HF1487 - 0 - Hospital and Ambulance Service Claims Disallowed

Chief Author: Liz Reyer
Commitee: Taxes

Date Completed: 2/13/2023 2:54:37 PM

Agency: Revenue Dept

| State Fiscal Impact | Yes | No |
|------------------------------|-----|----|
| Expenditures | х | |
| Fee/Departmental Earnings | х | |
| Tax Revenue | | Х |
| Information Technology | х | |
| | | |

| Local Fiscal Impact | | Х |
|---------------------|--|---|
|---------------------|--|---|

This table shows direct impact to state government only. Local government impact, if any, is discussed in the narrative. Reductions shown in the parentheses.

| State Cost (Savings) | | | Biennium | | Biennium | |
|--------------------------------|----------------|--------|----------|--------|----------|--------|
| Dollars in Thousands | | FY2023 | FY2024 | FY2025 | FY2026 | FY2027 |
| General Fund | _ | - | 272 | 272 | 272 | 272 |
| Restrict Misc. Special Revenue | | - | 14 | (5) | (5) | (5) |
| | Total | - | 286 | 267 | 267 | 267 |
| | Biennial Total | | | 553_ | | 534 |

| Full Time Equivalent Positions (FTE) | | Biennium | | Biennium | |
|--------------------------------------|--------|----------|--------|----------|--------|
| | FY2023 | FY2024 | FY2025 | FY2026 | FY2027 |
| General Fund | - | - | - | - | - |
| Restrict Misc. Special Revenue | = | (.64) | (.7) | (.7) | (.7) |
| Total | - | (.64) | (.7) | (.7) | (.7) |

LBO Analyst's Comment

I have reviewed this fiscal note for reasonableness of content and consistency with the LBO's Uniform Standards and Procedures.

LBO Signature: Joel Enders **Date:** 2/13/2023 2:54:37 PM **Phone:** 651-284-6542 **Email:** joel.enders@lbo.mn.gov

State Cost (Savings) Calculation Details

This table shows direct impact to state government only. Local government impact, if any, is discussed in the narrative. Reductions are shown in parentheses.

^{*}Transfers In/Out and Absorbed Costs are only displayed when reported.

| State Cost (Savings) = 1-2 | | Bienni | um | Bienni | ium | |
|--|----------|-------------|--------|--------|--------|--------|
| Dollars in Thousands | | FY2023 | FY2024 | FY2025 | FY2026 | FY2027 |
| General Fund | | - | 272 | 272 | 272 | 272 |
| Restrict Misc. Special Revenue | | - | 14 | (5) | (5) | (5) |
| | Total | - | 286 | 267 | 267 | 267 |
| | Bier | nnial Total | | 553 | | 534 |
| 1 - Expenditures, Absorbed Costs*, Transfe | ers Out* | | | | | |
| General Fund | | - | - | - | - | - |
| Restrict Misc. Special Revenue | | - | (85) | (104) | (104) | (104) |
| | Total | - | (85) | (104) | (104) | (104) |
| | Bier | nnial Total | | (189) | | (208) |
| 2 - Revenues, Transfers In* | | | | | | |
| General Fund | | - | (272) | (272) | (272) | (272) |
| Restrict Misc. Special Revenue | • | - | (99) | (99) | (99) | (99) |
| | Total | - | (371) | (371) | (371) | (371) |
| | Bier | nnial Total | | (742) | | (742) |

Bill Description

Section 1 of this bill changes the definition of claimant agency in Minnesota Statute 270A.03, subdivision 2. The change removes "a private nonprofit hospital that leases its building from the county or city in which it is located, any ambulance service licensed under Chapter 144E". This change removes the specified groups from the list of claimants affected by revenue recapture. This section is effective the day following final enactment.

Revenue recapture allows state and some local governments to collect certain debts by intercepting tax refunds. Under revenue recapture, a claimant agency submits the claim (debt) to the Department of Revenue (DOR) to offset. Tax refunds are used to offset unpaid taxes, interest, and penalties before revenue recapture takes effect to offset qualifying debt. A fee of \$15 per claim (per MS 270A.07, subd.1, 9 (b)) is deducted from the refund and the claimant agency receives the balance of the refund. From the \$15 fee, \$4 is dedicated to DOR's revolving fund and the remainder goes to the state general fund.

Section 2 of the bill repeals Minnesota Statute 270A.04, subdivision 5 which removes a private nonprofit hospital from agency participation in revenue recapture. This section is effective the day following final enactment.

Assumptions

This bill will result in a loss of revenue to the General Fund and to the Restricted Misc. Special Revenue Fund, which directly impacts the operating budget of the Department of Revenue (DOR). DOR will incur some work on a one-time basis to implement the changes in this bill. That work is detailed below. DOR will also incur a reduction in workload and funding of the equivalent of approximately 0.70 FTE on a permanent basis, beginning in FY24 as a result of this bill. The FTE reduction is directly related to the reduction in revenue to the revolving fund as a result of this bill language.

One-time impacts:

DOR will close 73 agencies' claims as a result of this bill. Although the agencies are responsible for removing their own claims, DOR will verify that has been completed. The Integrated Tax System (GenTax) does not have an attribute to determine if an agency is private or public. We will need to manually review each agency to determine if they are impacted by the change.

