

Comments	Category
Both of our kids hate working on their school issued Chromebooks as they are SO slow to process anything. If they work on our personal computer, it is much faster to do the same work so we know it is the Chromebooks themselves, not the internet.	Device
It would be nice if the district provided proper devices so that all my children could access their school stuff on them at the same time. Our devices that we have at home on inconsistent and at times do not work making it difficult for our children to learn. I think access to devices should include prek and up since all the teachers including prek are doing a large amount of work and communication online.	Device
One of my kids' Chrome book isn't the best and glitchy, so it would be nice to get a different one. It works most of the time, but doesn't have a working webcam or microphone on it.	Device
Unable to print from the school chromebook using our home printer.	Device
Using own personal laptop instead of school chromebook	Device
We are not using district provided devices. We are using our own devices.	Device
We are using phone/pc rather than the school issued chrome book. Lucas can't find his cord.	Device
We aren't using any school provided devices.	Device
We can not do all distance learning due to not having a fully working device. We can do IXL but can't do google meet because our devices will not let us.	Device
We use one lap top for me and my two children with my phone hot spot. My brother who also lives with us uses his hot spot from his phone and his school issued chrome book	Device
We use our own laptop instead of the chromebook as it is faster.	Device
We had great internet prior to shut down, however we didn't have a suitable device for my son's learning. School provided a nice chromebook for him to use	Device
It would be greatly beneficial if the elementary students had devices supplied by the school to do their work on.	Device
It would be nice to be provided with an IPAD with internet to help on IXL learning site.	Device
The connection, although somewhat fast (compared to DSL in our area), is not reliable. We get freeze-ups and disconnects often throughout the day. The school issued device can not connect to our home printer. Very frustrating.	Device
My daughter had an ipad from the school that would freeze up & erase all of her assignments & hard work. It was very nervewracking to get her to do them over again as she was VERY frustrated. I believe 8-9 assignments were lost where she had to re-do. Now she is extremely nervous about jumping online & doing her assignments in this manner. The school sent her a temporary iPad while they fixed her original one. However, the emotional damage had already been done to my daughter. I can understand why she does not want to do her online work, so the school has been very helpful in sending her paper assignments.	Device
My daughter has submitted completed assignments and somehow there's a glitch and all or some of the assignment disappears and says she didn't do all of the work.	Device
Only concern is sometimes it seem like her work doesn't get accepted when she has done it. Was told to turn off and back on at night to help... other than that I think all is going as well as can be expected...	Device
We have devices for all 3 kids but they cannot be used for anything that needs internet. They can play math games on it that dont need internet. Everything we submit goes through my phone. We havent been guided at all by the district on how to utilize technology. We are not using the district provided devices to complete distance learning. We do things on paper and when some things are submitted to Seesaw, my phone is what gets that info uploaded.	Device
There are way too many restrictions on the computer my senior has. She struggles to do many needed tasks and has to use a different device to do the required tasks because the computer is so restricted.	Device
We have a school issued device that is not working properly. It is very challenging to know what to do and if it is working. I am not working from home during day hours so my kids are on their own to solve these problems as my job in healthcare is very busy. This is very challenging and students may be paying a price for technical problems.	Device
I am disappointed that there is only one internet provider available for my location with sub-par internet that cuts in and out frequently throughout the day.	
I also feel that students grades 4 and up have use the school issued iPads and have had practice using the technology at school before being homebound.	Device
My child's iPad does not charge well or hold charge and has been giving her issues for a while. They have informed the school of this but nothing has been addressed. I personally have not made a call about the issue but do not really feel I need to be my child's voice in the matter.	Device

My family bought new laptops so our children could participate in distances learning. The laptops were an unexpected cost which caused a financial burden for my family. The school provided tablets that were difficult to navigate which made distance learning stressful and ineffective for our children.	Device
My one child has a glitching ipad that causes great irritation with learning lost, access to an audio book sketchy, and glitching in and out. We use a home laptop or a phone as a work around as needed. Our biggest issues tends to be with others who have more limitations outside our home.	Device
Our district-provided iPads are aging, slow, and glitchy. Luckily we have enough laptops in the house for our kids to use instead. My kids are highschoolers and have not had trouble navigating technology for distance learning. I know it has been different for other families. Our internet access with Genesis Wireless has been good; I shudder to think what this time would have been like if we were still with Frontier.	Device
The reason for a "3" by district device questions is because we are provided one (iPad) but my son is using the home computer for his distance learning most of the time. Bigger screen, keyboard, faster, etc.	Device
until my 3rd grader got an iPad she was unable to connect with some of the links the school provided for her on my smartphone to do homework	Device
I would have appreciated an option to obtain devices from the district after the initial offer. We ended up purchasing three chromebooks so our kids could have their necessary programs available to them. It was evident after the first week off that sharing a device or even two wasn't going to work.	Device
The Chromebooks are much easier for my students to use than the iPads are. My youngest uses our laptop computer which is easier for him, but he would use his oldest brothers Chromebook over the other brother's iPad. Even the student using to the iPad would rather use a Chromebook. The iPad's screen is too small and no keyboard.	Device
Camera is poor on his Chromebook. Internet keeps buffering on all devices and used to never be a problem. Screen freezes up all the time	Device
Child doesnt know how to work a chrome book. Grandma does not know how to work a chrome book.	Device
Despite having a district provided device, I use my own laptop for schoolwork. It's much easier to use and has a wide variety of options and programs to use instead of the Chromebook, I just wish that the internet out in my area was better.	Device
lost camera on Chromebook, needed for google chats, flipgrid projects, very frustrating trying to do homework sending parts of homework from cell phones parts from Chromebook - asked for help, got video sent to me and still does not work?	Device
My son has a loaner chromebook and the camera does not work. This makes it difficult when doing video chats and other assignments. He has been asked to use his own personal device, this does not always work because the message is too large to send.	Device
[my district] did not provide my 4th grader with a tablet setup to facilitate her distance learning. I thankfully have had at home solutions, but feel I should not be responsible in providing technology tools for my kid to learn on. The fact the school did not provide one is extremely annoying.	Device
Only issue we have had is the touch screens randomly not working on the chrome books and that makes it hard to show your work when kids are doing math assignments.	Device
Our 5th grader lives the chrome book that was sent home for her to use.	Device
See saw doesnt work on chrome book so have to do it on phone	Device
The device the district gave us doesn't have working equipment and we had to purchase our own.	Device
The inability to email with my own child and the inability to print are the frustrating parts of the technology provided by the school district. (I understand it is for their safety but I do think you could allow parent emails.) Sometimes she has delays with buffering of the videos, but that problem isn't terrible.	Device
The one big change would be to make the chrome books stay connected to the internet. Since the beginning of the year the chrome books can't stay connected to our home internet which is annoying. I'm not sure why this feature was disabled.	Device
Chromebooks do no allow printing and very cumbersome. Blocks need to be removed at home and the "real" version of Microsoft Office used.	Device
I need a device to have my children use and dependable source I can afford for and to use internet	Device
My children have to use my phone for their learning activities. We do not have a computer or working tablet for them to utilize. It makes it a little more challenging because of the smaller screen.	Device
Need chrome book	Device
Some devices won't connect to the WiFi leaving my daughter to utilize her hotspot on her phone which is using up all the allowance	Device
We never got the chrome books for our students.	Device

2nd grader is expected to go online, doesn't have a reliable device.	
6th grader thinks school device is for fun and not schoolwork	Device
Had problems with cameras on 2 chrome books but [district] resolved in an expedient manner. Thank you--great job!	Device
My 3rd grader is not using the school issued chromebook for distance learning. I am using my cell phone to access the emails from the teachers.	Device
Only problem I have and it's not with my children personal but Netflix should be blocked from ALL school devices	Device
The 4th graders chromebook blocked the website	Device
Would love to know how to connect our home printer wirelessly to my students chromebook to help with things like proofreading writing assignments	Device
Sometimes we have days where the 6-8 grade student's chromebook won't connect, especially with Zoom. She'll use our laptop and have luck. We have had that happen sometimes when an adult worker is on a chromebook too. We are having to reboot or router more frequently than every before. Overall our internet has been handling things.	Device
The hardest part was learning how to use it.	Device
We had a problem with our device from the school and the form on the district website worked great. We were contacted and helped very quickly and the problem was solved. The technology crew was awesome.	Device
I would like to see more of the Crome books for the students as not all the students have tables or computers to get on the internet to get information. I would also like to see more help to the family getting the dives for there kids.	Device
My child has complained about the Chromebooks for several years. I didn't really think too much of it, until we've been using them first hand at home. they are junky and cheap. His won't charge unless we prop it up in the right way, and while we work on paperwork, the computer falls asleep and we have to reconnect to the internet and login over again. The device doesn't remember any of the passwords or internet connection, so it's a frustration, and pointless.	Device
For our older child it has been easy and consistent, no problems.	
Not having a school device for our younger child has been difficult since she goes to youth connections during the day and they were not able to connect our home device to the school internet. She was finally issued a device to use at youth connections. Our home device also does not take very good pictures to turn in assignments, the teacher is not able to read her work as it is too fuzzy. We did not have this problem with the school device but she is not able to bring it home.	
We have had difficulty getting the correct groups on the student seesaw account so the younger child is having to use a family member account.	
We also have difficulty when several of us need to be working at the same time. The internet can be so slow that we have to take turns.	
To say that all the work can be done on paper is not accurate, the assignments are given and explained with a daily video and many of the specials have associated videos as well as needing to be able to access books for assignments.	
Hope this helps	Device and internet
The school provided chrome book does not have a functioning camera that is necessary for my son to complete his assignments. He also can not receive outside email so I can not take pictures from my phone and email them. We have to email the teacher and then they have to email my son so he can get the pictures of his assignments he needs to upload. A lot of extra steps and bother.	
[My district] internet is not strong enough to support both school and work from home. The kids have to stop working so my husband or I can get on our online conference calls.	Device and internet
Overwhelming at times how many different platforms are being used for communication/learning. I work A LOT, as I am an essential employee, along with my husband, and there is lots to figure out with technology, just to make it through 1 week.	Inconsistent / communication
Utilizing too many apps (Google classroom, dojo, email, etc) makes confusing n frustrating	Inconsistent / communication

