must contain provisions on how the 911 call routing and location validation data provided
298.27 by the counties will be utilized by the ECNSPs, including how data coordination and quality
298.28 assurance with the counties will be conducted.

298.29 (c) The contract language or subsequent amendments to contracts between the parties
298.30 must contain provisions for resolving disputes.

299.1 (d) All data required under this chapter or Minnesota Rules, chapter 7580, to route 911
299.2 calls, provide caller location, or validate possible 911 caller location information that is
299.3 utilized or intended to be utilized by the 911 system must be provided by the counties and
299.4 the state without cost and may be utilized by ECNSPs and OSPs for purposes of performing
299.5 location data quality assurance, ensuring 911 system performance and statutory compliance.
299.6 Use of the data is governed by section 403.07 and Minnesota Rules, chapter 7580.

299.7 Subd. 1d. **Intergovernmental agreements.** Intergovernmental agreements may be
299.8 implemented between the commissioner and counties or regional boards to support 911
299.9 system plan changes, communicate the network design, and specify cybersecurity standards.
299.10 The commissioner must develop the master agreement in collaboration with the governmental
299.11 entity.

299.12 Subd. 1e. **County requirements.** (a) Each county must operate and maintain a 911
299.13 system and provide 911 services.

299.14 (b) Each county is responsible for creating and maintaining a master street address guide
299.15 and Geographical Information Systems data necessary to support accurate 911 call routing
299.16 and location validation required to support the 911 network.

299.17 Subd. 1f. **911 plans.** Each participating county, federal, Tribal, or other organization
299.18 must maintain and update a 911 plan that accurately documents current operations and 911
299.19 system configurations within the public safety answering point in accordance with Minnesota
299.20 Rules, chapter 7580. The commissioner must review 911 system plans for compliance with
299.21 911 network and cybersecurity standards required under Minnesota Rules, chapter 7580.

131.15 within the ~~system~~ 911 network. A public safety agency may maintain a separate secondary
131.16 backup number for emergency calls and ~~shall~~ must maintain a separate number for
131.17 nonemergency telephone calls.

131.18 Subd. 1b. **State requirements.** The commissioner must establish, maintain, and make
131.19 available to all counties a statewide interoperable ESInet backbone 911 network that ensures
131.20 interoperability between all public safety answering points connected to the network and
131.21 meets the requirements of counties operating 911 systems that have an approved update to
131.22 their 911 plans.

131.23 Subd. 1c. **Contractual requirements.** (a) The commissioner must contract with one or
131.24 more ECNSPs to deliver the 911 network.

131.25 (b) The contract language or subsequent amendments to the contracts between the parties
131.26 must contain provisions on how the 911 call routing and location validation data provided
131.27 by the counties will be utilized by the ECNSPs, including how data coordination and quality
131.28 assurance with the counties will be conducted.

131.29 (c) The contract language or subsequent amendments to contracts between the parties
131.30 must contain provisions for resolving disputes.

132.1 (d) All data required under this chapter or Minnesota Rules, chapter 7580, to route 911
132.2 calls, provide caller location, or validate possible 911 caller location information that is
132.3 utilized or intended to be utilized by the 911 system must be provided by the counties and
132.4 the state without cost and may be utilized by ECNSPs and OSPs for purposes of performing
132.5 location data quality assurance, ensuring 911 system performance and statutory compliance.
132.6 Use of the data is governed by section 403.07 and Minnesota Rules, chapter 7580.

132.7 Subd. 1d. **Intergovernmental agreements.** Intergovernmental agreements may be
132.8 implemented between the commissioner and counties or regional boards to support 911
132.9 system plan changes, communicate the network design, and specify cybersecurity standards.
132.10 The commissioner must develop the master agreement in collaboration with the governmental
132.11 entity.

132.12 Subd. 1e. **County requirements.** (a) Each county must operate and maintain a 911
132.13 system and provide 911 services.

132.14 (b) Each county is responsible for creating and maintaining a master street address guide
132.15 and Geographical Information Systems data necessary to support accurate 911 call routing
132.16 and location validation required to support the 911 network.

132.17 Subd. 1f. **911 plans.** Each participating county, federal, Tribal, or other organization
132.18 must maintain and update a 911 plan that accurately documents current operations and 911
132.19 system configurations within the public safety answering point in accordance with Minnesota
132.20 Rules, chapter 7580. The commissioner must review 911 system plans for compliance with
132.21 911 network and cybersecurity standards required under Minnesota Rules, chapter 7580.

299.22 Subd. 1g. **Secondary public safety answering point requirements.** Secondary public
299.23 safety answering points may be required to engage in agreements with the commissioner
299.24 regarding network design standards, cybersecurity standards, and 911 fee audits.

299.25 Subd. 2. **Multijurisdictional system.** The 911 network, 911 services, and 911 systems
299.26 may be multijurisdictional and regional in character provided that design and implementation
299.27 are preceded by cooperative planning on a county-by-county basis with local public safety
299.28 agencies. An intergovernmental agreement must be in place between the participating
299.29 government entities in a multijurisdictional or regional system, and the commissioner must
299.30 be notified of the 911 plan change in accordance with Minnesota Rules, chapter 7580.

299.31 Subd. 3. **Connected telecommunications originating service provider**
299.32 **requirements.** Every owner and operator of a wire-line or wireless circuit switched or
299.33 packet-based telecommunications system connected to the public switched telephone network
299.34 shall design and maintain the system to dial the 911 number without charge to the caller.
300.1 Every OSP must allow Minnesota customers to access 911 without charge and deliver the
300.2 request for emergency assistance to the 911 network at a state-designated POI and provide
300.3 caller location information unless there are circumstances beyond the control of the provider
300.4 to define a valid caller address, geographic location, and primary place of address.

300.5 Subd. 3a. **Originating service provider contractual requirements.** (a) The state may
300.6 contract with the appropriate wire-line telecommunications service providers or other entities
300.7 determined by the commissioner to be eligible for cost recovery for providing access to the
300.8 911 network for their subscribers.

300.9 (b) The contract language or subsequent amendments to the contract must include a
300.10 description of the costs that are being reimbursed. The contract language or subsequent
300.11 amendments must include the terms of compensation based on the effective tariff or price
300.12 list filed with the Public Utilities Commission or the prices agreed to by the parties.

300.13 (c) The contract language or subsequent amendments to contracts between the parties
300.14 must contain a provision for resolving disputes.

300.15 ~~Subd. 4. **Wireless requirements.** Every owner and operator of a wireless~~
300.16 ~~telecommunications system shall design and maintain the system to dial the 911 number~~
300.17 ~~without charge to the caller.~~

300.18 Subd. 5. **Pay phone requirements.** Every pay phone owner and operator shall must
300.19 permit dialing of the 911 number without coin and without charge to the caller.

300.20 Subd. 6. **Multistation or PBX system.** Every owner and operator of a multistation or
300.21 private branch exchange (PBX) multiline telephone system shall must design and maintain
300.22 the system to dial the 911 number without charge to the caller.

300.23 Subd. 7. **Contractual requirements.** (a) The state shall contract with the county or other
300.24 governmental agencies operating public safety answering points and with the appropriate
300.25 wire-line telecommunications service providers or other entities determined by the

132.22 Subd. 1g. **Secondary public safety answering point requirements.** Secondary public
132.23 safety answering points may be required to engage in agreements with the commissioner
132.24 regarding network design standards, cybersecurity standards, and 911 fee audits.

132.25 Subd. 2. **Multijurisdictional system.** The 911 network, 911 services, and 911 systems
132.26 may be multijurisdictional and regional in character provided that design and implementation
132.27 are preceded by cooperative planning on a county-by-county basis with local public safety
132.28 agencies. An intergovernmental agreement must be in place between the participating
132.29 government entities in a multijurisdictional or regional system, and the commissioner must
132.30 be notified of the 911 plan change in accordance with Minnesota Rules, chapter 7580.

132.31 Subd. 3. **Connected telecommunications originating service provider**
132.32 **requirements.** Every owner and operator of a wire-line or wireless circuit switched or
132.33 packet-based telecommunications system connected to the public switched telephone network
132.34 shall design and maintain the system to dial the 911 number without charge to the caller.
133.1 Every OSP must allow Minnesota customers to access 911 without charge and deliver the
133.2 request for emergency assistance to the 911 network at a state-designated POI and provide
133.3 caller location information unless there are circumstances beyond the control of the provider
133.4 to define a valid caller address, geographic location, and primary place of address.

133.5 Subd. 3a. **Originating service provider contractual requirements.** (a) The state may
133.6 contract with the appropriate wire-line telecommunications service providers or other entities
133.7 determined by the commissioner to be eligible for cost recovery for providing access to the
133.8 911 network for their subscribers.

133.9 (b) The contract language or subsequent amendments to the contract must include a
133.10 description of the costs that are being reimbursed. The contract language or subsequent
133.11 amendments must include the terms of compensation based on the effective tariff or price
133.12 list filed with the Public Utilities Commission or the prices agreed to by the parties.

133.13 (c) The contract language or subsequent amendments to contracts between the parties
133.14 must contain a provision for resolving disputes.

133.15 ~~Subd. 4. **Wireless requirements.** Every owner and operator of a wireless~~
133.16 ~~telecommunications system shall design and maintain the system to dial the 911 number~~
133.17 ~~without charge to the caller.~~

133.18 Subd. 5. **Pay phone requirements.** Every pay phone owner and operator shall must
133.19 permit dialing of the 911 number without coin and without charge to the caller.

133.20 Subd. 6. **Multistation or PBX system.** Every owner and operator of a multistation or
133.21 private branch exchange (PBX) multiline telephone system shall must design and maintain
133.22 the system to dial the 911 number without charge to the caller.

133.23 Subd. 7. **Contractual requirements.** (a) The state shall contract with the county or other
133.24 governmental agencies operating public safety answering points and with the appropriate
133.25 wire-line telecommunications service providers or other entities determined by the

300.26 commissioner to be capable of providing effective and efficient components of the 911
300.27 system for the operation, maintenance, enhancement, and expansion of the 911 system.

300.28 (b) The contract language or subsequent amendments to the contract must include a
300.29 description of the services to be furnished to the county or other governmental agencies
300.30 operating public safety answering points. The contract language or subsequent amendments
300.31 must include the terms of compensation based on the effective tariff or price list filed with
300.32 the Public Utilities Commission or the prices agreed to by the parties.

301.1 (c) The contract language or subsequent amendments to contracts between the parties
301.2 must contain a provision for resolving disputes.

