

# AGENCY INITIATIVE: CLARIFY TRANSIT DATA CLASSIFICATION

H.F. 1326 (Elkins) / S.F. 1050 (Carlson)



This proposal clarifies that transit customer data collected on forms and over the telephone is classified as private data.

## Why this legislation is needed

- Metro Transit collects data on people enrolling in the Transit Assistance Program to determine eligibility and to register the Go-To card associated with their account. The Go-To Card registration information is classified as private information in Minnesota Statute § 13.72, subd. 19.
- However, the forms customers fill out to enroll in the program can be paper-based forms that are filed and held for future auditing purposes. These forms or other registration information not collected in the personalized web service or the regional fare collection system may not be specifically covered in existing state statute but should be protected data.
- Data for customers and trips on Transit Link, Metro Transit Micro, and other personalized transportation services that are booked through a website or mobile app are classified as private data. Data for similar customers and trips that are booked by phone are not covered by the Minnesota Data Practices Act and are classified as public data.
- The intended result of this proposal is that all detail data on customers and their trips on our services be classified as private data on individuals.

## Contact

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