It's a bit confusing what the kids should watch and it would be nice to have an iPad my son is 9 and knows his way around an iPad, I have him on my desktop computer but he is still learning that using a mouse and keyboard. It would also be nice if we had a specific routine he should be following like u do in school. I don't like making up our own I guess. Otherwise things have been going well. Work that sb returned printing on colored paper helps tremendously!! Also if there are kids in my area 1 or two may use our internet if needed to study I am ok with this.	Inconsistent / communication
Some teachers have been super great and organized and others have been unorganized and hard to follow. Overall we are making it through but we hope that this is not a perm solution for the remainder of the year.	Inconsistent / communication
The technology is not the issue. This issue we have is the faculty's ability to clearly articulate themselves via written communications. Additionally when faculty is using more that one technology option for assignment communication there tends to be inconsistencies between email, Schoology & Google Docs.	Inconsistent / communication
Better communication with high school assignments. Would be nice for person helping student to know what the assignments are.	Inconsistent / communication
Some of the assignments are difficult to turn in because each teacher does it a different way on goggle classroom which makes it difficult to get assignments attached to be sent back to the teachers so we have been printing the assignments and then sending pictures alot of the time because it is easier.	Inconsistent / communication
My students are struggling in how to turn in assignments using their device	Inconsistent / communication
Need to keep parents in the loop on expectations for learning and if students are doing what they are assigned - we do not have access to their google classroom without going on their device, but no way to know if they did the work or just clicked into the email.	Inconsistent / communication
Ongoing revisions to the lesson plan and multiple formats of information sharing are a mess.	Inconsistent / communication
This process was mainly student driven. I was very unfamiliar with the platforms they are using and how to provide them guidance. I understand this was not something the school ever thought would occur and that it is an ongoing process. My biggest frustrations come with turning in work and the use of multiple platforms including the ones used to conducts meetings. It would be helpful if the teachers could hold seasons without students a few times a week to help them learn.	Inconsistent / communication
We were unaware that one of our kids had an actual email addresses, so therefore unaware that certain teachers were actually sending emails them that contained info needed. It would have been nice to know that those teachers would be sending info that way. We stumbled on it by accident.	Inconsistent / communication
A lot of different places to go at times that get confusing for a 10year and one device struggles to reconnect a few times throughout the day.	Inconsistent / communication
I have 3 children, two have devices provide by the school. My youngest uses our home desktop and it would have been better to have a chrome book for her as well. Having all the kids use google classroom might be a more uniform way to teach everyone, instead of the younger students using seesaw.	Inconsistent / communication
I would appreciate for lessons to be sent out before Monday. I work in another district and we send our lesson plans out on Friday before the week the lessons are assigned. As a mother who is working it is easier for me to organize the lessons for my children on the weekend rather than Monday morning when I am working and trying to juggle distance-learning with my children	Inconsistent / communication
It can be hard to organize everything. One child's teacher uses email to send schoolwork and the other uses seesaw. Every teacher is doing something different it seems. More consistency would help	Inconsistent / communication
It is difficult as a parent to figure out if my kids are actually handing in work. I HOPE the school year is shortened and that we do not have to do this until June 8. Super thankful that we increased our internet capabilities this winter before the shut down/pandemic really started. We would've definitely had difficulties with all of us online at the same time.	Inconsistent / communication
It would be nice to have a task listing to know what is assign and submitted - this is a common problem. The system should be a closed loop.	Inconsistent / communication
Ive had a hard time getting responses from guidance councilors in the high school. emailed 2x over the last week and no reply.	Inconsistent / communication
Kids need a schedule and a way to confirmation that the assignment has been submitted correctly. We need updated grades to see if we have missing assignment and we need a weekly meeting with each teacher to review the progress and kids can ask questions.	Inconsistent / communication

My 5th grader was given a device, my 3rd grader was not. The homework that we pick up at the school on paper for my 3rd grader is a lot easier for us to understand instructions and complete. The 5th grade teachers are trying, but their instructions are VERY confusing, and utilize multiple different sites all with different access codes and they don't all "speak" to each other. There is NO WAY my 5th grader could do her work without me sitting over her shoulder and assisting every step along the way. I would think that the instructions would be easier, not so confusing that the adults struggle understanding what needs to be turned in and how to do it. (I work in a corporate office so I work with computer systems every day, so technology is not new to me, but what the teachers are looking for the kids to do is way too confusing)	Inconsistent / communication
Please, for the love of God, have teacher's (middle school) send the parents a copy of the weekly work. You make us use way too many apps and websites to be able to find it easily and then wonder why our kids are missing some of the stuff.	Inconsistent / communication
There has been some confusion on which program his work was in.	Inconsistent / communication
Very confusing for my 5th grader who did little work on his chromebook within school to try to do everything on it through distance learning. He keeps getting emails about missed assignments and it can be look a wild goose chase trying to find where to do it at	Inconsistent / communication
We have figured out the third grade. But the 6th grade and Schoology have been very difficult to manage, navigate, and communicate. ParentVUE isn't updated enough, so it is always showing missing work from my 6th grader. I make him print out when he submits work, just to be sure I know he is not as far behind and Schoology and ParentVUE say he is. His home room teacher has been phenomenal at communicating and helping. The other teachers not so much. Particularly English and Social Studies.	Inconsistent / communication
"The speed test failed. Check internet connection and try again." We Tried multiple times. Finically worked...	
Communication isn't great with teachers. If we could see as parents what is coming due with due dates it would be more helpful than only seeing when things are missing or late in the grade book.	Inconsistent / communication
Better ways for parents to check their child's work completion each day on an app or something would be helpful.	Inconsistent / communication
Every teacher seems to use a different platform so my student is constantly having to switch devices and platforms to complete 1 assignment	Inconsistent / communication
I would like an instant messenger for teachers and kids to interact. Email is working great but kids get frustrated while waiting on a reply when working on a particular problem.	Inconsistent / communication
It would be easier and less confusing if all the teachers used the same process for submitting work. One is a google form, another is google classroom, another is a google document, etc. I had to create a tracker just to manage all the teachers and different methods/timeframes for submitting work.	Inconsistent / communication
It would be helpful if all assignments were in google classroom (versus many different distant learning pages)	Inconsistent / communication
It would be nice to have more communication from the teacher to the student. We get a brief daily overview of assignments which is nice. It would helpful to have a lesson plan to watch or more direction for the student. My student has difficulty focusing while at home and having a parent be the teacher. It also is challenging teaching a second grade child and trying to work full time.	Inconsistent / communication
It's been hard to need to jump all over the place to locate assigned materials. Kids have a hard time staying focused, parents are working so hard to keep them focused. I'm concerned that expectations are too high. I find that my 16 year old is needing to put more time into course work than my 19 year old who has been doing online full time collage for a full semester. Internet is slow and on at least one occasion my daughter has completed and submitted an assignment only to have an error in submission and need to start over on the assignment.	Inconsistent / communication
Technology is great. Recommendations is for teachers like phy Ed or music to put the link to their website in their communication. It's not fun toggling and searching to find their work. Also, specialist should include link to all the different sites to find information. I.e. Pearson, realize reader, etc. then take a snapshot of which book we should be looking for. Just a thought.	Inconsistent / communication
To many web sights the kids have to use. Not very much instruction on distance learning for the kids and parents	Inconsistent / communication
Very little help. Teachers are very hard to reach.	Inconsistent / communication
I feel that the teachers could provid a little bit better instuction and guidance to the parents supporting their children during this distant learning period. I'm, as a working parent, is struggling to keep up with the learning skills needed to help my children complete their assignments in a timely manner without getting frustrated in the process.	Inconsistent / communication
Not the easiest to help a student maneuvering around different links/ understanding how to.use.	Inconsistent / communication

For us it hasn't really been the internet service, though we have been running out of data or usage before the end of the month, then it really goes slow.

My issue is the teachers are not using the same platforms for their classes, so the students have to go to so many platforms, I'm not sure I'm using the correct term here, but places like google doc, google calendar, google share, schoology, zoom, loom, there are several others. Then they want the students to send back to them a certain way, schoology only, or google calendar only, scan the homework and send it in, and if you send it to the wrong place or the teacher doesn't receive it, even though it says on our end it was sent then he gets no credit, or if the teacher gets it late, then the work is marked as late. I also think if there is something sent out to the students it should have a link to go to that without the student having to go "find" it. I believe many of these issues have been dealt with, where I think there are only a few platforms now which makes it a bit easier, but the teachers have to get together and agree on one platform.

On one hand I believe this is a good way for the students to learn the different platforms, but when distance learning became our "end of year norm", it was not good to inundate the students with 16 different platforms, 6 different areas where to send the material, having to download all different scan options to send in the homework, this was overwhelming for us who had to help the student as well as the student.

We had one teacher tell us not to email her because she was getting too many emails, but when we don't know how to use the other platforms and the email is the quickest way to get information to her and then have her tell us not to email her was a huge turn off on this distance learning. I, as an adult, almost told the student to stop doing this, it's a waste of time and the teachers don't know what they are doing. I had other choice words, you can imagine, but I refrained and understood that this is hard on the teachers as well. I know this is the first time they have had to do this online learning as well, so we persevered and now you sent this wonderful way for me to express myself, without judgement, and I feel better just being able to express this to you. I know there is only technically three weeks left of school and I appreciate what the teachers are doing, I really do, I get frustrated and I know the student get frustrated and we are all just learning how to do this.

I have heard of other school districts using only one platform for all students and the teachers were able to get their work out to the students and the students were able to get their homework in easily. I'm sure there was an adjustment period, but I believe it would be helpful if all the teachers could agree on one platform, one area to send all the homework in. [ms] has been a Godsend for us! She put everything on google calendar and now we only have to go there to get the zooms, but trying to find the assignments still are not the easiest, we went a whole month without ever seeing the Spanish lessons or assignments and never questioned whether she had anything out there for the students, then found out where they were hiding and we were then a month behind, that was not a fun day.

I do want to say that most of the teachers have been willing to email us and communicate this way with reports coming out weekly, sometimes daily, this is helpful and a way for us to know whether the material is getting to the right place, but like I say, if we can send it to one place instead of several different areas, that could make this distance learning much easier.

Thank you for taking the time to put this survey out there and for us to have a voice. [my district] has been a great place to live and for the kids to go to school and this distance learning will prove to be helpful in many ways I'm sure. :)

Inconsistent / communication

teachers need to keep up with taking down overdue work on the list when the work is completed; it is nice if the parents have access to the sites so they can help keep the students on task; one of the classes we cannot view the videos that are necessary for the class;

Inconsistent / communication

The whole thing is pretty much a joke. Communication, interaction is less as the year goes on.

Inconsistent / communication

I enter low for the devices...but really that is N/A for our household. I believe devices were available if requested.

Guidance provided for technology is also low score...honestly I think parents probably needed a crash course of some sort in google classroom and where to find stuff. Maybe there was if I reached out more, but fortunately my middle schooler was informed and guided the rest of our household through how to use google class room. At this point I would ask for a crash course any more...but tips and tricks on how to more efficiently use google classroom from the user/parent could still be helpful. Though really the most confusing part at this point is finding everything. We spend a lot of time clicking through multiple places in google classroom to make sure we aren't missing an assignment or video. It's also a little confusing to know what posts require items to be turned in...even videos have a turn in.

Inconsistent / communication

Not all teachers put the assignments in the same spot,some teachers there is a lot of coping and pasting. They say they are on from 9-3 and it takes 2 days for them to reply. We have tried to let our son handle it but we have had to step in because the teacher does not answer the questions. Example my son told the teacher that he couldn't find an assignment on Schoology the teacher said they are not all on there, not here's is where you go to find them. My wife emailed the same teacher and he said oh you have to copy and paste the PDF. The diagrams for the class are so bad that my son have to look up his own so you can read them. I think the teacher should have put all the assignments in the same spot. My son really struggles in school and this does not help!!	Inconsistent / communication
the technology is fine, the instruction from teachers is skewed. There is no consistency and many of them don't seem to understand the technology themselves. Students spend a lot of time trying to find assignments and get them submitted.	Inconsistent / communication
Why aren't the teachers instructed to use similar methods/tools of distant teaching technology (e.g., use same tools and resources on where to find 'when' things are due and how to submit them) so that it's not a hunt and waste of time trying to figure out how each teacher functions and what they require?	Inconsistent / communication
Unsure how to upload required documents, where and how to join google meet...would love for teachers to reach out to children via a phone call at least once a week to give 1:1 feedback...thanks	Inconsistent / communication and more face to face
Don't have internet access, resources are hard to find	Internet
Faster internet	Internet
Hard to get a cheap good service provider at our home because nothing is really provided for internet coverage.	Internet
Hard to upload some of the assignments	Internet
Our high speed data is used up quickly and we are reduced to very slow speeds after. Things get challenging then and video meetings are not possible with it.	Internet
Our internet is too slow and cuts out when they are trying to FaceTime teachers.	Internet
Our internet varies from download of 11 to download of 0.46, ping from 26 to 1696, and upload of 0 to .79 in an hour.... very frustrating when we all are needing video calls at the same time.	Internet
Our only internet is thru our phones we try to limit use so it doesn't use all of our data	Internet
The internet is SO SLOW so teachers don't think my kids are doing their work. We live in the middle of nowhere. Uploading is almost impossible	Internet
We are using 4G as we can not get decent internet where we live. It's working fine.	Internet
We do not have internet. Teachers keeps sending homework through dojo that I have no way to print off or access. I did a survey at the beginning of covid 19 to avoid this hassle of fighting you get assignments.	Internet
We have only cellular phone service. No internet service.	Internet
All is well except the computers my two kids have are quite slow in processing. No budget to upgrade.	Internet
Distance learning (instruction the teachers are providing) is going well except for our internet speed. It is VERY frustrating when we are trying to work and things don't load, etc. I can't just blame it on Frontier though, our Verizon hotspot and jetpack do not work well either. Frontier is our only choice for home internet, Midco is not in our neighborhood.	Internet
In order to work together at home, we were required to go purchase an additional line for our cell plans so we can switch to hot spots during the day since the internet is so slow. On top of our monthly internet bill we have to pay \$250 for cell plans with unlimited data to support our distance learning	Internet
Internet access is not great at our home and makes it very difficult for all who are trying to get needed work accomplished.	Internet
Internet is inconsistent and slow.	Internet
It has gone better than I expected. Frontier service has not been the best historically. As an adult working from home, connectivity was better the week before distance learning started. I've had more frequent dropped internet connection since schooling started. And I was expecting it to be much worse.	Internet
It would be nice if Frontier would step up and boost their internet speeds	Internet
It's definitely limiting the learning experience	Internet
Occasional issues with Frontier internet when all 3 need to be on at the same time, very slow loading (or not at all) and unable to connect on all 3 devices to Google hangout or work calls.	Internet
Only issue we've had is when my hot spot slows down at the end of the month from all the usage. Thanks to everyone who has been working hard to make this smooth sailing.	Internet
somedays we have to try 3-5 times to get an email to send or to upload and send videos because of the spotty wifi internet service	Internet
The only internet here is frontier and it is so slow. It's not your guys fault. Frontier refuses to do anything	Internet