301.3 Sec. 33. Minnesota Statutes 2022, section 403.03, subdivision 2, is amended to read:

301.4 Subd. 2. **Telephone cardiopulmonary resuscitation program.** (a) ~~On or before July~~
301.5 ~~1, 2021,~~ Every public safety answering point must maintain a telephone cardiopulmonary
301.6 resuscitation program by either:

301.7 (1) providing each 911 telecommunicator with training in cardiopulmonary resuscitation;
301.8 or

301.9 (2) transferring callers to another public safety answering point with 911
301.10 telecommunicators that have received training in cardiopulmonary resuscitation.

301.11 (b) Training in cardiopulmonary resuscitation must, at a minimum, include:

301.12 (1) use of an evidence-based protocol or script for providing cardiopulmonary
301.13 resuscitation instruction that has been recommended by an academic institution or a nationally
301.14 recognized organization specializing in medical dispatch and, if the public safety answering
301.15 point has a medical director, approved by that medical director; and

301.16 (2) appropriate continuing education, as determined by the evidence-based protocol for
301.17 providing cardiopulmonary resuscitation instruction and, if the public safety answering
301.18 point has a medical director, approved by that medical director.

301.19 (c) A public safety answering point that transfers callers to another public safety
301.20 answering point must, at a minimum:

301.21 (1) use an evidence-based protocol for the identification of a person in need of
301.22 cardiopulmonary resuscitation;

301.23 (2) provide each 911 telecommunicator with appropriate training and continuing education
301.24 to identify a person in need of cardiopulmonary resuscitation through the use of an
301.25 evidence-based protocol; and

301.26 (3) ensure that any public safety answering point to which calls are transferred uses 911
301.27 telecommunicators who meet the training requirements under paragraph (b).

133.26 commissioner to be capable of providing effective and efficient components of the 911
133.27 system for the operation, maintenance, enhancement, and expansion of the 911 system.

133.28 (b) The contract language or subsequent amendments to the contract must include a
133.29 description of the services to be furnished to the county or other governmental agencies
133.30 operating public safety answering points. The contract language or subsequent amendments
133.31 must include the terms of compensation based on the effective tariff or price list filed with
133.32 the Public Utilities Commission or the prices agreed to by the parties.

134.1 (c) The contract language or subsequent amendments to contracts between the parties
134.2 must contain a provision for resolving disputes.

134.3 Sec. 33. Minnesota Statutes 2022, section 403.03, subdivision 2, is amended to read:

134.4 Subd. 2. **Telephone cardiopulmonary resuscitation program.** (a) ~~On or before July~~
134.5 ~~1, 2021,~~ Every public safety answering point must maintain a telephone cardiopulmonary
134.6 resuscitation program by either:

134.7 (1) providing each 911 telecommunicator with training in cardiopulmonary resuscitation;
134.8 or

134.9 (2) transferring callers to another public safety answering point with 911
134.10 telecommunicators that have received training in cardiopulmonary resuscitation.

134.11 (b) Training in cardiopulmonary resuscitation must, at a minimum, include:

134.12 (1) use of an evidence-based protocol or script for providing cardiopulmonary
134.13 resuscitation instruction that has been recommended by an academic institution or a nationally
134.14 recognized organization specializing in medical dispatch and, if the public safety answering
134.15 point has a medical director, approved by that medical director; and

134.16 (2) appropriate continuing education, as determined by the evidence-based protocol for
134.17 providing cardiopulmonary resuscitation instruction and, if the public safety answering
134.18 point has a medical director, approved by that medical director.

134.19 (c) A public safety answering point that transfers callers to another public safety
134.20 answering point must, at a minimum:

134.21 (1) use an evidence-based protocol for the identification of a person in need of
134.22 cardiopulmonary resuscitation;

134.23 (2) provide each 911 telecommunicator with appropriate training and continuing education
134.24 to identify a person in need of cardiopulmonary resuscitation through the use of an
134.25 evidence-based protocol; and

134.26 (3) ensure that any public safety answering point to which calls are transferred uses 911
134.27 telecommunicators who meet the training requirements under paragraph (b).

301.28 (d) Each public safety answering point shall conduct ongoing quality assurance of its
301.29 telephone cardiopulmonary resuscitation program.

302.1 Sec. 34. Minnesota Statutes 2022, section 403.05, is amended to read:

302.2 **403.05 911 SYSTEM NETWORK OPERATION AND MAINTENANCE.**

302.3 Subdivision 1. **Operate and maintain.** ~~Each county or any other governmental agency~~
302.4 ~~shall~~ The commissioner must operate and maintain ~~its~~ a statewide 911 system to meet
302.5 ~~network meeting the requirements of governmental agencies whose services are available~~
302.6 ~~through the 911 system and to permit future expansion or enhancement of the system.~~ set
302.7 forth by the commissioner through rules established under chapter 14, including but not
302.8 limited to network and data performance measures, diversity, redundancy, interoperability,
302.9 and cybersecurity. Each county, federal, Tribal, or other organization connected to the
302.10 statewide 911 network must operate and maintain a 911 system that meets the requirements
302.11 of governmental agencies whose services are available through the 911 network.

302.12 Subd. 1a. **GIS validation and aggregation.** The commissioner must provide geospatial
302.13 data validation and aggregation tools that counties need in order to share the GIS data
302.14 required for the 911 network.

302.15 Subd. 2. **Rule requirements for 911 system plans.** ~~Each county or any other~~
302.16 ~~governmental agency shall maintain and update its 911 system plans as required under~~
302.17 ~~Minnesota Rules, chapter 7580.~~

302.18 Subd. 2a. **Responsibilities of PSAPs.** (a) Each PSAP connecting to the statewide 911
302.19 network must comply with state and, where applicable, regional 911 plans. Federal, Tribal,
302.20 or other governmental organizations operating their own 911 systems must be approved by
302.21 the commissioner.

302.22 (b) Any PSAP not connected to the state 911 network that desires to interact with a 911
302.23 system or has an agreement for shared 911 services must be interoperable with the state
302.24 911 network.

302.25 Subd. 3. **Agreements for service.** ~~Each county or any other governmental agency shall~~
302.26 ~~contract with the state for the recurring and nonrecurring costs associated with operating~~
302.27 ~~and maintaining 911 emergency communications systems. If requested by the county or~~
302.28 ~~other governmental agency, the county or agency is entitled to be a party to any contract~~
302.29 ~~between the state and any wire-line telecommunications service provider or 911 emergency~~
302.30 ~~telecommunications service provider providing components of the 911 system within the~~
302.31 ~~county. The state must contract for facilities and services associated with the operation and~~
302.32 ~~maintenance of the statewide 911 network and ESInet. The contract and any subsequent~~
302.33 ~~amendments must include a description of the services to be provided and the terms of~~
302.34 ~~compensation based on the prices agreed to by the parties.~~

134.28 (d) Each public safety answering point shall conduct ongoing quality assurance of its
134.29 telephone cardiopulmonary resuscitation program.

135.1 Sec. 34. Minnesota Statutes 2022, section 403.05, is amended to read:

135.2 **403.05 911 SYSTEM NETWORK OPERATION AND MAINTENANCE.**

135.3 Subdivision 1. **Operate and maintain.** ~~Each county or any other governmental agency~~
135.4 ~~shall~~ The commissioner must operate and maintain ~~its~~ a statewide 911 system to meet
135.5 ~~network meeting the requirements of governmental agencies whose services are available~~
135.6 ~~through the 911 system and to permit future expansion or enhancement of the system.~~ set
135.7 forth by the commissioner through rules established under chapter 14, including but not
135.8 limited to network and data performance measures, diversity, redundancy, interoperability,
135.9 and cybersecurity. Each county, federal, Tribal, or other organization connected to the
135.10 statewide 911 network must operate and maintain a 911 system that meets the requirements
135.11 of governmental agencies whose services are available through the 911 network.

135.12 Subd. 1a. **GIS validation and aggregation.** The commissioner must provide geospatial
135.13 data validation and aggregation tools that counties need in order to share the GIS data
135.14 required for the 911 network.

135.15 Subd. 2. **Rule requirements for 911 system plans.** ~~Each county or any other~~
135.16 ~~governmental agency shall maintain and update its 911 system plans as required under~~
135.17 ~~Minnesota Rules, chapter 7580.~~

135.18 Subd. 2a. **Responsibilities of PSAPs.** (a) Each PSAP connecting to the statewide 911
135.19 network must comply with state and, where applicable, regional 911 plans. Federal, Tribal,
135.20 or other governmental organizations operating their own 911 systems must be approved by
135.21 the commissioner.

135.22 (b) Any PSAP not connected to the state 911 network that desires to interact with a 911
135.23 system or has an agreement for shared 911 services must be interoperable with the state
135.24 911 network.

135.25 Subd. 3. **Agreements for service.** ~~Each county or any other governmental agency shall~~
135.26 ~~contract with the state for the recurring and nonrecurring costs associated with operating~~
135.27 ~~and maintaining 911 emergency communications systems. If requested by the county or~~
135.28 ~~other governmental agency, the county or agency is entitled to be a party to any contract~~
135.29 ~~between the state and any wire-line telecommunications service provider or 911 emergency~~
135.30 ~~telecommunications service provider providing components of the 911 system within the~~
135.31 ~~county. The state must contract for facilities and services associated with the operation and~~
135.32 ~~maintenance of the statewide 911 network and ESInet. The contract and any subsequent~~
135.33 ~~amendments must include a description of the services to be provided and the terms of~~
135.34 ~~compensation based on the prices agreed to by the parties.~~

303.1 Sec. 35. Minnesota Statutes 2022, section 403.06, is amended to read:

303.2 **403.06 COMMISSIONER'S DUTIES.**

303.3 Subdivision 1. **System coordination, improvements, variations, and agreements.** The
303.4 commissioner ~~shall~~ may coordinate with counties on the management and maintenance of
303.5 their 911 systems. If requested, the commissioner shall ~~must~~ aid counties in the formulation
303.6 ~~of concepts, methods, their public safety answering point plans, system design plans,~~
303.7 performance and operational requirements, and procedures which will improve the operation
303.8 and maintenance of their 911 systems. The commissioner shall establish procedures for
303.9 ~~determining and evaluating requests for variations from the established design standards.~~
303.10 The commissioner shall respond to requests by wireless or wire-line telecommunications
303.11 service providers or by counties or other governmental agencies for system agreements,
303.12 contracts, and tariff language promptly and no later than within 45 days of the request unless
303.13 ~~otherwise mutually agreed to by the parties.~~

303.14 Subd. 1a. **Biennial budget; annual financial report.** The commissioner ~~shall~~ must
303.15 prepare a biennial budget for maintaining the 911 system by December 15 of each year,
303.16 The commissioner ~~shall~~ must submit a report to the legislature detailing the expenditures
303.17 for maintaining the 911 ~~system~~ network, the 911 fees collected, the balance of the 911 fund,
303.18 ~~the 911-related administrative expenses of the commissioner, and the most recent forecast~~
303.19 of revenues and expenditures for the 911 emergency telecommunications service account,
303.20 including a separate projection of ~~E911~~ 911 fees from prepaid wireless customers and
303.21 projections of year-end fund balances. The commissioner is authorized to expend money
303.22 that has been appropriated to pay for the maintenance, enhancements, and expansion of the
303.23 911 system network.

