Testimony for 9/11 Hearing

I have not had a resolution to my DMV problem. I emailed Peter Fischer, my state rep, about my issue. He arranged for Mike Pakkala of DPS to call me and figure out what was happening. To recap, I mailed my tab renewal on July 17th and the check was run through my bank on July 25th. I received a parking ticket on Aug 16th as well as a "fix it" ticket for not having the current tabs. I called the traffic violations line and they told me that the fine has to be paid by Sept 23. I can take pictures of my plates with the new tabs on them and then just send them in with the payment for the parking ticket. It is Sept 7th and I still don't have my tabs. I have emailed the DPS and tried calling. The phone is always busy and I received an automated reply to my email that it would be replied to in the order that it was received. That was last week and I have yet to receive a reply. On the DPS website it shows a general message that tabs and registrations that were received between July 14 and July 31 have been processed and were mailed last week. That message has been up for two weeks and is obviously not factual. There used to be a way to check on the status of your tab renewal online but that has been deactivated.

Mike Pakkala called me on Sept 5th and looked into what was going on. Our truck (registered to my husband and usually driven by my son) is a 2003 Chevy. Due to the age of the vehicle it needs new plates, we're in that second seven year area. Mike informed me that it's being worked on "right now by the best and brightest at the DMV". I might receive the new plates next week. This is ridiculous and unacceptable. He issued a 60 day permit for the tabs so we do not get another ticket for failing to display the proper registration/tabs. He also sent me a letter that he said I could use to prove to the traffic court that I had paid for my tabs but due to the DMV issues had not gotten them yet.

I called the traffic violations line to double check that the letter would suffice and that I would not have to pay the fine (which is more than my tabs cost) for something that I had already ordered and the state had already received payment for. The traffic violations gal was very nice and got a good laugh out of the idea that DPS would think that they could just give me a letter and have that work. She had me schedule a hearing with a court officer so that we could push the payment due out to November 21st. My court hearing is scheduled for November 20th. If I receive the new plates and tabs before then I can take the pictures of them and send them in with the payment of the parking ticket. I can then call and cancel the hearing appointment. I will have to take off work to attend the hearing appointment. Once again, this ridiculous and unacceptable. I should not have to jump through these hoops for an ongoing error on the DPS's part.

I would love to attend the hearing on Monday and provide testimony. Unfortunately, due to my work schedule and therapy for my disabled child that is scheduled for Monday afternoons, I am not available to be at the State Office Building at the times provided. If there is an an option to have my comments read by someone else at the hearing, feel free to read this email aloud.

Thanks,

Rose Schreier