we had just moved into our new house with no internet when this all started. I had to separately purchase and wait for internet to be installed. School was impossible without access to internet. Was unfortunate to require students to have internet access that cost a lot of money. Most days they have decent access, others are not great.	Internet
We have had some issues with google meets lagging, especially in the afternoon.	Internet
we use our own devices, but internet gets bogged down often...especially when uploading files. very frustrating.	internet
Frontier internet is totally inadequate for most purposes	Internet
I have an essential worker that works from and it uses up what little internet I have and is very difficult to connect, my internet is not very high speed but that's all I got.	Internet
My internet does not do what we would like to do to me I feel like it's dumb sorry about that	internet
My son didn't receive anything from the school besides paper homework the stuff he has to do online I have to use my own laptop and my internet is horrible	Internet
Our internet connection is finicky, connecting then not, losing recorded work on Raz kids. Luckily this isn't required work. We also don't have internet during the day as it is only on one cell phone.	Internet
Our internet connection is finicky, connecting then not, losing recorded work on Raz kids. Luckily this isn't required work. We also don't have internet during the day as it is only on one cell phone.	Internet
our internet is not fast enough to hold up to two people working and the school work that needs to be done	internet
Our main issue is our poor internet speed we have tried to get century link to update our internet with no help from them	Internet
There are many times in a day that we get kicked off from the internet even during tests and there are times that we can't login at all. Overall, we are managing but country internet is HORRIBLE compared to city living. Lastly, I did the speed test when there weren't others working on/using the internet so this reading may be better than the average in a day.	Internet
We can't use technology as we have Frontier and they are the worst provider EVER!!	Internet
We chose to do paper work since we have som many kids in our home, that do not have internet access.	internet
We have intermittent internet that is poor at best and are struggling to figure out what work has to get done.	Internet
We have no other options for internet in our area and we have difficulty with connections and speed. Weather causes connection issues with the DSL through frontier. Once we get home in the evening and are trying to connect with more devices it is only possible to connect a few. So to help them with homework after we get home is very difficult. While also trying to get our stuff accomplished is difficult.	internet
We only have phones and kindles so it makes it difficult to get on some websites or access apps she NEEDS.	Internet
With our computer being slow makes it harder to do stuff	Internet
Zoom calls can be difficult with my internet. It'll freeze up and I'll miss parts of the conversation.	Internet
A little difficult as both parents are still working full time outside the household. The children have to come to work with me for half the day to access internet. Then I have to drive home to drop them off and back to work which takes up my lunch time. We only have 15 Gigs available on our hotspot at home. Kinda hard with 2 iPads with school work.	Internet
I think you should just do what Michigan state did and pass everyone to the next grade since everyone is having trouble with the distance learning and the internet.	Internet
I wish everything would be sent to me thru paper form. To many trying to use internet at same time. Right now kids are limited how long with a time frame, before next child gets a turn. Deffaintly takes a long time for them to have a turn.	Internet
Internet at home isn't the best. However between home and the store we are able to make it work. Also, last question is a trick question. The district hasn't helped, but my kid has taught me a lot about the iPad! So, it is fine.	Internet
Our internet can be iffy sometimes but probably 85% of the time it is good	internet
Our internet is very sporadic. Sometimes it works fine and other times it doesn't. I use a hot spot for work and if I am having issues with it, I need to get on the home internet as well.	Internet
Our internet is very spotty and wouldn't allow work to be uploaded through Google classroom. They failed, work was lost, stress was high, we went to paper for some assignments. Much easier	Internet
Our service is satisfactory however it will randomly cut out right in the middle of doing work and my kids get so frustrated with it.;	Internet

Too much homework for our slow internet. Videos keep shutting down computer. Pictures don't load. Distance learning sucks!	Internet
We appreciate the efforts being made by the school, teachers, staff, para's, drivers, lunch people to keep everyone connect and moving forward. The lack of access to broadband is a limitation. It is difficult to keep everyone connected when needed. It is also challenging to upload items (especially those with photos or videos documenting projects). It would be difficult to afford additional connections through the cell phone company to get more access, and data caps are also a concern when using video meetings. However, despite the internet limitations, we would not want to see these opportunities to connect go away, nor would we want to limit assignments to paper etc. It just forces us to be very creative about how to keep everyone connected. It would be great if our legislators would continue to push for broadband funding to get rural areas better service - much like the historical push for electricity and telephone lines.	internet
We have been doing all the kids work on paper. Done very little on the internet due to poor service. We leave it for the college student as she doesn't have another option	Internet
We lose SCI broadband internet almost every day for 15 years, not the schools fault!!!	internet
We upped our internet service in order to accommodate distance learning. I pay almost 140.00 a month now and I still don't have good enough service to watch Netflix on tv, and run the I pad and computer at the same time.	Internet
Internet cost is high	Internet
Internet is expensive and only available by satellite where I live.	Internet
It's very hard to do this distance learning with no internet	Internet
The high school students are/were a little confused as to how to check in at first. It is also very hard to upload things google classroom with our internet. Some students need to be given another way to get information to the school.	Internet
Distance learning wouldn't be so bad if our internet could keep up with it. We are supposed to have the fastest internet for our area and if all my children need to submit work or do a video call it isn't possible. We get NO cell phone service at our home, so we have to use the only internet provider available to us wish there were more options.	Internet
Frontier is always poor for connections. We have to use our hotspots quite often.	Internet
Frontier is not reliable it drops all the time during the day.	Internet
If everything working it goes well, but just takes one device or service to throw major wrench in the day planned for learning- including teachers access, WiFi, etc.	Internet
Internet sometimes cant keep up with the distance learning.	Internet
Little to no options for internet at our place as we live on a gravel township road. Any guidance on faster internet would be helpful.	Internet
Living in the country will never give you enough internet access.	Internet
My internet connection is spotty and always has been. Frontier in my area has been working on it for years. I have resorted to my cell phone as a hot spot through Verizon at least one a day due to poor internet connection. [My district] provides take home iPads for kids starting in 5th grade mine are 4th and under. I was not initially aware of iPads being available so purchased one on a credit card to have adequate platforms for technology. Then we received notice iPads were available for rent but was under the impression it was for those whom did not have any means of technology. Only to find out from speaking with other parents they were for anyone.	Internet
My kids have been getting paper assignments since we do not have internet.	Internet
Our internet is fine for now, but can be slower when all devices are on and all 5 of us are on google meets/zoom calls.	Internet
Our internet is not dependable	Internet
Our internet provider is not good and never has been. I have the most expensive package and it slows way down when all of us are on our devices and I work from home 5 days a week.	Internet
Our internet speed is very inconsistent.	Internet
Our internet sucks and frontier is our only option so makes it difficult	Internet
OUr Internet will go out periodically and nobody can do anything	Internet
Slow internet is the main frustration.	Internet
The internet has been slow and choppy	Internet
We have two internet providers here and still have difficulty in anything that needs to use video/audio. Webpages are slow connectivity is not the best.	Internet

<p>We homeschool 6 kids and have struggled with not having internet, but we haven't been able to afford it. We utilized internet from the public library when we could. We have 4 kids in band with [local] public school, grades 6, 7, 8, 10. With the closure of the library we have utilized our cellular devices as hotspots and it has not worked well. It's too slow so kids get kicked off, even with only 1 device at a time, so regular school has become very difficult. However, we also need to have internet for distance learning for band. We made other sacrifices and contacted Nexus, DIY kit to save money, but we still don't have it figured out and working. It is the only one that our next door neighbor has had success with for coverage. We seem to be in a dead spot, hard to get coverage for phones too, only Verizon works reliably.</p> <p>As far as devices, we don't qualify for the iPads the public school uses, which has made for awkward situations when they are used in band. Our 2 high school students try to do school on their smart phones, which doesn't always work well but at least they have fewer internet issues. Our youngest is special needs and has an iPad, and we have 2 cheap tablets and an old laptop for other devices.</p>	Internet
<p>We need internet! We have waited 5 years for Frontier to upgrade our landline phone boxes so we can have internet options, but nothing has been done. The closest node is at the [local] township line. We live on a 2 miles off [major hwy]. We are the only road around us without internet. We have been told because we live in the Rum River State Forrest we are low on the list for being provided internet, because of this we have had to be "paper kids" for distance learning. Please help!</p>	Internet
<p>We typically have to turn off wifi on devices that are not in use at a particular time in order to stream virtual meetings better. We take turn during internet-required needs, which makes things difficult.</p>	Internet
<p>We use satellite internet and it's incredibly slow, despite paying top tier. Hughesnet has prioritized educational apps but with multiple devices using it my children end up completing seesaw activities faster than they can submit them. Weve been dealing with it and it's a little better now that I've been laid off since I'm not using the computer for WFH anymore. If this continues into next year it will be a struggle and stress for us.</p>	Internet
<p>We would love to have better internet. Everyone around us has hispeed but for some reason we only can get satellite, which is very expensive, or hotspot, which we use up really fast!</p>	Internet
<p>Where we live we do not get the option of internet our pod is full for how many can have internet by the company in our area</p>	Internet
<p>Working off of an iPhone is extremely frustrating and difficult.</p>	Internet
<p>Hard to get multiple pages to send, internet signal is sometimes non existent.</p>	Internet
<p>I do not have internet and the only thing we use is my phone when necessary. It doesnt not hold enough for apps of any kind.</p>	Internet
<p>I've tried to get internet access for an affordable amount in [my town], but the companies either don't service my address or charge too much. Once my data plan is maxed we will not be able to access the internet until the following month.</p>	Internet
<p>my son and I are doing the best that we can with slow internet and new adjusted schedules.</p>	Internet
<p>Only have limited mobile hotspot when that runs out...my children will no longer be able to do any things on the chromebook. And besides that ever since we have done distnce learning my phone has been acting up and apps wont work right...emails sometimes work to view but half dont.</p>	Internet
<p>Our district provided devices but we did not need one so my answer regarding the district provided device is not a true reflection of how satisfied/dissatisfied we are. Time of the day seems to impact connectivity. And the type of work. Often two of us are on audio-video conference calls for work while our child is online doing an assignment. The audio-video calls seem to be impacted the most by connectivity issues between 11-1pm.</p>	Internet
<p>The link to the speed test takes me away from the survey, does not test speed but advertises the app, then when hit 'done' survey is gone. Century link sucks. Slow. Kicks off whenever the landline rings, or another device joins.</p>	Internet
<p>We are in an area where our service and connection speeds vary, when we get phone calls we normally dont even get notified of phone calls until we check the voicemail and normally never even get notifications for voicemail either! Horrible internet here.</p>	Internet
<p>We are using satellite internet that slows after 10GB. We also purchased a Verizon hotspot that slows after 15GB. We have our kids complete paper copies and access the Google docs online only to enter their answers. We only allow one Google meet for each of our students per week to save on internet usage. We do allow our kids to watch the short videos of their individual teachers explaining their subject they teach. Not every grade has teachers using videos. If every subject for every class had a video we would need to potentially start limiting how many teacher videos each of our kids watch on s daily basis due to the internet slowdown that would result. It would be hard to start limiting that because the videos are helpful to both the students and parents.</p>	Internet
<p>We desperately need high speed internet. My system wouldn't let me do the speed test even. It's unacceptable in this day and age to have such slow internet.</p>	Internet