303.24 Subd. 1b. **Connection plan required; commissioner review and enforcement. (a)**
303.25 The commissioner must respond to network and database change requests by OSPs promptly
303.26 and no later than 45 days after the request unless otherwise mutually agreed to by the parties.
303.27 All network and location database variances requested by OSPs connecting to the ESInet
303.28 must comply with Minnesota Rules.

303.29 (b) All OSPs must submit and maintain a plan for connection to the 911 network POIs
303.30 in accordance with the requirements set forth in Minnesota Rules. The commissioner must
303.31 review all connection plans to ensure compliance with all 911 network and database design
303.32 and performance requirements.

303.33 Subd. 2. **Waiver.** Any county, ~~other governmental agency, wireless telecommunications~~
303.34 ~~service provider, or wire-line telecommunications service provider~~ federal, Tribal, or other
304.1 organization connected to the statewide 911 network or OSP may petition the commissioner
304.2 for a waiver of all or portions of the requirements. A waiver may be granted upon a
304.3 demonstration by the petitioner that the requirement is economically infeasible.

136.1 Sec. 35. Minnesota Statutes 2022, section 403.06, is amended to read:

136.2 **403.06 COMMISSIONER'S DUTIES.**

136.3 Subdivision 1. **System coordination, improvements, variations, and agreements.** The
136.4 commissioner ~~shall~~ may coordinate with counties on the management and maintenance of
136.5 their 911 systems. If requested, the commissioner shall ~~must~~ aid counties in the formulation
136.6 ~~of concepts, methods, their public safety answering point plans, system design plans,~~
136.7 performance and operational requirements, and procedures which will improve the operation
136.8 and maintenance of their 911 systems. The commissioner shall establish procedures for
136.9 ~~determining and evaluating requests for variations from the established design standards.~~
136.10 The commissioner shall respond to requests by wireless or wire-line telecommunications
136.11 service providers or by counties or other governmental agencies for system agreements,
136.12 contracts, and tariff language promptly and no later than within 45 days of the request unless
136.13 ~~otherwise mutually agreed to by the parties.~~

136.14 Subd. 1a. **Biennial budget; annual financial report.** The commissioner ~~shall~~ must
136.15 prepare a biennial budget for maintaining the 911 system by December 15 of each year,
136.16 The commissioner ~~shall~~ must submit a report to the legislature detailing the expenditures
136.17 for maintaining the 911 ~~system~~ network, the 911 fees collected, the balance of the 911 fund,
136.18 ~~the 911-related administrative expenses of the commissioner, and the most recent forecast~~
136.19 of revenues and expenditures for the 911 emergency telecommunications service account,
136.20 including a separate projection of ~~E911~~ 911 fees from prepaid wireless customers and
136.21 projections of year-end fund balances. The commissioner is authorized to expend money
136.22 that has been appropriated to pay for the maintenance, enhancements, and expansion of the
136.23 911 system network.

136.24 Subd. 1b. **Connection plan required; commissioner review and enforcement. (a)**
136.25 The commissioner must respond to network and database change requests by OSPs promptly
136.26 and no later than 45 days after the request unless otherwise mutually agreed to by the parties.
136.27 All network and location database variances requested by OSPs connecting to the ESInet
136.28 must comply with Minnesota Rules.

136.29 (b) All OSPs must submit and maintain a plan for connection to the 911 network POIs
136.30 in accordance with the requirements set forth in Minnesota Rules. The commissioner must
136.31 review all connection plans to ensure compliance with all 911 network and database design
136.32 and performance requirements.

136.33 Subd. 2. **Waiver.** Any county, ~~other governmental agency, wireless telecommunications~~
136.34 ~~service provider, or wire-line telecommunications service provider~~ federal, Tribal, or other
137.1 organization connected to the statewide 911 network or OSP may petition the commissioner
137.2 for a waiver of all or portions of the requirements. A waiver may be granted upon a
137.3 demonstration by the petitioner that the requirement is economically infeasible.

304.4 Sec. 36. Minnesota Statutes 2022, section 403.07, is amended to read:

304.5 **403.07 NETWORK STANDARDS ESTABLISHED; DATA PRIVACY.**

304.6 Subdivision 1. **Rules.** The commissioner ~~shall~~ must establish and adopt in accordance
304.7 with chapter 14, rules for the administration of this chapter and for the development of 911
304.8 ~~systems network~~ network in the state including:

304.9 (1) ~~design and performance standards for the 911 systems incorporating the standards~~
304.10 ~~adopted pursuant to subdivision 2 for the seven-county metropolitan area network, including~~
304.11 ~~but not limited to network, routing, and database standards for counties, OSPs, and ECNSPs;~~
304.12 and

304.13 (2) ~~a procedure for determining and evaluating requests for variations from the established~~
304.14 ~~design standards~~ design and performance standards for the ten-county metropolitan area,
304.15 incorporating the standards adopted pursuant to subdivision 2.

304.16 Subd. 2. **Design standards for metropolitan area.** The Metropolitan Emergency
304.17 Services Board ~~shall~~ must establish and adopt design and performance standards for the
304.18 ~~metropolitan area 911 system and transmit them to the commissioner for incorporation into~~
304.19 ~~the rules adopted pursuant to this section: 911 network for the ten-county metropolitan area,~~
304.20 including but not limited to network design, routing, and database standards for counties,
304.21 OSP, and ECNSPs operating in the ten-county metropolitan area and provide them to the
304.22 commissioner in accordance with chapter 14 for incorporation into the rules adopted pursuant
304.23 to this section. The standards must be interoperable with the statewide 911 network and
304.24 data standards.

304.25 Subd. 3. **Database Location data.** ~~In 911 systems that have been approved by the~~
304.26 ~~commissioner for a local location identification database, each wire-line telecommunications~~
304.27 ~~service provider shall provide current customer names, service addresses, and telephone~~
304.28 ~~numbers to each public safety answering point within the 911 system and shall update the~~
304.29 ~~information according to a schedule prescribed by the county 911 plan. Information provided~~
304.30 ~~under this subdivision must be provided in accordance with the transactional record disclosure~~
304.31 ~~requirements of the federal Communications Act of 1934, United States Code, title 47,~~
304.32 ~~section 222, subsection (g). All OSPs must provide to the 911 network, at the time of each~~
304.33 ~~911 call, the location of the device making the 911 call, unless there are circumstances~~
305.1 ~~beyond the control of the provider that prevents the OSP from sharing the location data.~~
305.2 Any OSP supplying the location of 911 calls in civic address form must prevalidate the
305.3 address to location data supplied by the county accessible through the NGCS.

305.4 Subd. 3a. **Access to data for accuracy.** (a) OSPs must, upon request of the state, a
305.5 region, the ECNSP, or a PSAP, provide a description or copy of subscriber address location
305.6 information or GIS data used by the OSP that is necessary to verify location and routing
305.7 accuracy of 911 calls. Any ECNSP routing 911 calls must, upon request of the state, provide

137.4 Sec. 36. Minnesota Statutes 2022, section 403.07, is amended to read:

137.5 **403.07 NETWORK STANDARDS ESTABLISHED; DATA PRIVACY.**

137.6 Subdivision 1. **Rules.** The commissioner ~~shall~~ must establish and adopt in accordance
137.7 with chapter 14, rules for the administration of this chapter and for the development of 911
137.8 ~~systems network~~ network in the state including:

137.9 (1) ~~design and performance standards for the 911 systems incorporating the standards~~
137.10 ~~adopted pursuant to subdivision 2 for the seven-county metropolitan area network, including~~
137.11 ~~but not limited to network, routing, and database standards for counties, OSPs, and ECNSPs;~~
137.12 and

137.13 (2) ~~a procedure for determining and evaluating requests for variations from the established~~
137.14 ~~design standards~~ design and performance standards for the ten-county metropolitan area,
137.15 incorporating the standards adopted pursuant to subdivision 2.

137.16 Subd. 2. **Design standards for metropolitan area.** The Metropolitan Emergency
137.17 Services Board ~~shall~~ must establish and adopt design and performance standards for the
137.18 ~~metropolitan area 911 system and transmit them to the commissioner for incorporation into~~
137.19 ~~the rules adopted pursuant to this section: 911 network for the ten-county metropolitan area,~~
137.20 including but not limited to network design, routing, and database standards for counties,
137.21 OSP, and ECNSPs operating in the ten-county metropolitan area and provide them to the
137.22 commissioner in accordance with chapter 14 for incorporation into the rules adopted pursuant
137.23 to this section. The standards must be interoperable with the statewide 911 network and
137.24 data standards.

137.25 Subd. 3. **Database Location data.** ~~In 911 systems that have been approved by the~~
137.26 ~~commissioner for a local location identification database, each wire-line telecommunications~~
137.27 ~~service provider shall provide current customer names, service addresses, and telephone~~
137.28 ~~numbers to each public safety answering point within the 911 system and shall update the~~
137.29 ~~information according to a schedule prescribed by the county 911 plan. Information provided~~
137.30 ~~under this subdivision must be provided in accordance with the transactional record disclosure~~
137.31 ~~requirements of the federal Communications Act of 1934, United States Code, title 47,~~
137.32 ~~section 222, subsection (g). All OSPs must provide to the 911 network, at the time of each~~
137.33 ~~911 call, the location of the device making the 911 call, unless there are circumstances~~
138.1 ~~beyond the control of the provider that prevents the OSP from sharing the location data.~~
138.2 Any OSP supplying the location of 911 calls in civic address form must prevalidate the
138.3 address to location data supplied by the county accessible through the NGCS.

138.4 Subd. 3a. **Access to data for accuracy.** (a) OSPs must, upon request of the state, a
138.5 region, the ECNSP, or a PSAP, provide a description or copy of subscriber address location
138.6 information or GIS data used by the OSP that is necessary to verify location and routing
138.7 accuracy of 911 calls. Any ECNSP routing 911 calls must, upon request of the state, provide

305.8 a copy of routing files used in determining PSAP selection for the purpose of verifying
305.9 routing accuracy.