We have tried to get internet out to our home. Century link wants to charge us 3800.00 just to provide access.	Internet
We live in a dead zone, can only sort of get 2 internet providers. They r slow which presents challenges	Internet
We live in a housing development but do not have any wired access, neither cable nor phone lines are run into any of the homes on our block. This should be done as soon as possible to provide necessary internet and phone access.	Internet
Affordable internet for low income/no income due to COVID is needed. The two companies listed do not service in the city limits of North Branch.	Internet
Due to the fact that we do not have access to high speed internet at our home (it's not available through our provider), our 3 children have had to go into our essential family-owned business's office to perform their distance learning every school day. This is less than ideal as it defeats the idea of stay-at-home but we have no other options at this point. We have lived in this home for 20 years and have made requests for higher speed internet but are constantly told it's not cost-effective. It's never been as big of an issue as it is during this time of distance learning.	Internet
Frontier Communications is very poor at providing service.	Internet
If our speed could increase or if there was less bogging down	Internet
Internet Feedback: this is by far the biggest barrier. We need to take turns using the internet, and sometimes work takes a lot of extra time to accomplish tasks. Our bandwidth is not enough to support 3 devices at a time, so schooling is the one that suffers.	
Device Feedback: We only have an ipad for the kids to do work on. It works, but not well for things like typing etc.. I know there were chrome books offered to those without devices (and they should be the priority), but for the rest of us without adequate hardware, we are trying to patch things together.i know other districts were able to offer devices to all, I wish that was an option for us.	Internet
It is very difficult to have scheduled chat times for everyone in the house during the day between 10:00-2:00...internet service knocks off one person at a time throughout the day.	Internet
My biggest frustration has been our internet. Our internet connection through CenturyLink is so terrible on the west side of the freeway that I have to also pay for mobile hot-spot through my cell phone plan on top of my century link so that I can work while the boys do their school work. I searched for different providers but no one offers service over here. I am just on the border of the city and township so it's maybe a couple miles from County Market. We aren't that far from town. My 2nd grader and I share my laptop at home. If I wasn't able to print his worksheets this would be much more difficult but luckily that has been working well.	Internet
Need faster internet service	Internet
Our biggest issue is teachers creating videos that break up the audio I assume due to lack of internet availability. We get very bogged down with everyone on their Chromebooks and my working from home. It gets very slow.	Internet
Our internet has been extremely slow with 5 of us working/distance learning. It's really hard and frustrating on not only the adults, but the kids when they have to upload things.	Internet
Our internet is not always reliable.	Internet
Our internet is not reliable.	Internet
Our internet is spotty at high peak times. Most of the time it is strong, but there are times when only 2 or 3 devices can work effectively and our college student and my husband's online job take precedence.	Internet
Our internet seems to slow during the day when multiple people are working. Things lag and many times I am unable to send or receive emails.	Internet
Poor internet makes the learning difficult	Internet
Rural areas need better Internet for distant learning and remote working.	Internet
We are close to town but have no internet in this development. Is crazy	Internet
We are on the edge of town with one internet provider (non-cellular) that is not offering any more than 1.5 DSL. More options are greater bandwidth build out is needed in this area.	Internet
We had significant internet connection issues at the beginning of the say at home order and 3 people on the internet all day. We would lose the connection, be unable to connect and, it was slower but it has improved.	
We have not received any specific directions from the school about utilizing technology.	Internet
We had to drastically increase our internet speed and pay significantly more in order for it to work. There are time with our provider service is not consistent.	Internet

We have enough devices as long as the school district continues to provide them. I don't recall ever seeing anything come about technology guidance from the school district. We have been trying to personally get better internet service, but have not been successful.	Internet
We have to use our Cell Phone Hotspot for most school and work as the internet is too slow.	Internet
We live in a rural pocket west of [my district] where high speed internet seems to be a block away in all directions. The fact that it's this close but there are no plans to extend it is extremely frustrating and I realize not the district's fault.	Internet
Web-based distance learning is not working well for our family. Especially [high school], the administration has the teachers using a video and web heavy teaching model, with little to no flexibility or support. My students are spending many hours in school parking lots try to complete work. We have very limited options for internet. Yes, I have checked. Yes, I have reached out to legislators. Yes, I have contacted the school. Yes, I have contacted provider. Yes, I have filled out ALL surveys. Yes, I brought a resolution forward at caucuses. No there are not other options. If distance learning continues into fall with such limitations we are considering other education options.	Internet
When we had frontier it couldn't even support one phone using it to access online services	Internet
WiFi is NOT Reliable freezes and locks hard to do distance learning when this keeps happening... Especially During peak learning hours	Internet
WiFi is NOT Reliable freezes and locks hard to do distance learning when this keeps happening... Especially During peak learning hours	Internet
WiFi is NOT Reliable freezes and locks hard to do distance learning when this keeps happening... Especially During peak learning hours	Internet
Wireless connection and speed is very poor in our area. We had Verizon hotspot as only option for many years. Now have CenturyLink but it is very spotty and often loses connection and speed is not sufficient for some work. Timed tests are very difficult because of internet connectivity issues.	Internet
All three devices cannot be used at one time because of the speed of our internet service. This is the highest speed which is 3 megabytes that we can get through CenturyLink. It is very frustrating for my children and myself. It is getting difficult to keep pain the price they want for such a low speed and to pay it each month	Internet
I had to increase my service for it to work as I kept getting locked up. It can be very expensive to have century link right now. I am looking for other alternatives right now. We have 2 other students in the home that are attending [another school district] online also.	Internet
I live out of town and am looking into getting wifi. Right now with 3 devices at the same time it's slow.	Internet
I was unable to do a speed test at this time but I do know that trying to use our WiFi during the daytime hours is very frustrating as it appears everyone is attempting to do the same. The WiFi works the best during late or early hours of the day but the kids are not awake at those times.	Internet
I work from home for 8+ hours each day and my internet cannot support anything more than my work system.	Internet
I've tested the speed 5 times. It changes every time lowest was 2.84 mbps highest was 11.01 mbps. Download...it did not give me the upload number. So, it is not regular to say the least. There are times of the day and days of the week where it is more difficult to be online. We only have our mobile hotspots for internet. We do not have any other option at this time for different internet.	Internet
In our rural area, distance learning via internet with multiple children is a constant juggling of who's online since we don't always have the best connection. I prefer more off line learning because of this.	Internet
Internet is the biggest concern	Internet
It's slow going when all the kids/grand kids are on at the same time. Things like google meets etc .. are choppy and delayed. Mid way through an assignment at times internet videos will be hard to load and often have to reload. Often have to stagger DL times through out the day to avoid frustration for all.	Internet
most of the time our internet is not fast enough to video chat. That makes getting ahold of teachers for help difficult.	Internet
My kids are in preschool 3 and preschool 4 we use seasaw have not been able to access a lot of them because I have reached my max data	Internet
Our internet has been down the last few days. Still waiting on a call back of what's going on.	Internet
Our internet pauses alot,very delayed.	Internet
There is no good internet available at affordable rates a huge barrier for Most families	Internet
We do not have internet access besides through my phone plan and that is with limited data and limited service. We don't get the best service where we live.	Internet
We don't have internet	Internet

We don't have internet. Only on our phones and we live so far out its slow even on our phones.	Internet
We dont have constant internet access at home. Only on phones. But us adults are working during the day where my son cant be on internet	Internet
Being in the area I live in..that's the biggest problem for my internet connection thus learning has been more challenging.	Internet
Digital work is difficult when internet is not connecting well, it seems to go in spurts.	Internet
I am thankful that my children's teachers are not sending videos for the lessons. We have a download limit that would be maxed out if the teachers had been doing videos. That is something important to remember.	Internet
I couldn't download the app to test my speeds but doing it before was really bad!	Internet
I did not have Wi-Fi prior to distant learning. I had to add mobile hotspot to my cell plan for an extra \$30/month.	Internet
I know the internet issues are due to the internet as a whole being utilized by so many people at the same time. We use internet for everything as we don't have TV or cell service where we live. Internet isn't just for work and school.	Internet
I live 1 mile from town on a major highway but internet is not available to me except by phones hotspot or satellite. Something is wrong here!	Internet
I think the government should pay for our internet. My kids don't get good fast service to be doing all their homework online. Also the kids have more work/homework than when they were going to school.	Internet
It's our lack of good internet service and need to use it for work as well that limits of technology use and requires the kids to use paper versions of the material.	Internet
Needed to switch to non-digital due to the internet bogging down when trying to get work done.	Internet
Not living in town is really really hard to do distance learning. Internet is the key. We had to switch from digital to non-digital for next week so now we have to learn a whole new thing.	Internet
Only 1 person can use my hotspot at the time. We have to take turn. My youngest son can't do IXL when his older brother is doing his school work. It's technically impossible for my 3 sons to be online at the same time. Verizon is the only internet provider where we live. I had to change my plan to the most expensive one, and I am still limited to 15 GB of 4G LTE for my hotspot. This is not acceptable in 2020. Distance learning in these conditions is hardly feasible.	Internet
Our bandwidth struggles to keep up with streaming quality. It would help tremendously to have access to broadband	Internet
Our internet service gets throttle after we surpass our allotted monthly amount so it can be difficult to navigate through that when multiple kids are distance learning.	Internet
Our issue has been motivation to work before play since no parent is home during the day to keep kids on task and with our internet provider	Internet
Our son does not need internet for his daily work as he is in 2nd grade. We find times when the internet is fastest to go onto recommended sites, such as sum dog, but at times have connection barriers. We are upgrading our internet to high speed by next year in preparation of him using a chrome book.	Internet
Overall, things are going well. Internet inconsistency is our biggest concern, not the instruction being provided. Teachers are doing great!	Internet
Satellite internet is slower than cable internet, but we do not have the option of cable out in the country. So far with 1 adult working and kindergartners having limited internet requirements we are doing ok.	Internet
Students continue to struggle to connect to certain sites required for distance learning. Pearson Realize in particular continues to load too slowly for practical use.	Internet
Unable to do the speed test since speedtest.net is blocked! With 4 chromebooks and parents online if not on site for work the internet has a tendency to boot off users.	Internet
We have internet but it is too slow for distance learning. 1.5MB max speed. Drive inserts are sent home but without instructions on what to look for or how to use them.	Internet
We have to use our hotspot often. Our home internet is very unreliable and goes out daily. I have contacted Centurylink but do not want anyone in our home at this time. Our internet was never this bad prior to distance learning.	Internet
We have viastat satellite services and they do not provide enough internet gigabytes to get through the month. They have not offered any extra gigabytes for free which is frustrating but they are our only option.	Internet
We need better internet in our area and at a more affordable price.	Internet

We struggle with things loading slowly. It is difficult with so many trying to work at the same time. It seems like a lot of work for the kids. Could we consider reducing their workload?	Internet
Would love to have better options for high speed Internet in our area at a reasonable cost. Looking into options since our cell phone plan unlimited internet hotspot is not keeping up with demand, slow downloading or sites not coming up. We did not reach out for internet devices from our district, they are available but their device wouldn't be any different than what we are currently using at home. The lack of Broadband internet service options in our area has been an issue for years.	Internet
Would prefer paper copies of some stuff because it's hard to go back to stories that are many pages long.	Internet
our home internet is works well for one connection, is barely usable for 2 connections and unusable for 3 connections. We cannot reliably connect for Zoom meetings ever. For 1 student and 2 adults working from home, we have to stagger our times online. We know that we are lucky to have any internet service at our house when our neighbors have nothing or only cell phone connection, but this can create a huge educational disparity.	Internet
Zoom meetings are very difficult for my kids to attend due to slow internet. Also, both kids have zoom meetings at the same time.	Internet
Cannot do online learning. In order for us to use our internet it would cost us \$160 each month for it to run at speeds and data we would need.	Internet
Compared to "big city" internet, our internet speed is a limiting factor for us. We have run CAT5/6 network lines from the router to our 3 primary PC's to ensure Wireless is not a limiting factor in the house. As an IT specialist for the State of MN, I encourage everyone to run network lines in their house (you can buy flat laying cable at Amazon in attractive colors besides blue).	Internet
He goes to a friends house or sits in school parking lot	Internet
I'm doing this survey from my cell phone but our internet is not very good and it seems worse lately.	Internet
internet service is limited	Internet
It would be nice to have actual internet service without having to raise our property taxes to pay for century links Wiring. Unless of course they are going to share the profits with us, like we are shareholders, since we are paying for the system.	Internet
Our internet is not unlimited. Toward the end of the billing cycle speeds are significantly slower, making it more difficult to complete online work and participate in Zoom calls without lost connectivity	Internet
Satellite internet is very expensive and needed to pay more per month in order for distance learning. No cell service coverage available at our home only wifi for internet use. No other internet service is available for us, only dial up.	Internet
The internet options in our area are not adequate to support 2 kids at home completing online classes, running a business, and parent working 100% from home. Genesis is the worst provider and currently the only option for our address, we utilize our hot spots through Verizon to cover where they lack in service.	Internet
We are unable to use devices for distance learning. We do not have internet service, only a cell phone that barely works	Internet
We are unable to use devices for distance learning. We do not have internet service, only a cell phone that barely works	Internet
We can't use our wifi on our phones do to distance learning.	Internet
Have some live classroom streaming for students to be on at the same time as if they were in class in person.	More face to face
My only issue is it would be helpful for some "teaching" via Zoom meetings not just answer questions or talk. Some of the work sent has no instruction and it is up to the student and parent to just figure it out.	More face to face
Classes should continue online as they do in school. Going to school 2-3 hours a day will not work.	More face to face
Since both parents are working out of the home, our 9 year old was navigating internet based learning on her own without internet safety awareness prior to the expectation of internet learning. (Searching topics, graphics for Art, messaging, downloading and uploading assignments, etiquette).	
Would appreciate more contact time with the teacher. Instead of just "checking in" twice a week for fifteen minutes, having an open chat classroom setting where students are presented the new material by the teacher on the Google chat session giving students the opportunity to ask questions right away and even start their homework.	
LOVED the fun interactive Google Meet sessions! ie. show your pet day and Principal/VP weekly video shorts. These were INVALUABLE in keeping our daughter connected to school.	More face to face
Not much teacher interaction. It would be nice if there was a way for the kids to "see" her more.	More face to face

I want my child to have more contact with his teachers whether via technology or phone. Thus far, my child has had very minimal contact with teachers and I'm overwhelmed with trying to teach my child concepts with which I'm not familiar. I'm working from home, full time. It shouldn't be on me, the parent, to reach out to the school to ask questions, ask for help etc. They should be checking in, bare minimum- weekly. That's my opinion. Thank you.	More face to face
Should have better contact with teachers and online classroom	More face to face
What is the point of kids doing this when teachers aren't doing video classes? My kids are all teenagers and no classroom means summer break has already started. My husband and I are both working full time still and can't make sure that the kids are doing their home work like they should. We already had issues with most of them not turning in their work before all of this. Why are teachers sending home packets and than none of them are available to actually walk the kids through the assignments? I'm not happy at all and my kids are the ones who are suffering not the teachers who are still getting payed and not doing their jobs.	More face to face
Both my 6th and 7th graders are having issues getting thing's submitted. Most Teacher's have been helpful as to where some have not. I wish Teacher's could do at least once a week video meeting with student's or something. My 7th grader has had 2 of his teachers do this and so has 1 of my second graders teacher and it's really helped. It's helped them to see their teacher is still there. Teacher's I'm sure are getting so many email's a day like us parent's i know this is difficult for everyone and with how everything has been put into place so quickly I think it runs better then I expected when we started. I just think there's somethings we can do to improve it.	More face to face
Theses kids need school with a teacher in there face	More face to face
To keep the kids on schedule, I feel that a zoom type platform should be used. Then parents have the help they need to help their children to correctly learn.	More face to face
Too many emails. I would prefer a once a week call to the kids to at least check in on how they are doing with not only school, but life in general.	More face to face
Trying to figure out how teaching is making kids just do assignments? Should have classes scheduled through zoom or another platform as an option. Expecting kids to learn on their own or parents to teach kids with no formal training in education is a completely ridiculous request.	More face to face
I am unable to do the ping test. I wish that the districts used Zoom for connecting to classes and that there was a stricter attendance policy.	More face to face
I don't understand why the teachers can't hold their classroom training and having the kids Appear like a zoom meeting and that would be their attendance. the teacher would do their instruction and then let's say half hour later their second hour class would begin. again all the kids would have to appear by a zoom meeting that teacher could take attendance do their presentation instruction just as if the kids were in the classroom. The lack of routine accountability is what is hurting my kid as well as several others. And for those families that this doesn't work because of whatever reasons then that's a different plan. So maybe you have a orange plan tiger plan and cub plan —I don't know	More face to face
In my opinion, distance learning has been an exercise in reviewing materials already learned. There is virtually no new content unless you count spelling words. It is mentally exhausting for families where the parents are also working full time. If this continues, there needs to be better planning for teach instruction time each day. A daily video with a zoom call weekly or 20 minutes on zoom each day is not helping our kids grow their minds.	More face to face
I wish you 2nd grade teacher provided meetings through Google Hangouts. The young kids need to see each other.	Negative
Info on how to access the websites that the school uses could have been much clearer. Had a lot of trouble getting into these websites because we don't know passwords or even what my child's email account was.	Negative
For children in high school you should be able to see what assignments are due weekly for your children so that we can follow up currently you can't say anything until it's past due	Negative
I feel my daughter is having a hard time with like math because she was used to the teacher explaining it to her in person shes in 6th grade and math isnt getting any easier and I feel when I try to explain it to her it is gonna be different then how the teacher would	Negative
I have a daughter with a IEP and she is not learning via distance ed and minimal supports have been offered. She needs one on one direct instruction from her teacher and this is not being provided or offered. She is contact with her case manager but her teacher has not been helpful	Negative
I wish there had been more information about schoology. The first days when it was going down, I only knew it because my student told me. I didn't know until today 4-17-2020 that parents could access schoology. I learned it in an email conversation with a teacher about missing assignments. I thought schoology was only for students. I've been relying on the gradebook in Parent Vue , and a child who hasn't been truthful about what's turned in. Big mistake. The email that included this survey includes information on schoology registration. I've searched my email inbox and don't believe I ever got that notification.	Negative

It would be helpful for teachers to identify what schools they are from in their communication.	Negative
Kids need to go to school	Negative
My kids average 3 hours per week of "school" with all A's. This either proves school and teachers are not worth our tax dollars or you need to open now. Or perhaps a combination of both.	Negative
Related to technology, things have gone ok. the learning curve for both teachers and students has been steep and we're not there yet but getting better each week (mostly)	Negative
Releasing school work by teachers is very inconsistent, requiring students to log in multiple times throughout the day. This is very disruptive and not conducive to a routine.	Negative
Schoology doesn't work half of the time/crashes. The WIFI does not have guaranteed constancy as sometimes it's ok and sometimes it's not.	Negative
Schoology is NOT a reliable platform and has proven to be exceedingly cumbersome!	Negative
As a parent, I have not had much guidance on how to support my child with distance learning. He receives his homework packet each week, but I am unsure how to help him when he states he doesn't have anything to do.	Negative
I wish that teachers would start to use zoom to hold open office hours for questions to specific courses, especially for HS students. The way that things are being taught now is not the way we as parents learned. We all need to more help with issues and questions arise.	Negative
I'm not a freaking teacher	Negative
In the beginning it was challenging some apps or websites were blocked and had to wait for clearance from IT.	Negative
More guided distance learning and communication with less paper homework would be great.	Negative
Only issue is the homework drop off/pick up by the bus. Sometimes they stop sometimes they don't. No communication with this even when specifically told they will drop off on Mondays and pick up on Friday's.	Negative
School should be canceled. Kids shouldn't be expected to teach themselves. Parents don't have teaching degrees. We don't have internet so can't just Google or use Khan academy to help with school work.	Negative
This is not at all comparable to being in school - I don't believe the results are fair and the grades of upperclassmen are going to be damaged by this system. You can't throw students into this when you have working parents who can't be on their child every moment to ensure they are getting their work done.	Negative
We tried to upgrade our internet and were too far away from the road I guess... so were stuck with this plan. With our kindergartener it doesn't have much effect but teaching from home is difficult.	Negative
I hate distance learning I like hard copies. They are losing out on the lessons on how to do their work	Negative
It's hard to keep up with Schoology crashing all the time	Negative
My kiddos have a hard time staying on task on the iPads.	Negative
We are not technology people and don't like this distance learning on computers.	Negative
Additional information for how parents can use the Google Classroom platform would be helpful in order to monitor student's progress.	Negative
I am unable to check on status on homework NOT getting done due to me not being very computer tech smart. I am trusting the teachers to contact me thru email to get keep me posted.	Negative
Most students and parents are not connecting, answering video calls, emails, or phone calls, when messages are left not once has phone call been returned.	Negative
Do not feel like Elementary student was trained or guided on how to use his iPad and software. Didn't understand how to turn in assignments, use Google docs, print, etc.	Negative
I wish there was a YouTube video or something else on direction to navigate the app we are using	Negative
Parents are not understanding how to log in and such for classes.	Negative
Having trouble. Links saying restricted.	Negative
I am satisfied with the guidance given for my 1st grader.	
I am only somewhat satisfied with the guidance given to me as a teacher for distance learning. We get a lot of conflicting information and are supposed to be the ones who explain things to our high school students and parents.	Negative
I was told I'd be contacted by someone to help since we don't have internet, never was.	Negative
Issues with using personal devices and personal emails/log ins interfering with trying to be on the school email and get in and out of the school Google Classroom with ease.	Negative

It seems like there are still a lot of unknowns even after a month of doing this.	Negative
It's a bit confusing that we keep receiving weekly updates that say homework is missing, but they are turned in when my student shows me student view. It's hard to decipher if we should be concerned that he is keeping up or if it's a mistake on the school side	Negative
Kindergarten doesn't have devices but hard to get on some of the websites ex.abcya if you don't have a membership	Negative
my daughter can't get into a lot of the sights she suppose to get into.	Negative
Nobody can get our login to work we gave up and only doing worksheets	Negative
Our student says they are "mildly confused about due dates for some assignments" Technology is not an issue.	Negative
This has been rough.	Negative
We hate it	Negative
i FEEL FOR THE SPECIAL NEEDS FAMILIES THERE ISN'T ENOUGH HELP WITH IT COMES TO TECHNOLOGY	Negative
I feel like there has been not any help as far as how this is supposed to work and my son is really struggling with it. I just talked to [counselor] and she was extremely informative and helpful!	Negative
I have one student doing better and one struggling due to ADHD she needs constant guidance and I have to work so that is making this hard for her.	Negative
I think it would be very helpful for parents to have videos sent to them that show how to view the various parts of ParentVue, Schoology or Google Classroom. The reminders the staff send are great, however, I also wonder if I should be looking at information differently too.	Negative
I think that there should be a way for students to check off what they have done instead of just listing it as missing. My student has submitted work 2 or 3 times now and is still being told that it is missing. I think there should be a visual way to also go over the lesson plans with the students so they understand or can ask questions in the moment. Maybe instead of chromebooks, going back to books and worksheets some students may learn better	Negative
It is more challenging to teach my 1st grader because she don't see us as her teacher so she don't really take distant learning serious.	
*11th grader find distant learning very frustrating because some websites are blocked and she is unable to access. Example - one of her teacher sent a link to YouTube for students to watch and she was unable to access the video on YouTube.	Negative
It's hard For two kids to homeschool on one iPad and it's frustrating to have to drive into town for packets every week	Negative
It's hard For two kids to homeschool on one iPad and it's frustrating to have to drive into town for packets every week	Negative
My district uses the Seesaw app to communicate and I absolutely hate it. It is one of the most un-intuitive apps there is. Otherwise, distance learning is going just fine.	Negative
Some days are better than others.	Negative
To much time for them looking at a screen all day	Negative
Using youtube.com/kids is better than youtube.com for monitoring children us of devices for those families with restrictions set.	Negative
We ended up having to buy a device just so our children could do distance learning! And it was expensive and hurt us financially.	Negative
We haven't got much help from the school at all looking in moving to a different district	Negative
I want my children to have books and paper packets.	Negative
The kids need to be back in school. Sitting on a computer is not the same experience and I would be switching to home schooling instead if the state is considering not opening schools in the fall.	Negative
we get printed packets to have the kids complete. My kid is spec ed and his IDEA rights are being violated due to this lack in education whether you hook him up to a computer or not.	Negative
I don't know that we've needed much technology guidance. It was a learning curve so some links sent by teachers to watch were blocked and needed resolution, but were handled. The Chromebooks couldn't go to the speedtest site to do that test as directed by the survey, so I did it from our home laptop (not VPN). So another example of things sent out to be done on Chromebooks but not first clearing that site for access. But we work around it and get it done, so we don't mind being flexible. We understand that there are a lot of moving parts to pulling off distance learning and have been very pleased with the work being done by the teachers and staff on very short notice and we're getting into a good groove now.	Negative