305.10 (b) OSPs must, upon request of the state, a region, the ECNSP, or a PSAP, provide a
305.11 copy of subscriber address location information for uses specific to 911 systems. This request
305.12 may carry a cost to the requester.

305.13 **Subd. 3b. Database standards in metropolitan area.** The Metropolitan Emergency
305.14 Services Board must establish and adopt 911 database standards for OSPs operating in the
305.15 ten-county metropolitan area 911 system and provide them to the commissioner for
305.16 incorporation in accordance with chapter 14 into the rules adopted pursuant to this section.

305.17 **Subd. 4. Use of furnished information.** (a) Names, addresses, and telephone numbers
305.18 provided to a 911 system under subdivision 3 are private data and may be used only:

305.19 (1) to identify the location or identity, or both, of a person calling a 911 ~~public safety~~
305.20 ~~answering point PSAP~~; or

305.21 (2) by a ~~public safety answering point PSAP~~ to notify the public of an emergency.

305.22 (b) The information furnished under ~~subdivision 3~~ this chapter and the rules adopted
305.23 pursuant to subdivision 1 may not be used or disclosed by 911 system agencies, their agents,
305.24 or their employees for any other purpose except under a court order.

305.25 ~~(b)~~ (c) For purposes of this subdivision, "emergency" means a situation in which property
305.26 or human life is in jeopardy and the prompt notification of the public by the public safety
305.27 answering point is essential.

305.28 **Subd. 5. Liability.** (a) ~~A wire-line telecommunications service provider~~ An OSP, its
305.29 employees, or its agents are not liable to any person who uses ~~enhanced 911~~
305.30 ~~telecommunications service~~ NG911 services for release of subscriber information required
305.31 under this chapter to any ~~public safety answering point PSAP~~.

305.32 (b) ~~A wire-line telecommunications service provider~~ An OSP is not liable to any person
305.33 for the good-faith release to emergency communications personnel of information not in
306.1 the public record, including, but not limited to, nonpublished or nonlisted telephone numbers,
306.2 except for willful or wanton misconduct.

306.3 (e) ~~A wire-line telecommunications service provider, its employees, or its agents are not~~
306.4 ~~liable to any person for civil damages resulting from or caused by any act or omission in~~
306.5 ~~the development, design, installation, operation, maintenance, performance, or provision~~
306.6 ~~of enhanced 911 telecommunications service, except for willful or wanton misconduct.~~

306.7 (d) ~~A multiline telephone system manufacturer, provider, or operator is not liable for~~
306.8 ~~any civil damages or penalties as a result of any act or omission, except willful or wanton~~
306.9 ~~misconduct, in connection with developing, designing, installing, maintaining, performing,~~

138.8 a copy of routing files used in determining PSAP selection for the purpose of verifying
138.9 routing accuracy.

138.10 (b) OSPs must, upon request of the state, a region, the ECNSP, or a PSAP, provide a
138.11 copy of subscriber address location information for uses specific to 911 systems. This request
138.12 may carry a cost to the requester.

138.13 **Subd. 3b. Database standards in metropolitan area.** The Metropolitan Emergency
138.14 Services Board must establish and adopt 911 database standards for OSPs operating in the
138.15 ten-county metropolitan area 911 system and provide them to the commissioner for
138.16 incorporation in accordance with chapter 14 into the rules adopted pursuant to this section.

138.17 **Subd. 4. Use of furnished information.** (a) Names, addresses, and telephone numbers
138.18 provided to a 911 system under subdivision 3 are private data and may be used only:

138.19 (1) to identify the location or identity, or both, of a person calling a 911 ~~public safety~~
138.20 ~~answering point PSAP~~; or

138.21 (2) by a ~~public safety answering point PSAP~~ to notify the public of an emergency.

138.22 (b) The information furnished under ~~subdivision 3~~ this chapter and the rules adopted
138.23 pursuant to subdivision 1 may not be used or disclosed by 911 system agencies, their agents,
138.24 or their employees for any other purpose except under a court order.

138.25 ~~(b)~~ (c) For purposes of this subdivision, "emergency" means a situation in which property
138.26 or human life is in jeopardy and the prompt notification of the public by the public safety
138.27 answering point is essential.

138.28 **Subd. 5. Liability.** (a) ~~A wire-line telecommunications service provider~~ An OSP, its
138.29 employees, or its agents are not liable to any person who uses ~~enhanced 911~~
138.30 ~~telecommunications service~~ NG911 services for release of subscriber information required
138.31 under this chapter to any ~~public safety answering point PSAP~~.

138.32 (b) ~~A wire-line telecommunications service provider~~ An OSP is not liable to any person
138.33 for the good-faith release to emergency communications personnel of information not in
139.1 the public record, including, but not limited to, nonpublished or nonlisted telephone numbers,
139.2 except for willful or wanton misconduct.

139.3 (e) ~~A wire-line telecommunications service provider, its employees, or its agents are not~~
139.4 ~~liable to any person for civil damages resulting from or caused by any act or omission in~~
139.5 ~~the development, design, installation, operation, maintenance, performance, or provision~~
139.6 ~~of enhanced 911 telecommunications service, except for willful or wanton misconduct.~~

139.7 (d) ~~A multiline telephone system manufacturer, provider, or operator is not liable for~~
139.8 ~~any civil damages or penalties as a result of any act or omission, except willful or wanton~~
139.9 ~~misconduct, in connection with developing, designing, installing, maintaining, performing,~~

306.10 provisioning, adopting, operating, or implementing any plan or system required by section
306.11 ~~403.15.~~

306.12 ~~(e) A telecommunications service provider~~ (c) An OSP that participates in or cooperates
306.13 with the public safety answering point in notifying the public of an emergency, as authorized
306.14 under subdivision 4, is immune from liability arising out of the notification except for willful
306.15 or wanton misconduct.

306.16 Sec. 37. Minnesota Statutes 2022, section 403.08, is amended to read:

306.17 **403.08 WIRELESS TELECOMMUNICATIONS ORIGINATING SERVICE**
306.18 **PROVIDER PROVIDERS.**

306.19 Subd. 7. **Duties.** ~~Each wireless telecommunications service provider shall cooperate in~~
306.20 ~~planning and implementing integration with enhanced 911 systems operating in their service~~
306.21 ~~territories to meet Federal Communications Commission enhanced 911 standards. Each~~
306.22 ~~wireless telecommunications service provider shall annually develop and provide to the~~
306.23 ~~commissioner good faith estimates of installation and recurring expenses to integrate wireless~~
306.24 ~~911 service into the enhanced 911 networks to meet Federal Communications Commission~~
306.25 ~~phase one wireless enhanced 911 standards. The commissioner shall coordinate with counties~~
306.26 ~~and affected public safety agency representatives in developing a statewide design and plan~~
306.27 ~~for implementation. Each originating service provider (OSP) must cooperate in planning~~
306.28 ~~and implementing integration with the statewide 911 network to meet Federal~~
306.29 ~~Communications Commission and Public Utilities Commission 911 requirements, as~~
306.30 ~~applicable.~~

306.31 Subd. 9. **Scope.** ~~Planning considerations must include cost, degree of integration into~~
306.32 ~~existing 911 systems, the retention of existing 911 infrastructure, and the potential~~
306.33 ~~implications of phase 2 of the Federal Communications Commission wireless enhanced~~
307.1 ~~911 standards a plan to interconnect to the 911 network POIs, the retention and reuse of~~
307.2 ~~existing 911 infrastructure, and the implications of the Federal Communications~~
307.3 ~~Commission's wireless location accuracy requirements.~~

307.4 Subd. 10. **Plan integration.** ~~Counties shall incorporate the statewide design when~~
307.5 ~~modifying county 911 plans to provide for integrating wireless 911 service into existing~~
307.6 ~~county 911 systems. An OSP must annually submit plans to the commissioner detailing~~
307.7 ~~how they will connect, or confirming how they already connect, to the statewide 911 network.~~

307.8 Subd. 11. **Liability.** (a) ~~No wireless enhanced 911 emergency telecommunications~~
307.9 ~~service provider OSP, its employees, or its agents are liable to any person for civil damages~~
307.10 ~~resulting from or caused by any act or omission in the development, design, installation,~~
307.11 ~~operation, maintenance, performance, or provision of enhanced 911 wireless service, except~~
307.12 ~~for willful or wanton misconduct.~~

139.10 provisioning, adopting, operating, or implementing any plan or system required by section
139.11 ~~403.15.~~

139.12 ~~(e) A telecommunications service provider~~ (c) An OSP that participates in or cooperates
139.13 with the public safety answering point in notifying the public of an emergency, as authorized
139.14 under subdivision 4, is immune from liability arising out of the notification except for willful
139.15 or wanton misconduct.

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140.11 ~~operation, maintenance, performance, or provision of enhanced 911 wireless service, except~~
140.12 ~~for willful or wanton misconduct.~~

307.13 (b) No wireless carrier, its employees, or its agents are liable to any person who uses
307.14 enhanced 911 wireless service for release of subscriber information required under this
307.15 chapter to any public safety answering point.

307.16 (b) A multiline telephone system manufacturer, provider, or operator is not liable for
307.17 any civil damages or penalties as a result of any act or omission, except willful or wanton
307.18 misconduct, in connection with developing, designing, installing, maintaining, performing,
307.19 provisioning, adopting, operating, or implementing any plan or system required by section
307.20 403.15.

307.21 ~~Subd. 12. Notification of subscriber. A provider of wireless telecommunications services~~
307.22 ~~shall notify its subscribers at the time of initial subscription and four times per year thereafter~~
307.23 ~~that a 911 emergency call made from a wireless telephone is not always answered by a local~~
307.24 ~~public safety answering point but may be routed to a State Patrol dispatcher and that,~~
307.25 ~~accordingly, the caller must provide specific information regarding the caller's location.~~

307.26 Sec. 38. Minnesota Statutes 2022, section 403.09, subdivision 2, is amended to read:

307.27 Subd. 2. **Commission authority.** At the request of the public utilities commission, the
307.28 attorney general may commence proceedings before the district court pursuant to section
307.29 237.27, against any ~~wire line telecommunications~~ originating service provider that falls
307.30 under the commission's authority and refuses to comply with this chapter.