I had to remove and clean keys on the computer as about 15 of them were sticky (had been all year and district refused to clean). Also use of Google is not helpful (parent computer, not child's). I use my work computer as my home PC and I do not have access to any type of Google docs as they have been blocked by my employer. I can not view assignments or Google Classroom, which is where 100% of school work is. I can look on my daughter's computer, but she won't share the password - hard to help when I don't know what she is doing. My cellular phone is also from my employer, so I have the same issue on my phone.	Negative
K-2 use Non-Digital Materials. Communication has been good through emails. Some activity links have been difficult to log in to, because of multiple/different passwords.	Negative
My kid 7th grade wants more help in English. Like answering the question is "kind slow"	Negative
We have had a few issues using schoology here & there.	Negative
Sometimes, even when the volume is up, the Hegerty Videos for Kindergarteners was really quiet. Also, sometimes the Zoom app isn't very user friendly.	Negative
Disappointed that there is NO ONLINE OPTION under 5th grade.	Negative
My children are less likely to ask for help with the distance learning. Also I am worried about the social aspect of distance learning.	Negative
No problems except schoology	Negative
Way too many emails!!!!	Negative
What guidance. If the kids had guidance, I have not seen it.	Negative
Health is a struggle all others subjects are great!	Neutral
One 9th grader goes to [one district], One 9th grader home educated, one 3rd grader from [another district]	Neutral
The more we do it the easier it gets.	Neutral
this information only pertains to moms house not dads. We have not used the online distance learning. So the last two questions didn't really pertain to us but had to answer.	Neutral
We are receiving the packets for school work	Neutral
We like email and would like to communicate that way vs. Google meets	Neutral
How satisfied are you with district provided devices you are using to complete distance learning? * N/A should be an option on for that question. I know our district provides devices if you need them, but we didn't need one provided for us.	Neutral
I did not need a device from our district to use for my daughters distance learning.	Neutral
I'm not home at the moment can I do the speed test later on Sunday when we get home?	Neutral
Mass hypnosis sucks	Neutral
our district offered devices -we have our own - not needed	Neutral
The kids and Mom are living at our 2nd residence. Dad is in law enforcement and living at our home.	Neutral
we didn't have to get devices from the district--but NA is not an option-so i had to put a zero which is actually false information-had we needed devices we could have gotten them-but again it wouldn't let me put NA which now skews your results	Neutral
We have our own devices, not district provided.	Neutral
We upgraded from Frontier to ViaSat because of speed. It costs twice as much and we felt with two teachers and two students all trying at the same time, that we'd need it. Less on gas money so more on internet. There have not been many issues during the day. We may cancel and accept the fees once Distance Learning is done. We have some old refurbished laptops that the kids use. Our 7th grader doesn't have a cam or mic but he borrows mine as needed. Overall, it's working well enough given all variables.	Neutral
Good for my kids in 9th and 12th but my 6th grader is stuggling.	Neutral
I can not afford internet at home. If you could call SCI, and only SCI (not century Link, or any other ISP), we would have the ability to work on computers (or a tablet) at home. Until I get that, I can only answer emails, do surveys, etc while sitting in front of [grocery store], using my cell phone. I wish we could up our phone plans to include data, but with this disease, rent, electric, gas, car payment, insurance, medical, eye wear, fuel for that vehicle, food, food for the animals (we are about to eat them tho), clothing, water, and anything I might have missed; we can not. Thank you for your time, in case you haven't realized it (which I am sure you did not, because your hard headed and only care about the bottom line), we are very poor during this disease (I mean jeeze, we are going to eat our cats).	Neutral

I didn't do a speed test, I have worked from home for years. Our service could be faster but in the past when I have done a speed test I was told it is in a normal to good range. I believe schoology is overwhelmed. To be expected. We are also using work sheets. My student can't say it's not working if a worksheet is in front of her.	Neutral
I had asked for a chromebook for my one and was told we arent doing that right now and when I am at work he has no way of getting homework if it refers to looking up on the internet. I had went out and purchased a laptop that he can use to do his homework online due to not being able to get his from school. Didn't really need to but its been a lot easier for him to get things done that he can actually see on a bigger screen instead of a phone thats smaller that he needs to blow up and move constantly to see. Otherwise it has went fine maybe a little more direction on some stuff.	Neutral
I'm concerned about special education student including those in the transition program	Neutral
It would be nice to know what internet options are available for my residence. Several years ago there were none but not sure now.	Neutral
My 3rd grader only needs to complete a couple IXL assignments each week and they might only be a recommendation, not a requirement. For that reason, providing a device at home wasn't necessary. I didn't want my score of 0 to be reflected negatively on the school district.	Neutral
Thankfully our provider has waived charges for usage over our plan during the quarantine. Otherwise we would be spending a minimum of \$200 EXTRA a month because we would exceed our limit in only a couple days use.	Neutral
There isn't a zero option for adults working from home	Neutral
We are fortunate to have high speed intimacy rural area.	Neutral
we are rural, but have internet, much of our issue is with the child finding excuses so i opted for work sheets, then there is no lame excuses	Neutral
We have a 6th grader that don't have a device and we don't have one for her so I'm not sure what she needs to be online for	Neutral
We were never given any devices.	Neutral
Zero adults working from home.	Neutral
In regards to the district provided devices questions, my children do not have a school issued device at home.	Neutral
Now that schoology is working, things are going much better. We had a lot of trouble to stay with a couple weeks ago. No	Neutral
We do not have unlimited data	Neutral
We had to upgrade our internet plan to unlimited so now it is very expensive for our family on a monthly basis.	Neutral
We have no trouble with internet connectivity and can complete the work online. One of my students has a harder time staying organized with everything completely digital.	Neutral
we just have my kindle fire to use	Neutral
Wish schools were open	Neutral
firewall blocked speedtest -	Neutral
Have internet only for school. Will not keep after school ends.	Neutral
Internet was so bad (frontier) hadto change to a different provider. \$ went up too :(Neutral
so far I haven't even been able to do 2 assignments	Neutral
We have dish network for internet	Neutral
Everything with school is going off of one phone with 2 students in the house.	Neutral
I had to increase the Internet and am paying a higher premium because I am working from home along with having students needing the service	Neutral
I put a zero for the devices provided because for kindergarten we didn't get anything but I believe they did for the older kids.	Neutral
I use more devices for my elementary students than I do for my high school students. Nothing is provided by the district for technology for the younger students. My younger students spend more time online doing distance learning than the more independent high school students.	Neutral
My daughter's ipad issued by the school has rarely worked well even outside distance learning. I am grateful that she purchased her own laptop for her school work because if she hadn't, distance learning would have been very challenging. I am not aware that she has utilized any guidance on technology because she did not use the school issued device.	Neutral

My son is disabled. We continue our his goals and objective daily and recieve emails weekly to chart on achievements.	Neutral
My students use paper and online for distant learning	Neutral
We currently reside outside of the district and have no issues with our internet service. However, our new house in township using the same provider has awful service. Not sure distance learning would be as successful when we move.	Neutral
We had internet through our phone only until distance learning began. We had to get WiFi in order to support 3 kids and 2 adults working from home.	Neutral
We have have chromebooks didn't need devices from school doing good	Neutral
We have school ipads that were issues for the entire year. Otherwise we are using our own laptops for school with no issues	Neutral
We started distance learning with only hotspots on our phones (iphone 6 and an old SE) through Verizon--DID NOT GO WELL with 2 adults and 3 students all working on devices. We soon called Midco and purchased their 100 Mbps plan. Thankfully we had room in our budget to to this.	Neutral
We used to have Frontier as our internet provider but canceled last fall because using our cell phones as hot spots was A LOT better than the Frontier service we had.	Neutral
With 2 working parents. I'm glad we have to do the teachers job. My kids In grade k if she skipped kindergarten she would be just fine. Might have to flip burgers. I use my kindergarten knowledge every day. I realize it a state thing but it's a joke.	Neutral
1st grade. Distance learning is pretty much all on paper.	Neutral
Many apps are difficult to get through our current tablet (Amazon). We are considering needing an iPad for optimal access.	Neutral
My grandson is pre-k so he didn't need DL devices nor instructions on how to use them. I use a computer and phone for work, he uses a kindle for learning. All of his DL work is hands on, i.e. worksheets, handwriting tasks, etc.	Neutral
Not the parent so no access	Neutral
There was not a choice, but the last 2 questions were not aplicible to us, we did not use school provided devices.	Neutral
We are getting internet service this week...she uses her hotspot now from phone	Neutral
We don't have headphones for all family members and need it when multiple people are working at once. Working on purchasing. Also challenging to get separated out enough to not interfere with each other (on-line drum lessons, virtual meetings, etc.).	Neutral
We pay about \$100 per month for internet that will sustain us during this time.	Neutral
I am not using a district device. The last 2 questions do not apply.	Neutral
na	Neutral
We have elementary students so we don't have a device for them.	Neutral
We have not needed devices or the internet to do much distance learning	Neutral
2nd grade and under did not receive devices. But we have our own for what we do online which is hardly anything at this age.	Neutral
I haven't concerned myself with district's guidance on how to utilize tech. I already know. I marked "0" because I'm not using a district provided device and don't know how satisfactorily the district devices are for completing distance learning.	
I selected "N/A" because Pre-K isn't an option.	Neutral
Kids are only in preschool so I just use my phone for seesaw. I can't afford a lab top or internet.	Neutral
My child is full time PSEO with Band and Choir. We do not use district issued devices and require very little internet work for band and choir.	Neutral
Na	Neutral
Preschool. No need for school to provide us a device	Neutral
We pay a lot for our HughesNet satellite service, it is under a business account to have higher speeds. If we didn't need the reliability for our business we wouldn't use this service.	Neutral
1st grader inapplicable for getting a device sent home.	Neutral
I tried to do the speedtest from my student's device, and the website was blocked.	Neutral
My child is in Kindergarten and only uses the Internet for distance learning when going to links to watch videos listed in the weekly material.	Neutral