308.1 Sec. 39. Minnesota Statutes 2022, section 403.10, subdivision 2, is amended to read:

308.2 Subd. 2. **Notice to public safety government agency.** ~~Public safety~~ Government agencies
308.3 with jurisdictional responsibilities ~~shall~~ must in all cases be notified by the public safety
308.4 answering point of a request for service in their jurisdiction.

308.5 Sec. 40. Minnesota Statutes 2022, section 403.10, subdivision 3, is amended to read:

308.6 Subd. 3. **Allocating costs.** Counties, public agencies, operating public safety answering
308.7 points, and other local governmental units may enter into cooperative agreements under
308.8 section 471.59 for the allocation of operational and capital costs attributable to the 911
308.9 system and 911 services.

308.10 Sec. 41. Minnesota Statutes 2022, section 403.11, is amended to read:

308.11 **403.11 911 SYSTEM COST ACCOUNTING REQUIREMENTS; FEE.**

308.12 Subdivision 1. **Emergency telecommunications service fee; account.** (a) Each customer
308.13 ~~of a wireless or wire-line switched or packet-based telecommunications an originating~~
308.14 ~~service provider connected to the public switched telephone network that furnishes service~~
308.15 ~~capable of originating a 911 emergency telephone call is assessed a fee based upon the~~
308.16 ~~number of wired or wireless telephone lines, or their equivalent, to provide access to the~~
308.17 ~~911 network and maintenance of the 911 customer database, or when the only option, to~~
308.18 ~~cover the costs of ongoing maintenance and related improvements for trunking and central~~
308.19 ~~office switching equipment and maintenance of 911 customer databases for 911 emergency~~

140.13 (b) No wireless carrier, its employees, or its agents are liable to any person who uses
140.14 enhanced 911 wireless service for release of subscriber information required under this
140.15 chapter to any public safety answering point.

140.16 (b) A multiline telephone system manufacturer, provider, or operator is not liable for
140.17 any civil damages or penalties as a result of any act or omission, except willful or wanton
140.18 misconduct, in connection with developing, designing, installing, maintaining, performing,
140.19 provisioning, adopting, operating, or implementing any plan or system required by section
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141.16 ~~number of wired or wireless telephone lines, or their equivalent, to provide access to the~~
141.17 ~~911 network and maintenance of the 911 customer database, or when the only option, to~~
141.18 ~~cover the costs of ongoing maintenance and related improvements for trunking and central~~
141.19 ~~office switching equipment and maintenance of 911 customer databases for 911 emergency~~

308.20 telecommunications service, to offset administrative and staffing costs of the commissioner
308.21 related to managing the 911 emergency telecommunications service program, to make
308.22 distributions provided for in section 403.113, and to offset the costs, including administrative
308.23 and staffing costs, incurred by the State Patrol Division of the Department of Public Safety
308.24 in handling 911 emergency calls made from wireless phones.

308.25 (b) Money remaining in the 911 emergency telecommunications service account after
308.26 all other obligations are paid and defined reserves are met must not cancel and is carried
308.27 forward to subsequent years and may be appropriated ~~from time to time~~ to the commissioner
308.28 to provide financial assistance to ~~counties~~ eligible entities for the improvement of ~~local~~
308.29 ~~emergency telecommunications services~~ 911 systems in compliance with use as designated
308.30 in section 403.113, subdivision 3.

308.31 (c) The fee may not be more than 95 cents a month on or after July 1, 2010, for each
308.32 customer access line or other basic access service, including trunk equivalents as designated
309.1 by the Public Utilities Commission for access charge purposes and including wireless
309.2 telecommunications services. With the approval of the commissioner of management and
309.3 budget, the commissioner of public safety ~~shall~~ must establish the amount of the fee within
309.4 the limits specified and inform the companies and carriers of the amount to be collected.
309.5 ~~When the revenue bonds authorized under section 403.27, subdivision 1, have been fully~~
309.6 ~~paid or defeased, the commissioner shall reduce the fee to reflect that debt service on the~~
309.7 ~~bonds is no longer needed.~~ The commissioner ~~shall~~ must provide companies and carriers a
309.8 minimum of 45 days' notice of each fee change. The fee must be the same for all customers,
309.9 except that the fee imposed under this subdivision does not apply to prepaid wireless
309.10 telecommunications service, which is instead subject to the fee imposed under section
309.11 403.161, subdivision 1, paragraph (a).

309.12 (d) The fee must be collected by each ~~wireless or wire-line telecommunications~~
309.13 originating service provider subject to the fee. Fees are payable to and must be submitted
309.14 to the commissioner monthly before the 25th of each month following the month of
309.15 collection, except that fees may be submitted quarterly if less than \$250 a month is due, or
309.16 annually if less than \$25 a month is due. Receipts must be deposited in the state treasury
309.17 and credited to a 911 emergency telecommunications service account in the special revenue
309.18 fund. The money in the account may only be used for 911 telecommunications services,
309.19 The money in the account may only be used for costs outlined in section 403.113.

309.20 (e) Competitive local exchanges carriers holding certificates of authority from the Public
309.21 Utilities Commission are eligible to receive payment for recurring 911 services.

309.22 Subd. 1a. **Fee collection declaration.** If the commissioner disputes the accuracy of a
309.23 fee submission or if no fees are submitted by a ~~wireless, wire-line, or packet-based~~
309.24 ~~telecommunications service provider, the wireless, wire-line, or packet-based~~
309.25 ~~telecommunications an originating~~ service provider ~~shall~~, the OSP must submit a sworn
309.26 declaration signed by an officer of the company certifying, under penalty of perjury, that
309.27 the information provided with the fee submission is true and correct. The sworn declaration
309.28 must specifically describe and affirm that the 911 fee computation is complete and accurate.

141.20 telecommunications service, to offset administrative and staffing costs of the commissioner
141.21 related to managing the 911 emergency telecommunications service program, to make
141.22 distributions provided for in section 403.113, and to offset the costs, including administrative
141.23 and staffing costs, incurred by the State Patrol Division of the Department of Public Safety
141.24 in handling 911 emergency calls made from wireless phones.

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141.26 all other obligations are paid and defined reserves are met must not cancel and is carried
141.27 forward to subsequent years and may be appropriated ~~from time to time~~ to the commissioner
141.28 to provide financial assistance to ~~counties~~ eligible entities for the improvement of ~~local~~
141.29 ~~emergency telecommunications services~~ 911 systems in compliance with use as designated
141.30 in section 403.113, subdivision 3.

141.31 (c) The fee may not be more than 95 cents a month on or after July 1, 2010, for each
141.32 customer access line or other basic access service, including trunk equivalents as designated
142.1 by the Public Utilities Commission for access charge purposes and including wireless
142.2 telecommunications services. With the approval of the commissioner of management and
142.3 budget, the commissioner of public safety ~~shall~~ must establish the amount of the fee within
142.4 the limits specified and inform the companies and carriers of the amount to be collected.
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142.8 minimum of 45 days' notice of each fee change. The fee must be the same for all customers,
142.9 except that the fee imposed under this subdivision does not apply to prepaid wireless
142.10 telecommunications service, which is instead subject to the fee imposed under section
142.11 403.161, subdivision 1, paragraph (a).

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142.14 to the commissioner monthly before the 25th of each month following the month of
142.15 collection, except that fees may be submitted quarterly if less than \$250 a month is due, or
142.16 annually if less than \$25 a month is due. Receipts must be deposited in the state treasury
142.17 and credited to a 911 emergency telecommunications service account in the special revenue
142.18 fund. The money in the account may only be used for 911 telecommunications services,
142.19 The money in the account may only be used for costs outlined in section 403.113.

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142.24 ~~telecommunications service provider, the wireless, wire-line, or packet-based~~
142.25 ~~telecommunications an originating~~ service provider ~~shall~~, the OSP must submit a sworn
142.26 declaration signed by an officer of the company certifying, under penalty of perjury, that
142.27 the information provided with the fee submission is true and correct. The sworn declaration
142.28 must specifically describe and affirm that the 911 fee computation is complete and accurate.

309.29 When a ~~wireless, wire-line, or packet-based telecommunications service provider~~ an OSP
309.30 fails to provide a sworn declaration within 90 days of notice by the commissioner that the
309.31 fee submission is disputed, the commissioner may estimate the amount due from the ~~wireless,~~
309.32 ~~wire-line, or packet-based telecommunications service provider~~ OSP and refer that amount
309.33 for collection under section 16D.04.

309.34 Subd. 1b. **Examination of fees.** If the commissioner determines that an examination is
309.35 necessary to document the fee submission and sworn declaration in subdivision 1a, the
310.1 ~~wireless, wire-line, or packet-based telecommunications service provider~~ OSP must contract
310.2 with an independent certified public accountant to conduct an examination of fees. The
310.3 examination must be conducted in accordance with attestation audit standards.

310.4 Subd. 3. **Method of payment.** (a) Any wireless or wire-line telecommunications service
310.5 provider incurring reimbursable costs under subdivision 1 ~~shall submit an invoice itemizing~~
310.6 ~~rate elements by county or service area to the commissioner for 911 services furnished under~~
310.7 ~~contract. Any wireless or wire-line telecommunications service provider is eligible to receive~~
310.8 ~~payment for 911 services rendered according to the terms and conditions specified in the~~
310.9 ~~contract. The commissioner shall pay the invoice within 30 days following receipt of the~~
310.10 ~~invoice unless the commissioner notifies the service provider that the commissioner disputes~~
310.11 ~~the invoice must be paid in accordance with the amount and terms of their valid cost recovery~~
310.12 ~~contract as described in section 403.025, subdivision 3a.~~

310.13 (b) The commissioner ~~shall~~ must estimate the amount required to reimburse ~~911~~
310.14 ~~emergency telecommunications service providers and wireless and wire-line~~
310.15 ~~telecommunications service providers~~ the OSP for the state's obligations under subdivision
310.16 1 and the governor ~~shall~~ must include the estimated amount in the biennial budget request.

310.17 Subd. 3a. **Timely invoices.** An invoice for services provided for in the contract with a
310.18 ~~wireless or wire-line telecommunications service provider must be submitted to the~~
310.19 ~~commissioner no later than 90 days after commencing a new or additional eligible 911~~
310.20 ~~service. Each applicable contract must provide that, if certified expenses under the contract~~
310.21 ~~deviate from estimates in the contract by more than ten percent, the commissioner may~~
310.22 ~~reduce the level of service without incurring any termination fees.~~

310.23 Subd. 3b. **Declaration.** If the commissioner disputes an invoice, the wireless and
310.24 ~~wire-line telecommunications service providers shall submit a declaration under section~~
310.25 ~~16A.41 signed by an officer of the company with the invoices for payment of service~~
310.26 ~~described in the service provider's 911 contract. The sworn declaration must specifically~~
310.27 ~~describe and affirm that the 911 service contracted for is being provided and the costs~~
310.28 ~~invoiced for the service are true and correct. When a wireless or wire-line telecommunications~~
310.29 ~~service provider fails to provide a sworn declaration within 90 days of notice by the~~
310.30 ~~commissioner that the invoice is disputed, the disputed amount of the invoice must be~~
310.31 ~~disallowed.~~

310.32 Subd. 3c. **Audit.** If the commissioner determines that an audit is necessary to document
310.33 ~~the invoice and sworn declaration in subdivision 3b~~ costs eligible for recovery as detailed

142.29 When a ~~wireless, wire-line, or packet-based telecommunications service provider~~ an OSP
142.30 fails to provide a sworn declaration within 90 days of notice by the commissioner that the
142.31 fee submission is disputed, the commissioner may estimate the amount due from the ~~wireless,~~
142.32 ~~wire-line, or packet-based telecommunications service provider~~ OSP and refer that amount
142.33 for collection under section 16D.04.

142.34 Subd. 1b. **Examination of fees.** If the commissioner determines that an examination is
142.35 necessary to document the fee submission and sworn declaration in subdivision 1a, the
143.1 ~~wireless, wire-line, or packet-based telecommunications service provider~~ OSP must contract
143.2 with an independent certified public accountant to conduct an examination of fees. The
143.3 examination must be conducted in accordance with attestation audit standards.

143.4 Subd. 3. **Method of payment.** (a) Any wireless or wire-line telecommunications service
143.5 provider incurring reimbursable costs under subdivision 1 ~~shall submit an invoice itemizing~~
143.6 ~~rate elements by county or service area to the commissioner for 911 services furnished under~~
143.7 ~~contract. Any wireless or wire-line telecommunications service provider is eligible to receive~~
143.8 ~~payment for 911 services rendered according to the terms and conditions specified in the~~
143.9 ~~contract. The commissioner shall pay the invoice within 30 days following receipt of the~~
143.10 ~~invoice unless the commissioner notifies the service provider that the commissioner disputes~~
143.11 ~~the invoice must be paid in accordance with the amount and terms of their valid cost recovery~~
143.12 ~~contract as described in section 403.025, subdivision 3a.~~

143.13 (b) The commissioner ~~shall~~ must estimate the amount required to reimburse ~~911~~
143.14 ~~emergency telecommunications service providers and wireless and wire-line~~
143.15 ~~telecommunications service providers~~ the OSP for the state's obligations under subdivision
143.16 1 and the governor ~~shall~~ must include the estimated amount in the biennial budget request.

143.17 Subd. 3a. **Timely invoices.** An invoice for services provided for in the contract with a
143.18 ~~wireless or wire-line telecommunications service provider must be submitted to the~~
143.19 ~~commissioner no later than 90 days after commencing a new or additional eligible 911~~
143.20 ~~service. Each applicable contract must provide that, if certified expenses under the contract~~
143.21 ~~deviate from estimates in the contract by more than ten percent, the commissioner may~~
143.22 ~~reduce the level of service without incurring any termination fees.~~

143.23 Subd. 3b. **Declaration.** If the commissioner disputes an invoice, the wireless and
143.24 ~~wire-line telecommunications service providers shall submit a declaration under section~~
143.25 ~~16A.41 signed by an officer of the company with the invoices for payment of service~~
143.26 ~~described in the service provider's 911 contract. The sworn declaration must specifically~~
143.27 ~~describe and affirm that the 911 service contracted for is being provided and the costs~~
143.28 ~~invoiced for the service are true and correct. When a wireless or wire-line telecommunications~~
143.29 ~~service provider fails to provide a sworn declaration within 90 days of notice by the~~
143.30 ~~commissioner that the invoice is disputed, the disputed amount of the invoice must be~~
143.31 ~~disallowed.~~

143.32 Subd. 3c. **Audit.** If the commissioner determines that an audit is necessary to document
143.33 ~~the invoice and sworn declaration in subdivision 3b~~ costs eligible for recovery as detailed

310.34 in subdivision 1, the ~~wireless or wire-line telecommunications service provider~~ OSP must
311.1 contract with an independent certified public accountant to conduct the audit. The audit
311.2 must be conducted according to generally accepted accounting principles. The ~~wireless or~~
311.3 ~~wire-line telecommunications service provider~~ OSP is responsible for any costs associated
311.4 with the audit.

311.5 Subd. 3d. **Eligible telecommunications carrier; requirement.** No ~~wireless~~
311.6 ~~communications provider~~ OSP may provide telecommunications services under a designation
311.7 of eligible telecommunications carrier, as provided under Minnesota Rules, part 7811.1400,
311.8 until and unless the commissioner of public safety certifies to the chair of the public utilities
311.9 commission that the wireless telecommunications provider is not in arrears in amounts owed
311.10 to the 911 emergency telecommunications service account in the special revenue fund.

311.11 Subd. 4. **Local recurring costs.** Recurring costs ~~of~~ not covered as part of the state 911
311.12 network contracts for telecommunications equipment and services at public safety answering
311.13 points must be borne by the local governmental agency operating the public safety answering
311.14 point or allocated pursuant to section 403.10, subdivision 3. Costs attributable to local
311.15 government electives for services not otherwise addressed under section 403.11 or 403.113
311.16 must be borne by the governmental agency requesting the elective service.

311.17 Subd. 5. **Tariff notification.** Wire-line telecommunications service providers or wireless
311.18 telecommunications service providers holding eligible telecommunications carrier status
311.19 ~~shall~~ must give notice to the commissioner and any other affected governmental agency of
311.20 tariff or price list changes related to 911 service at the same time that the filing is made with
311.21 the public utilities commission.

311.22 Subd. 6. **OSP report.** (a) ~~Beginning Each September 1, 2013, and continuing~~
311.23 ~~semiannually thereafter and March 1, each wireless telecommunications service provider~~
311.24 ~~shall~~ OSP must report to the commissioner, based on the mobile subscriber's telephone
311.25 number, both. Wireless communication providers must include the total number of prepaid
311.26 wireless telecommunications subscribers sourced to Minnesota and the total number of
311.27 wireless telecommunications subscribers sourced to Minnesota. The report must be filed
311.28 on the same schedule as Federal Communications Commission Form 477.

311.29 (b) The commissioner ~~shall~~ must make a standard form available to all wireless
311.30 telecommunications service providers for submitting information required to compile the
311.31 report required under this subdivision.

311.32 (c) The information provided to the commissioner under this subdivision is considered
311.33 trade secret information under section 13.37 and may only be used for purposes of
311.34 administering this chapter.

143.34 in subdivision 1, the ~~wireless or wire-line telecommunications service provider~~ OSP must
144.1 contract with an independent certified public accountant to conduct the audit. The audit
144.2 must be conducted according to generally accepted accounting principles. The ~~wireless or~~
144.3 ~~wire-line telecommunications service provider~~ OSP is responsible for any costs associated
144.4 with the audit.

144.5 Subd. 3d. **Eligible telecommunications carrier; requirement.** No ~~wireless~~
144.6 ~~communications provider~~ OSP may provide telecommunications services under a designation
144.7 of eligible telecommunications carrier, as provided under Minnesota Rules, part 7811.1400,
144.8 until and unless the commissioner of public safety certifies to the chair of the public utilities
144.9 commission that the wireless telecommunications provider is not in arrears in amounts owed
144.10 to the 911 emergency telecommunications service account in the special revenue fund.

144.11 Subd. 4. **Local recurring costs.** Recurring costs ~~of~~ not covered as part of the state 911
144.12 network contracts for telecommunications equipment and services at public safety answering
144.13 points must be borne by the local governmental agency operating the public safety answering
144.14 point or allocated pursuant to section 403.10, subdivision 3. Costs attributable to local
144.15 government electives for services not otherwise addressed under section 403.11 or 403.113
144.16 must be borne by the governmental agency requesting the elective service.

144.17 Subd. 5. **Tariff notification.** Wire-line telecommunications service providers or wireless
144.18 telecommunications service providers holding eligible telecommunications carrier status
144.19 ~~shall~~ must give notice to the commissioner and any other affected governmental agency of
144.20 tariff or price list changes related to 911 service at the same time that the filing is made with
144.21 the public utilities commission.

144.22 Subd. 6. **OSP report.** (a) ~~Beginning Each September 1, 2013, and continuing~~
144.23 ~~semiannually thereafter and March 1, each wireless telecommunications service provider~~
144.24 ~~shall~~ OSP must report to the commissioner, based on the mobile subscriber's telephone
144.25 number, both. Wireless communication providers must include the total number of prepaid
144.26 wireless telecommunications subscribers sourced to Minnesota and the total number of
144.27 wireless telecommunications subscribers sourced to Minnesota. The report must be filed
144.28 on the same schedule as Federal Communications Commission Form 477.

144.29 (b) The commissioner ~~shall~~ must make a standard form available to all wireless
144.30 telecommunications service providers for submitting information required to compile the
144.31 report required under this subdivision.

144.32 (c) The information provided to the commissioner under this subdivision is considered
144.33 trade secret information under section 13.37 and may only be used for purposes of
144.34 administering this chapter.

312.1 Sec. 42. Minnesota Statutes 2022, section 403.113, is amended to read:

312.2 **403.113 ENHANCED 911 SERVICE COSTS; FEE.**

312.3 Subdivision 1. **Fee.** A portion of the fee collected under section 403.11 must be used to
312.4 fund implementation, operation, maintenance, enhancement, and expansion of ~~enhanced~~
312.5 the 911 service network, including acquisition of necessary equipment and the costs of the
312.6 commissioner to administer the program in accordance with Federal Communications
312.7 Commission rules.

312.8 Subd. 2. **Distribution of money.** (a) After payment of the costs of the commissioner to
312.9 administer the program, the commissioner ~~shall~~ must distribute the money collected under
312.10 this section as follows:

312.11 (1) one-half of the amount equally to all qualified counties, and after October 1, 1997,
312.12 to all qualified counties, existing ten public safety answering points operated by the
312.13 Minnesota State Patrol, and each governmental entity operating the individual public safety
312.14 answering points serving the Metropolitan Airports Commission, the Red Lake Indian
312.15 Reservation, and the University of Minnesota Police Department; and

312.16 (2) the remaining one-half to qualified counties and cities with existing 911 systems
312.17 based on each county's or city's percentage of the total population of qualified counties and
312.18 cities. The population of a qualified city with an existing system must be deducted from its
312.19 county's population when calculating the county's share under this clause if the city seeks
312.20 direct distribution of its share.