My girls are not required for devices yet as they are younger. I do use our home computer to go on and watch the videos sent from their teachers, and the links provided on the weekly schedule. I am working from home currently and using my hot spot on my work phone. We do have internet in our area however do not want another bill at this time. Thank you for all you have done to help our kiddos continue schooling.	Neutral
My kids with technology are easier to keep on task than those with paper worksheets. Could be an age/maturity thing too.	Neutral
My kindergarten student isn't/wasn't provided a device but is assigned apps to use for class.	Neutral
Only have a 1st grader only needing internet access for me (parent) to look up science experiments, etc online off my phone. That is the only device with internet we have.	Neutral
We do not use a device therefore learning is through non-digital materials	Neutral
I know my district provided some devices, but we did not need them.	Neutral
None	Neutral
We were given a hotspot to use but my daughter said it didn't work	Neutral
We were given a hotspot to use but my daughter said it didn't work	Neutral
Because Verizon upgraded our hot spot amounts (do to Covid), we have been able to connect to the internet just fine. When or if Verizon takes that away, we will not have the availability we did. Our Century Link service is very poor at this time with no availability to upgrade.	Neutral
Could use the school districts help in getting a grant or funding to get those East of town dsl.	Neutral
Elementary students are not provided with school computers.	Neutral
I didnt see an upload #	Neutral
I had to pay so much just to set up for distance learning	Neutral
My child lives in 2 homes and does her learning at daycare although I have internet in my home her father doesn't	Neutral
We are not using any devices provided by the district	Neutral
At my kids age, the devices are optional, but there are two younger children as well that have to be entertained by something while I try to keep the older two on task, our internet speed varies widely depending on if we used all our allotted high speed for the month or not. Despite that. The biggest challenge is being one mom with 4 kids all doing different things, and my older two really struggle to stay on task.	Overwhelming
Having 3 kids, trying to keep track of all the work, and assignments has been a challenge.	overwhelming
It has been a Turn off to get my children to do the work and also a struggle to know if it is actually completed.	overwhelming
This has be super frustrating at home. My husband and I both still work full time and homework has been very challenging and overwhelming for everyone. Many tears have been had!	Overwhelming
This is all overwhelming. I have 2 kids. 2 different schools. Their work may be late but atleast its done and completed. Anything internet related wont be done on our side due to i do t have enough devices and dont have internet.	overwhelming
We have not had any issues related to technology. If you were to send a survey on the work load that is expected to be completed by students while parents are still working full time. I would have much more to provide.	Overwhelming
While we have enough devices to make distance learning happen, we are sharing a computer for 2 students and one mom and this has not been ideal.	Overwhelming
I have the most difficulty getting my child to use the helps offered. Prefers to confir with friends rather than utilizing other tools offered, so the frustration level of the student is high. the social aspect of school helps break up the day and can boost moral - not the case now. I try to help with breaks and different things to do, but it doesn't make up for the separation from friends.	overwhelmed
I'm glad that all the work is not dependant on technology. Since that has not been very successful...ie. internet freezing up, keep getting kicked off internet, web pages not opening, slow at times.. Therefore I'm glad that they are still able to have paper copies of the assignments. I know this isn't related to the technology part, however, there's way too much work expected of these kids.	Overwhelmed
It's difficult to manage helping and also working from home. My younger children are not independent enough to do the work alone. I think they need more intestinal to keep them engaged, like group sessions phone or video	Overwhelmed
We dont have school devices so I answeved 0 for last 2 questions. We have enough devices but cannot teach 3 children and work at the same time.	Overwhelmed

It would be nice for the teacher to provide a little extra info on how to do this stuff because if my children cannot remember I have no way of helping when I do not understand what is needed or remember back to my school days. I am not a teacher. All students do not learn the same. My children are overwhelmed and I can't do anything to help.	Overwhelming
Since I have twins, the at home packets are mixed up and not separated. It takes extra time to make sure each one has what they need. I'm still working full time and can't help with kids as they do this. It's all a learning process for everyone and it would be great to see the kids back at school as soon as possible.	Overwhelming
Sometimes it's not that the information wasn't provided but it was too much information in too many different areas and ways.	Overwhelming
The amount of school work is overwhelming. The packets have been great. The system is set up wonderful. The amount expected of homework for middle school 5/6th grade is too much. Specials such as gym and music is a bit much to expect. Kids are outside and listening to music everyday. I understand these are important and those teachers still need to grade. However expecting to send in responses or homework for these specials is asking more than needed. The distance learning is a lot to handle on top of working, kids home, financial changes, trying to obtain groceries with empty shelves and managing life.	Overwhelming
We pay a lot of money to have Genesis internet at home. It's for work stuff & school. School homework has been challenging because we are expected to go to multiple sites every day to check in such as Powerschool app, class DoJo, IXL app, email, [district] google account, Google classroom, google meet, youtube videos to watch for math etc... then to top it off my 6th grader has multiple paper packets for every single subject expected to be filled out, dropped off or to take a picture of it & send in on Dojo or google classroom. Overwhelming OVERLOAD! SINCERLELY parents	Overwhelming
Homework load excessive	Overwhelming
I'm a teacher in another district but I am still overwhelmed at times with what my child has to accomplish daily. We are doing fine now but it took a couple weeks to get it figured out. I am very sorry for others that are even more behind the curve with this. We are all in this together. :)	Overwhelming
My kids are really frustrated. If they can't upload a video, or a link doesn't work, they just skip it. I receive many emails from teachers about missing work, and most of the time it is because my kids couldn't access or upload something, and they were afraid to ask for help. Going to a Google Hangout with just her middle school teacher is very intimidating for my 6th grade daughter.	Overwhelming
Distance learning is a hot mess. Way too much work for families with multiple kids	Overwhelming
Our internet comes Ang goes. The speed gets really slow when everyone is trying to use it. I cannot see the screen on the Chromebook very well and don't know how to use one. I can keep track of what kids are doing. Teachers are not available most days if you have questions. Very frustrating.	Overwhelming
This is ridiculous we as parents don't understand the methods or ways you teach things. We have to try to learn it before we can teach or kids. Kids aren't as willing to do the work for us as it becomes a big fight at home. Which is no fun for anyone involved.. let's just stop this the kids aren't getting anything out of this.	Overwhelming
Distance learning is hard to do with 2 young kids and 2 working parents (1 still going to work).	Overwhelming
My 3rd-grader requires direct parental facilitation and guidance for school-from-home. I cannot give that to her while I work from home. This makes it nearly impossible for her to understand, organize, and complete here tasks for the week.	Overwhelming
Too much school work to keep up with....i have 3 kids	Overwhelming
DOES NOT WORK! GET THE KIDS BACK IN SCHOOL! I am not a teacher. I have a full time job yet I am forced to be a teacher for 3 different grades on top of that. I pay taxes to have my children educated in SCHOOL! This is not working. Your all supposed to be educated so why don't you show us how smart you think you are and figure it out.	overwhelming
have kiddos that have a lot of anxiety. just letting them do what they can, we will figure out the rest later. Have increased therapy to double what they were before this. It has been a struggle.	Overwhelming
I feel that the teachers did not have a clear working distance plan that kids and families could efficiently use due to the emergency and unknown nature of the situation. If all teachers had been able to practice using the model WITH kids and families before going into quarantine it would have been much better. As it is there has been confusion about where and how students find and turn in assignments as each teacher does it a bit differently.	overwhelming
I have a very hard time helping kids with their work because I having 6 kids are in school that are distance learning that need help and I still have three other small baby at home with no one taken care. I also working 8 hr work too so no one helping the kids with distance learning.	overwhelming

My daughter's teachers are not teaching the children anything they are merely sending out their curriculum and expecting us parents to sift through it and teach our own children. The only thing my daughter's teachers post is some silly little thing in the morning for attendance on a question they have to answer.	Overwhelming
My kids are having difficulty staying on task and finishing assignments. We are unavailable to help most of the data as we both continue to work	overwhelming
No devices provided and parents responsible for paper pickup at school and not always a available. No online learning, only social connections via online platforms.	Overwhelming
not at all what was expected. i am now the teacher. no support	Overwhelming
Parents were given no guidance as to how the programs work.	overwhelming
Please remember some households have both parents working still.	Overwhelming
Seesaw is very confusing for my child, his view is not very organized....his list of videos, assignments, etc is very long and hard for him to follow each day, and then "remove" it when he's done with the assignment. I am not able to assist very often during the week, so he's left frustrated since he doesn't know which videos to watch with coresponding tasks/assignments. I know it was hard to implement seesaw with very short notice, but is there a way to limit his long list of items in his view? And, my view doesn't have all of the tasks and videos.... not sure why?	Overwhelming
There's been some frustration. The learning curve on this. Even the teachers are learning it. One thing i really don't like is Google meet. It needs to be easier to use like Facebook messenger. Otherwise things are going good.	overwhelming
Way too many emails initially could not keep up had more than 20 from [my district] in one day besides work emails..	Overwhelming
I hate having kids at home especially my son who needs more guidance	Overwhelming
I think this distant learning is a crock. Families should not have to try and be both the teacher, the parent and try to work to keep the lights on. My child said the amount of homework he is getting now is a lot more than if he was actually in class. Plus, basically you are getting less than a week to complete it all. We pick up on Thursday but have to turn in the following Wednesday at the bus stop. Something needs to change. And hopefully for the better.	Overwhelming
It is a nightmare. I am trying to keep my business afloat, my employees employed and not have to lay them off. In the meantime I am expected to teach my kids and save my business from sinking. I hate it. If I wanted to homeschool my kids, I would have made that decision.	overwhelming
It would be nice if there was a way to track the daily work for our students as my husband and I are both essential workers, and depend on the kids to get their stuff done on time.	Overwhelming
Just very hard to teach and work 40 plus hours a week.	Overwhelming
Me and my wife are both working not at home. Kind of hard to get a kindergartner to work on school work. The other two kids have their own work to do. So that has been tuff.	Overwhelming
My daughter vis extremely frustrated with the whole online learning. Has been having break downs	overwhelming
Please bring back regular school! 1st grader struggles so much. I work outside the home and he tends to forget his homework when he goes to his grandmas, so I have to do 2-3 hours after work!	Overwhelming
The Chromebooks are hard to maneuver with small reading pane screens. The added use of technology has been bumpy (file sharing, multiple log ins, multiple websites to locate) - creating constant questions. The paper version + online used for 2nd grade is much easier to stay on top of.	Overwhelming
There is a lot of homework assignments assigned daily and my 3rd grader is having a hard time keeping up without spending 12 hours a day on my computer that is bigger and better than the little chrome book. Chrome book works good but it's to small	overwhelming
This distance learning is very confusing for my daughter and myself to figure out.	overwhelming
We did not receive tech due to K-2 status. My husband and I are both essential workers and have limited time for most distance learning items.	overwhelming
I don't have the children use my internet because there aren't enough tablets for one and I am not technology smart enough for all these programs everyone has to have downloaded	Overwhelming
This has been very hard on my 14 year old. She went from a happy, easy going kiddo to distant, depressed and defiant daughter. She's slowing coming around. But I worry a lot about the pressure she has. She says school is hard and she doesn't always understand how to do things, especially Math.	Overwhelming
Distance learning has been a true challenge for our family. With still working outside the house, and for my kids to not have one on one assistance is a struggle. I feel that my child is still in need of help, and it's not being provided in the manner I would to see. We do lose internet connection now and again.	Overwhelming
Internet Learning is very challenging for 70 year olds.	Overwhelming