312.21 (b) A county's share under subdivision 1 must be shared pro rata between the county
312.22 and existing city systems in the county. A county or city or other governmental entity as
312.23 described in paragraph (a), clause (1), ~~shall~~ must deposit money received under this
312.24 subdivision in an interest-bearing fund or account separate from the governmental entity's
312.25 general fund and may use money in the fund or account only for the purposes specified in
312.26 subdivision 3.

312.27 (c) A county or city or other governmental entity as described in paragraph (a), clause
312.28 (1), is not qualified to share in the distribution of money for ~~enhanced~~ 911 service if it has
312.29 not implemented enhanced 911 service before December 31, 1998.

312.30 (d) For the purposes of this subdivision, "existing city system" means a city 911 system
312.31 that provides at least basic 911 service and that was implemented on or before April 1, 1993.

312.32 Subd. 3. **Local expenditures.** (a) Money distributed under subdivision 2 for ~~enhanced~~
312.33 911 service systems or services may be spent on ~~enhanced~~ 911 system costs for the purposes
313.1 stated in subdivision 1. ~~In addition, money may be spent to lease, purchase, lease purchase,~~
313.2 ~~or maintain enhanced 911 equipment, including telephone equipment, recording equipment,~~
313.3 ~~computer hardware, computer software for database provisioning, addressing, mapping,~~
313.4 ~~and any other software necessary for automatic location identification or local location~~
313.5 ~~identification; trunk lines; selective routing equipment; the master street address guide;~~

145.1 Sec. 42. Minnesota Statutes 2022, section 403.113, is amended to read:

145.2 **403.113 ENHANCED 911 SERVICE COSTS; FEE.**

145.3 Subdivision 1. **Fee.** A portion of the fee collected under section 403.11 must be used to
145.4 fund implementation, operation, maintenance, enhancement, and expansion of ~~enhanced~~
145.5 the 911 service network, including acquisition of necessary equipment and the costs of the
145.6 commissioner to administer the program in accordance with Federal Communications
145.7 Commission rules.

145.8 Subd. 2. **Distribution of money.** (a) After payment of the costs of the commissioner to
145.9 administer the program, the commissioner ~~shall~~ must distribute the money collected under
145.10 this section as follows:

145.11 (1) one-half of the amount equally to all qualified counties, and after October 1, 1997,
145.12 to all qualified counties, existing ten public safety answering points operated by the
145.13 Minnesota State Patrol, and each governmental entity operating the individual public safety
145.14 answering points serving the Metropolitan Airports Commission, the Red Lake Indian
145.15 Reservation, and the University of Minnesota Police Department; and

145.16 (2) the remaining one-half to qualified counties and cities with existing 911 systems
145.17 based on each county's or city's percentage of the total population of qualified counties and
145.18 cities. The population of a qualified city with an existing system must be deducted from its
145.19 county's population when calculating the county's share under this clause if the city seeks
145.20 direct distribution of its share.

145.21 (b) A county's share under subdivision 1 must be shared pro rata between the county
145.22 and existing city systems in the county. A county or city or other governmental entity as
145.23 described in paragraph (a), clause (1), ~~shall~~ must deposit money received under this
145.24 subdivision in an interest-bearing fund or account separate from the governmental entity's
145.25 general fund and may use money in the fund or account only for the purposes specified in
145.26 subdivision 3.

145.27 (c) A county or city or other governmental entity as described in paragraph (a), clause
145.28 (1), is not qualified to share in the distribution of money for ~~enhanced~~ 911 service if it has
145.29 not implemented enhanced 911 service before December 31, 1998.

145.30 (d) For the purposes of this subdivision, "existing city system" means a city 911 system
145.31 that provides at least basic 911 service and that was implemented on or before April 1, 1993.

145.32 Subd. 3. **Local expenditures.** (a) Money distributed under subdivision 2 for ~~enhanced~~
145.33 911 service systems or services may be spent on ~~enhanced~~ 911 system costs for the purposes
146.1 stated in subdivision 1. ~~In addition, money may be spent to lease, purchase, lease purchase,~~
146.2 ~~or maintain enhanced 911 equipment, including telephone equipment, recording equipment,~~
146.3 ~~computer hardware, computer software for database provisioning, addressing, mapping,~~
146.4 ~~and any other software necessary for automatic location identification or local location~~
146.5 ~~identification; trunk lines; selective routing equipment; the master street address guide;~~

313.6 ~~dispatcher public safety answering point equipment proficiency and operational skills; pay~~
313.7 ~~for long distance charges incurred due to transferring 911 calls to other jurisdictions; and~~
313.8 ~~the equipment necessary within the public safety answering point for community alert~~
313.9 ~~systems and to notify and communicate with the emergency services requested by the 911~~
313.10 ~~caller, as well as expenses deemed allowable in accordance with Code of Federal Regulations,~~
313.11 ~~title 47, section 9.2.~~

313.12 (b) Money distributed for ~~enhanced 911 service systems or services~~ may not be spent
313.13 on:

313.14 (1) purchasing or leasing of real estate or cosmetic additions to or remodeling of
313.15 ~~communications centers~~ public safety answering points;

313.16 (2) ~~mobile communications vehicles~~; fire engines, ambulances, law enforcement vehicles,
313.17 or other emergency vehicles;

313.18 (3) signs, posts, or other markers related to addressing or any costs associated with the
313.19 installation or maintenance of signs, posts, or markers-;

313.20 (4) any purposes prohibited by the Federal Communications Commission;

313.21 (5) the transfer of 911 fees into a state or other jurisdiction's general fund or other fund
313.22 for non-911 purposes;

313.23 (6) public safety telecommunicator salaries unless associated with training functions;
313.24 and

313.25 (7) the leasing or purchase of end user equipment.

313.26 Subd. 4. **Audits.** (a) Each county and city or ~~other governmental entity~~ federal, Tribal,
313.27 or other organization connected to the statewide 911 network as described in subdivision
313.28 2, paragraph (a), clause (1), ~~shall~~ or secondary public safety answering point must conduct
313.29 ~~an annual audit~~ a compliance report in accordance with Minnesota Rules, chapter 7580, and
313.30 Code of Federal Regulations, title 47, section 9.25, on the use of funds distributed to it for
313.31 ~~enhanced 911 service systems or services to ensure the distribution is spent according to~~
313.32 subdivision 3. A copy of each ~~audit~~ compliance report must be submitted to the
313.33 commissioner.

314.1 (b) The commissioner may request a state audit of a county, federal, Tribal, or other
314.2 organization connected to the statewide 911 network which receives 911 funds from the
314.3 state to operate its 911 system or service to ensure compliance with subdivision 3.

314.4 (c) Failure to submit a compliance report may result in a disruption of 911 fee distribution
314.5 until the compliance report is submitted.

314.6 Sec. 43. Minnesota Statutes 2022, section 403.15, subdivision 1, is amended to read:

314.7 Subdivision 1. **Multistation or PBX system.** Except as otherwise provided in this
314.8 section, every owner and operator of a new multistation or private branch exchange (PBX)

146.6 ~~dispatcher public safety answering point equipment proficiency and operational skills; pay~~
146.7 ~~for long distance charges incurred due to transferring 911 calls to other jurisdictions; and~~
146.8 ~~the equipment necessary within the public safety answering point for community alert~~
146.9 ~~systems and to notify and communicate with the emergency services requested by the 911~~
146.10 ~~caller, as well as expenses deemed allowable in accordance with Code of Federal Regulations,~~
146.11 ~~title 47, section 9.2.~~

146.12 (b) Money distributed for ~~enhanced 911 service systems or services~~ may not be spent
146.13 on:

146.14 (1) purchasing or leasing of real estate or cosmetic additions to or remodeling of
146.15 ~~communications centers~~ public safety answering points;

146.16 (2) ~~mobile communications vehicles~~; fire engines, ambulances, law enforcement vehicles,
146.17 or other emergency vehicles;

146.18 (3) signs, posts, or other markers related to addressing or any costs associated with the
146.19 installation or maintenance of signs, posts, or markers-;

146.20 (4) any purposes prohibited by the Federal Communications Commission;

146.21 (5) the transfer of 911 fees into a state or other jurisdiction's general fund or other fund
146.22 for non-911 purposes;

146.23 (6) public safety telecommunicator salaries unless associated with training functions;
146.24 and

146.25 (7) the leasing or purchase of end user equipment.

146.26 Subd. 4. **Audits.** (a) Each county and city or ~~other governmental entity~~ federal, Tribal,
146.27 or other organization connected to the statewide 911 network as described in subdivision
146.28 2, paragraph (a), clause (1), ~~shall~~ or secondary public safety answering point must conduct
146.29 ~~an annual audit~~ a compliance report in accordance with Minnesota Rules, chapter 7580, and
146.30 Code of Federal Regulations, title 47, section 9.25, on the use of funds distributed to it for
146.31 ~~enhanced 911 service systems or services to ensure the distribution is spent according to~~
146.32 subdivision 3. A copy of each ~~audit~~ compliance report must be submitted to the
146.33 commissioner.

147.1 (b) The commissioner may request a state audit of a county, federal, Tribal, or other
147.2 organization connected to the statewide 911 network which receives 911 funds from the
147.3 state to operate its 911 system or service to ensure compliance with subdivision 3.

147.4 (c) Failure to submit a compliance report may result in a disruption of 911 fee distribution
147.5 until the compliance report is submitted.

147.6 Sec. 43. Minnesota Statutes 2022, section 403.15, subdivision 1, is amended to read:

147.7 Subdivision 1. **Multistation or PBX system.** Except as otherwise provided in this
147.8 section, every owner and operator of a new multistation or private branch exchange (PBX)

314.9 multiline telephone system purchased or upgraded after December 31, 2004, ~~shall~~ must
314.10 design and maintain the system to provide a callback number or ten-digit caller ID and
314.11 emergency response location.

314.12 Sec. 44. Minnesota Statutes 2022, section 403.15, subdivision 2, is amended to read:

314.13 Subd. 2. **Multiline telephone system user dialing instructions.** (a) Each multiline
314.14 telephone system (MLTS) operator must demonstrate or otherwise inform each new telephone
314.15 system user how to call for emergency assistance from that particular multiline telephone
314.16 system.

314.17 (b) MLTS platforms that are manufactured, imported, offered for first sale or lease, first
314.18 sold or leased, or installed after February 16, 2020, must enable users to directly initiate a
314.19 call to 911 from any station equipped with dialing facilities without dialing any additional
314.20 digit, code, prefix, or postfix, including any trunk-access code such as the digit nine,
314.21 regardless of whether the user is required to dial such a digit, code, prefix, or postfix for
314.22 other calls.