My children are really struggling	Overwhelming
My Internet is expensive and im notsure how long i will have it on my 1 income, while working less hours.	Overwhelming
The inconsistency of Schoology has been a point of frustration for all three of my kids. Teachers have been very helpful and understanding though.	Overwhelming
Distance learning has been very difficult. We were denied devices because at one point I said that we had personal laptops (which my husband and I are both using for our full time jobs), and I'm using an old dilapidated laptop with Windows 7 (which is no longer supported by Microsoft) for my kids' distance learning. On top of that, we have horrible internet service that does not allow us to watch the videos provided on SeeSaw, follow links to YouTube videos as part of the lesson plan, or have multiple people do their work using the internet at once. The distance learning expectations placed on students and parents (most of whom are still working full time, like my husband and I are) are completely unreasonable, unattainable, and UNSUSTAINABLE. We cannot possibly be expected to spend the entire day working, then spend 1-2 hours with our first grader, then 2-3 hours with our 3rd grader getting their daily tasks done. What does the school district expect us to do with the little free time we have outside of work? If the answer is that we are expected to be educators to our children, you are sorely mistaken. As working parents navigating through one of the most stressful, difficult and unprecedented times in history, we NEED downtime and respite from work and school. Besides that, my \$4700 in property taxes per year already go toward paying for the school facilities, staff and technology (As a reminder, WE WERE DENIED DEVICES.). We are not trained educators and we are not being compensated to oversee it on behalf of our children. We are about ready to stop distance learning altogether. The stress and agitation we have experienced trying to reach unreasonable expectations is not worth our mental health, our job security, and the constant strain on our family.	Overwhelming and Internet
[My district] is doing Wonderful	Positive
Great	Positive
Great Job to [my district] Administration and Staff, but I can't wait to get my kids back in school.	Positive
I'm very happy my 2nd grader and preschooler get hard copy packets to work on. This is much better than all on a computer for younger kids.	Positive
It's going well. Great communication between teachers and parents	Positive
[teacher] has been amazing through this process. Thank you, [teacher]!!	Positive
My son is doing much better distance learning than in school - most likely because there are no distractions.	Positive
Since our Teacher has been using an app to communicate and submit assignments, etc it has been really great!	Positive
thank you	Positive
Thank you!	Positive
The teachers are doing great with distance learning and are great with assisting students!	Positive
We love distance learning!!!!	Positive
I feel communication and options have presented clearly and timely.	Positive
It is working fine for our Sophomore	Positive
Our district has been amazing! We have been super impressed by [our district]! The district we moved from a few years ago has maybe JUST started distance learning. Parents were very frustrated and disappointed.	
We did have to bump up our internet service another level to accommodate all the zoom and hangout calls we had going on (sometimes at once) - \$10 a month more.	
My speedtest was on a laptop. Our 5 cell phones connect to the wifi and one child is gaming at the moment. 4 of us are on devices. Going to check what # 6 is doing! ;) (probably on youtube).	Positive
Our students have been able to make our technology work. No technical issues so far.	Positive
The teachers are doing a great job of keeping us up to date and taking time to do 1 on 1 help sessions where needed.	Positive
I really like having some paper & some online work for my son.	Positive
I think [teacher] is doing a great job! This is a new experience for everyone and she reaches out and is available for all of my questions.	Positive
My boys teachers are amazing, they are so helpful! [teacher] 3rd grade, and [teacher] 2nd grade.	Positive
Thank you all for what you are doing during this time. We are truly appreciative of our teachers and you all are being missed!!	Positive
The kids are doing great and like the quiet setting	Positive

Doing a great job [my district]	Positive
Google classroom seems a little cumbersome to navigate for a 4th grader. I am very unfamiliar with it myself. Hard to help. Paper packets have helped a lot.	Positive
[my district] is doing a great job!!	Positive
I can't express enough gratitude and appreciation to the teachers and administrators of the [my school district]. You all have made this uncertain time so much easier. We love and miss you all! Stay safe and healthy	Positive
Our experience has been good. The district provided iPad is very helpful, but is too old to update further to accommodate some apps being used. Additionally I'd like to note that the DSL available at our home is not reliable. We found an alternative internet (provided above) because we were dealing poor internet before the pandemic.	Positive
Paper copies have been more beneficial for 1 of my children.	Positive
Teacher provided technology instructions are good. Haven't received any communication from the school tech team.	Positive
All is going well	Positive
[my school district] is doing a great job! Keep it up!	Positive
Our online learning experience has been wonderful. I haven't had any issues at all. The kindergarten slides are fantastic and my child is doing great and enjoys what she's learning!	Positive
Had we had the same quality internet as about a year and a half ago, there's no way this would've worked smoothly for us. Frontier finally upgraded our area (after 6.5 years of living here) and now it works like a charm. We've only had a few moments of interruption while the internet was bogged down. Previously we wouldn't have been able to download/upload worth a darn, and forget about four of us using connected devices at the same time! I'm very thankful we now have the high speed connection we've been paying for all these years.	Positive
I only have satellite internet which works great unless it is cloudy or worse. My Verizon hotspot cant handle my work and the kids schoolwork.	Positive
I think it is going as well as can be expected	Positive
If Frontier had a better internet option(fiber optic) run to our house, we would definitely pay for it. The internet we can purchase now is not at all worth it, it's worthless. When we had it, we were lucky if it would run one device at a time. Verizon has been wonderful, giving everyone extra gb of hotspot since this started. Also, the teachers have been doing a wonderful job communicating and reassuring the kids. The school, the kitchen staff, everyone-has been just so awesome and accommodating! We appreciate it!	Positive
little ones tend to struggle but we are doing it	Positive
no issues on our end, have sufficient tech	Positive
Our school district is wonderful, they provide us with everything they can. We just don't have internet at home due to financial problems. If there was a way for us to access the internet for free for at least school use that would be beneficial for families like our own.	Positive
We are a homeschool family - with one child who participates in one class at the school. We are grateful and impressed with the school's efforts to keep everyone connected. As a parent, I actually feel more informed and connected now with distance learning than I have ever felt before.	Positive
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We have had zero issues with technology	Positive
With all considered we feel [our district] has done an amazing job. As far as ISP's, we wish there were more companies available.	Positive
all is going well	Positive
Biggest complaint so far "WiFi's down" but that's not your fault! Thanks for all you are doing!	Positive
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Distance learning has gone very well for our household. Everything is easy for my older children to understand and use. For my kindergarten it has been easy to access all the information from the teacher and connect in various ways.	Positive

I feel the staff at [my district's] Elementary are awesome! Thank you to [teacher] for her skill and brilliance in preparing my granddaughters home school transition. She is always available for questions and comments and keeps in contact with us at least twice per week via zoom. From what I see first hand with [teacher] working with [child], I am so impressed with her abilities! I have a genuine respect for all educators! I am also so appreciative of the technology we have to make the long distance learning possible. Thank you!	Positive
[My district] has done a wonderful job so far! Very clear and easy to follow instructions for us.	Positive
My first grader received paper copies of all work to be completed and that is actually what works better for us given that we can not get internet in our area. So it was very helpful that the district provided paper copies for the younger students that are in similar situations.	Positive
so far so good	Positive
Staff in [my district] have been great! Lots of checking and calling and goggle meet and email support!	Positive
Teachers have gone above and beyond, to help us understand how to use the Chromebook! They have been very easy to understand.	Positive
Thank you for all that you do!	Positive
Thank you for your commitment to the students and the community.	Positive
thank you!!	Positive
Things have gone well, thank you	Positive
We are lucky to have our own devices and decent internet. Since we started distance learning we were given an older iPad and bought a used Chromebook which have been very helpful for us. We had to figure out how to use the devices and technology the first week, but things go smoothly for us now.	Positive
We are lucky. It has not been an issue for us.	Positive
It is wonderful to see how caring your teachers on staff are of our students.	Positive
So far our internet has been holding up and supporting us. We haven't had any problems with the school provided devices.	Positive
Thank you to everyone who has made distance learning possible for the students.	Positive
The Elementary Teachers have been awesome. The high school teachers still might be giving out too much work.	Positive
We are making the best of a difficult situation.	Positive
It's been good.	Positive
Doing a great job!	Positive
I am surprised at how seamless the transition has been. Internet has sometimes been a mild issue, since we use our cell phones as a hotspot, but it is usually been sufficient for our purposes. The chromebook that was sent home with my daughter is perfect for school. I am also pleased with the fact that she already knew how to use it properly. Shout out to [teacher], she's been great!	Positive
I have a second grader and a first grader. They aren't required to do any of their distance learning online. I think the assignments and paperwork that is provided for them has been good.	Positive
Just want to send a giant virtual hug and say thank you to all the teachers and staff. This is hard for all of us and you're helping make it easier.	Positive
[teacher] - 1st grade has been available and amazing. This is going much better than I ever thought.	Positive
[my district's] elementary has done a great job. I am so impressed with all the teachers and staff that have provided work for every student.	Positive
Teachers are doing an amazing job putting together materials, but as a parent I have struggled to find everything that needs to be completed...it isn't really all in one place or manageable in one place for a parent. However, any time I communicate a difficulty to a teacher they always respond and try to support me in the best way they can. I did not do the speedtest as speed is not the issue when the cell service is working properly...but it is not consistent, which is the issue.	Positive
Teachers did an excellent job implementing a plan in such a short amount of time. We miss routine, we miss the teachers and they are so appreciated, now more than ever.	Positive
Teachers/district have been great; thank you!	Positive
Technology has been just fine with no concerns	Positive
Thankful to have a device provided for my son.	Positive
The paperwork version of assignments are working out fine!	Positive
things are going well at home and at daycare	Positive
We appreciate all the organization and hard work from all!	Positive

Appreciate all that the teachers are doing.	Positive
I appreciate everything that my child's teacher is doing and I am grateful for the opportunity for my child to continue to learn during this unprecedented time.	Positive
I think our district was on top of this with the trial for snow days distance learning for the older kids. My 7th grader already knew what to expect and likes the layout of work. I have noticed that teachers are overwhelmed and behind on correcting or getting back to students but I understand it. I am working from home and understand the challenges with the new "normal". My Kindergartner is doing well. I feel they would get more if doing it in person, but think they are making the most of the tools available. Overall I'm satisfied with the districts response and the state's response in general.	Positive
Materials provided by teachers are sufficient. Teachers are also available whenever needed. Distance learning is working well.	Positive
Orange plan is more successful form of learning for my children then tiger plan	Positive
Our district has been really great from helping to understand the expectations put on students right now, providing meals for kids, communicating important information and helping students and families to still feel like a part of a community. Distance learning is working really well for our family and I am happy with the way it has been handled.	Positive
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[My] school district has provided an excellent distance learning experience. Everything has went so smoothly and I am very grateful for all of the effort they have put into making the best of an unfortunate situation. Our internet has always been slow, but we have found ways to make it work out for everyone in our family.	Positive
Seesaw is great, I wish there was only 1 app though instead of classroom and family.	Positive
we are in the orange plan. This survey does not really pertain to us. CenturyLink is not a very reliable service for 4 people. Being 5 miles out of town. On the orange plan my student went from D and F grades to A and B grades. Which is telling us that my student learns better with worksheets and not the chromebooks. I would recommend we continue the worksheet option for students. As we are finding out that our student is excelling better with that option than having a teacher tell you to go to your chromebook and start you assignment with no explanation.	Positive
We thoroughly enjoy our experience of distance learning. Everyone seems to work SO hard to make it work efficiently.	Positive
I don't feel like how to use much of things may have been explained well but it did not matter to me. I knew what I was doing so that doesn't bother me. But I think the school has done a very good job with everything and I have appreciated them all so much!	Positive
I gave the answer on the district providing technology guidance a three. The high school did an amazing job. I would give them a 5. The elementary guidance was non existent. I would have given them a 1. This caused me to have to take days off work to problem solve. I reached out to [IT department]. and he was a huge help. The elementary teachers expected young kids to just figure it out themselves via email. No training for Zoom, schoology ETC.	Positive
I have a special needs child and the teaches are doing a great job to keep in touch with my daughter and to have one on one time and with the para too. The school was kind to provide me with an I phone threw them so we could have internet cause my hot spot is week where I live and will not pull up my daughter Chrome book. I am very appreciative that the school has gone above and beyond to get my daughter what she needs for the distance learning. Thank you [my district] High School! You rock!!!!	Positive
I think our district has done a good job for what they have to work with. They gave packets and do not expect for kids to do their work from computers.	Positive
It has gone well	Positive
My son seems to really like distance learning compared to going to school in the classroom	Positive

my student is doing well on his distance learning, zoom, hangout work well, sending photos good, teachers are accessible, communication is good with district, content good, amount of instruction appropriate, time spent on studies is appropriate, he's engaged in it, logs in by 9 am each day, manages his time, asks for help when needed, even enjoys extra credit...Thank you to our staff- they have done a great job!	Positive
Thank you for giving students homework weeks at a time and work at your own pace. It has helped since both parents in this household are still working and kids still need help	Positive