314.23 (c) MLTSs that are manufactured, imported, offered for first sale or lease, first sold or
314.24 leased, or installed after February 16, 2020, must be configured so that upon an occurrence
314.25 of a 911 call it will provide a notification that a 911 call has been made to a central location
314.26 at the facility where the system is installed or to another person or organization, regardless
314.27 of location, if the system is able to be configured to provide the notification without an
314.28 improvement to the hardware or software of the system.

314.29 Sec. 45. Minnesota Statutes 2022, section 403.15, subdivision 3, is amended to read:

314.30 Subd. 3. **Shared residential multiline telephone system.** On and after January 1, 2005,
314.31 operators of shared multiline telephone systems, whenever installed, serving residential
314.32 customers ~~shall~~ must ensure that the shared multiline telephone system is connected to the
315.1 public switched network and that 911 calls from the system result in at least one distinctive
315.2 automatic number identification and automatic location identification for each residential
315.3 unit, except those requirements do not apply if the residential facility maintains one of the
315.4 following:

315.5 (1) automatic location identification for each respective emergency response location;

315.6 (2) the ability to direct emergency responders to the 911 caller's location through an
315.7 alternative and adequate means, such as the establishment of a 24-hour private answering
315.8 point operated by the facility; or

315.9 (3) a connection to a switchboard operator, attendant, or other designated on-site
315.10 individual.

315.11 Sec. 46. Minnesota Statutes 2022, section 403.15, subdivision 4, is amended to read:

315.12 Subd. 4. **Hotel or motel multiline telephone system.** Operators of hotel and motel
315.13 multiline telephone systems ~~shall~~ must permit the dialing of 911 and ~~shall~~ must ensure that

147.9 multiline telephone system purchased or upgraded after December 31, 2004, ~~shall~~ must
147.10 design and maintain the system to provide a callback number or ten-digit caller ID and
147.11 emergency response location.

147.12 Sec. 44. Minnesota Statutes 2022, section 403.15, subdivision 2, is amended to read:

147.13 Subd. 2. **Multiline telephone system user dialing instructions.** (a) Each multiline
147.14 telephone system (MLTS) operator must demonstrate or otherwise inform each new telephone
147.15 system user how to call for emergency assistance from that particular multiline telephone
147.16 system.

147.17 (b) MLTS platforms that are manufactured, imported, offered for first sale or lease, first
147.18 sold or leased, or installed after February 16, 2020, must enable users to directly initiate a
147.19 call to 911 from any station equipped with dialing facilities without dialing any additional
147.20 digit, code, prefix, or postfix, including any trunk-access code such as the digit nine,
147.21 regardless of whether the user is required to dial such a digit, code, prefix, or postfix for
147.22 other calls.

147.23 (c) MLTSs that are manufactured, imported, offered for first sale or lease, first sold or
147.24 leased, or installed after February 16, 2020, must be configured so that upon an occurrence
147.25 of a 911 call it will provide a notification that a 911 call has been made to a central location
147.26 at the facility where the system is installed or to another person or organization, regardless
147.27 of location, if the system is able to be configured to provide the notification without an
147.28 improvement to the hardware or software of the system.

147.29 Sec. 45. Minnesota Statutes 2022, section 403.15, subdivision 3, is amended to read:

147.30 Subd. 3. **Shared residential multiline telephone system.** On and after January 1, 2005,
147.31 operators of shared multiline telephone systems, whenever installed, serving residential
147.32 customers ~~shall~~ must ensure that the shared multiline telephone system is connected to the
148.1 public switched network and that 911 calls from the system result in at least one distinctive
148.2 automatic number identification and automatic location identification for each residential
148.3 unit, except those requirements do not apply if the residential facility maintains one of the
148.4 following:

148.5 (1) automatic location identification for each respective emergency response location;

148.6 (2) the ability to direct emergency responders to the 911 caller's location through an
148.7 alternative and adequate means, such as the establishment of a 24-hour private answering
148.8 point operated by the facility; or

148.9 (3) a connection to a switchboard operator, attendant, or other designated on-site
148.10 individual.

148.11 Sec. 46. Minnesota Statutes 2022, section 403.15, subdivision 4, is amended to read:

148.12 Subd. 4. **Hotel or motel multiline telephone system.** Operators of hotel and motel
148.13 multiline telephone systems ~~shall~~ must permit the dialing of 911 and ~~shall~~ must ensure that

315.14 911 calls originating from hotel or motel multiline telephone systems allow the 911 system
315.15 to clearly identify the address and specific location of the 911 caller.

315.16 Sec. 47. Minnesota Statutes 2022, section 403.15, subdivision 5, is amended to read:

315.17 Subd. 5. **Business multiline telephone system.** (a) An operator of business multiline
315.18 telephone systems connected to the public switched telephone network and serving business
315.19 locations of one employer ~~shall~~ must ensure that calls to 911 from any telephone on the
315.20 system result in one of the following:

315.21 (1) automatic location identification for each respective emergency response location;

315.22 (2) an ability to direct emergency responders to the 911 caller's location through an
315.23 alternative and adequate means, such as the establishment of a 24-hour private answering
315.24 point operated by the employer; or

315.25 (3) a connection to a switchboard operator, attendant, or other designated on-site
315.26 individual.

315.27 (b) Except as provided in paragraph (c), providers of multiline telephone systems serving
315.28 multiple employers' business locations ~~shall~~ must ensure that calls to 911 from any telephone
315.29 result in automatic location identification for the respective emergency response location
315.30 of each business location sharing the system.

315.31 (c) Only one emergency response location is required in the following circumstances:

316.1 (1) an employer's work space is less than 40,000 square feet, located on a single floor
316.2 and on a single contiguous property;

316.3 (2) an employer's work space is less than 7,000 square feet, located on multiple floors
316.4 and on a single contiguous property; or

316.5 (3) an employer's work space is a single public entrance, single floor facility on a single
316.6 contiguous property.

316.7 Sec. 48. Minnesota Statutes 2022, section 403.15, subdivision 6, is amended to read:

316.8 Subd. 6. **Schools.** A multiline telephone system operated by a public or private
316.9 educational institution, including a system serving dormitories and other residential
316.10 customers, is subject to this subdivision and is not subject to subdivision 3. The operator
316.11 of the education institution multiline system connected to the public switched network must
316.12 ensure that calls to 911 from any telephone on the system result in one of the following:

316.13 (1) automatic location identification for each respective emergency response location;

316.14 (2) an ability to direct emergency responders to the 911 caller's location through an
316.15 alternative and adequate means, such as the establishment of a 24-hour private answering
316.16 point operated by the educational institution; or

148.14 911 calls originating from hotel or motel multiline telephone systems allow the 911 system
148.15 to clearly identify the address and specific location of the 911 caller.

148.16 Sec. 47. Minnesota Statutes 2022, section 403.15, subdivision 5, is amended to read:

148.17 Subd. 5. **Business multiline telephone system.** (a) An operator of business multiline
148.18 telephone systems connected to the public switched telephone network and serving business
148.19 locations of one employer ~~shall~~ must ensure that calls to 911 from any telephone on the
148.20 system result in one of the following:

148.21 (1) automatic location identification for each respective emergency response location;

148.22 (2) an ability to direct emergency responders to the 911 caller's location through an
148.23 alternative and adequate means, such as the establishment of a 24-hour private answering
148.24 point operated by the employer; or

148.25 (3) a connection to a switchboard operator, attendant, or other designated on-site
148.26 individual.

148.27 (b) Except as provided in paragraph (c), providers of multiline telephone systems serving
148.28 multiple employers' business locations ~~shall~~ must ensure that calls to 911 from any telephone
148.29 result in automatic location identification for the respective emergency response location
148.30 of each business location sharing the system.

148.31 (c) Only one emergency response location is required in the following circumstances:

149.1 (1) an employer's work space is less than 40,000 square feet, located on a single floor
149.2 and on a single contiguous property;

149.3 (2) an employer's work space is less than 7,000 square feet, located on multiple floors
149.4 and on a single contiguous property; or

149.5 (3) an employer's work space is a single public entrance, single floor facility on a single
149.6 contiguous property.

149.7 Sec. 48. Minnesota Statutes 2022, section 403.15, subdivision 6, is amended to read:

149.8 Subd. 6. **Schools.** A multiline telephone system operated by a public or private
149.9 educational institution, including a system serving dormitories and other residential
149.10 customers, is subject to this subdivision and is not subject to subdivision 3. The operator
149.11 of the education institution multiline system connected to the public switched network must
149.12 ensure that calls to 911 from any telephone on the system result in one of the following:

149.13 (1) automatic location identification for each respective emergency response location;

149.14 (2) an ability to direct emergency responders to the 911 caller's location through an
149.15 alternative and adequate means, such as the establishment of a 24-hour private answering
149.16 point operated by the educational institution; or

316.17 (3) a connection to a switchboard operator, attendant, or other designated on-site
316.18 individual.

316.19 Sec. 49. Minnesota Statutes 2022, section 403.15, is amended by adding a subdivision to
316.20 read:

316.21 Subd. 9. **MLTS location compliance notification.** Beginning July 1, 2023, all vendors
316.22 of MLTSs or hosted MLTS services in Minnesota must disclose to their customers the 911
316.23 location requirements in this chapter and include 911 location compliant capabilities in the
316.24 systems or services they sell.

316.25 Sec. 50. **RENUMBERING.**

316.26 In Minnesota Statutes, the revisor of statutes shall renumber the subdivisions of Minnesota
316.27 Statutes, section 403.02.

316.28 Sec. 51. **REPEALER.**

316.29 Minnesota Statutes 2022, sections 403.02, subdivision 13; and 403.09, subdivision 3,
316.30 are repealed.

149.17 (3) a connection to a switchboard operator, attendant, or other designated on-site
149.18 individual.

149.19 Sec. 49. Minnesota Statutes 2022, section 403.15, is amended by adding a subdivision to
149.20 read:

149.21 Subd. 9. **MLTS location compliance notification.** Beginning July 1, 2023, all vendors
149.22 of MLTSs or hosted MLTS services in Minnesota must disclose to their customers the 911
149.23 location requirements in this chapter and include 911 location compliant capabilities in the
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149.27 Statutes, section 403.02.

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149.29 Minnesota Statutes 2022, sections 403.02, subdivision 13; and 403.09, subdivision 3,
149.30 are repealed.