DOR will communicate this change to all impacted agencies by mail and/or email bulletins. We will create/update web content to reflect the changes in this bill. DOR may issue email and social media bulletins, and include information about the changes in press releases, conference calls, and other materials about new tax law changes. The Communications Division will review/edit and update web content and any other public-facing materials affected by or related to this bill.

DOR will need to terminate Service Level Agreements (SLAs) with the impacted agencies as they will no longer be able to submit claims for their debts. DOR will need to verify all claims from these identified agencies are returned and are unable to be resubmitted.

DOR will need to update the Integrated Tax System (GenTax) and other computer systems, which includes analysis, gathering requirements, and system testing. The systems analysis and testing time to close 73 agencies' claims are assumed to take approximately 80 hours. It is estimated it will take approximately 15 weeks to complete data fixes. Migration will occur once per week and data fixes to five agencies will be completed in each migration. We will place hold codes on identified agencies to prevent any recaptures while we work through the data fixes. MN.IT assumes \$10,000 in systems development costs in FY24 to complete this work.

There are 127 Health Care Revenue Recapture Agencies. Of those 127 Health Care Recapture Agencies, 73 agencies are private non-profit hospitals or ambulance services licensed under Chapter 144E. Since our system does not identify public versus private in the agency attributes, we will need to manually review all 127 cases to confirm whether they qualify as a claimant agency with this bill change.

This change will take approximately 15 minutes per agency to research and follow-up to ensure claims have been stopped and the agency removed from the process. This will take time up front, but over the long term will save time of not having to handle training and Service Level Agreements with these agencies as well as reducing phone calls from customers asking about these Revenue Recapture claims and provide equity with the process.

With each case taking approximately 15 minutes to research and complete follow up, we would need 31.75 hours of Revenue Recapture Program time. (Calculation below)

15 min x 127 cases for review= 1,905 minutes

1,905 minutes/60 minutes per hour= 31.75 hours

On-going impact:

The total Health Care Recapture fees make up 20% of all Revenue Recapture fees. The Collection Division has a Revenue Recapture Program group, which is a group of employees dedicated to working everything Revenue Recapture related including but not limited to:

- Monitoring Service Level Agreements (SLAs)
- · Terminating SLAs when appropriate
- Assisting Revenue Recapture Agencies

The reduction in DOR Revenue Recapture workload in the Collection Division is reflected in the loss of revenue and 0.66 FTE on an ongoing basis. The Collection Division will experience a loss of \$98,836 in funding from the Restricted Miscellaneous Special Revenue Fund, which equates to a loss of 0.66 FTE beginning in FY24 and ongoing.

In addition, DOR's Taxpayer Rights Advocate office (TRA) assumes a reduction in taxpayer calls requesting bypass/offset beginning in FY24. This will result in 80 hours of savings per year. The employee time savings is determined as follows: 25% of 635 closed recapture hardship cases (159) at .5 hours each = 80 hours per fiscal year or 0.04 FTE.

Expenditure and/or Revenue Formula

Revenue Recapture Fee Impact, projected from FY 2022 information as noted below.

| FY 2024 | FY 2025 | FY 2026 | FY 2027 |
|---------|---------|---------|---------|
| | | | |

| General Fund (Fund 1000) | -271,799 | -271,799 | -271,799 | -271,799 |
|--|----------|----------|----------|----------|
| Restricted Misc. Special Revenue Fund (Fund 2000) | -98,836 | -98,836 | -98,836 | -98,836 |
| Total Fund Impact | -370,635 | -370,635 | -370,635 | -370,635 |

Revenue Recapture Fee Analysis

This bill changes the definition of claimant agency in Minnesota Statute 270A.03, subdivision 2. This change removes "a private nonprofit hospital that leases its building from the county or city in which it is located, any ambulance service licensed under Chapter 144E". This change removes the specified groups from the list of claimants affected by revenue recapture.

Revenue recapture allows state and some local governments to collect certain debts by intercepting tax refunds. Under revenue recapture, a claimant agency submits the claim (debt) to the Department of Revenue (DOR) to offset. Tax refunds are used to offset unpaid taxes, interest, and penalties before revenue recapture takes effect to offset qualifying debt. A fee of \$15 per claim (per MS 270A.07, subd.1, 9 (b)) is deducted from the refund and the claimant agency receives the balance of the refund. From the \$15 fee, \$4 is dedicated to DOR's revolving fund and the remaining \$11 goes to the state general fund.

We have identified approximately 73 agencies which will be impacted by claims already submitted with DOR. 100% would be impacted as the bill removes private nonprofit hospitals that leases its building from the county or city in which it is located, any ambulance services licensed under Chapter 144E.

The total Health Care Recapture claim fees received for Fiscal Year 2022 are as follows:

| Health Care Recapture Claim Fees Collected | FY 2022 |
|--|---------|
| General Fund | 427,383 |
| Revolving Account | 155,412 |
| Total | 582,795 |

There are approximately 73 impacted agencies from whom we received the following fees in Fiscal Year 2022:

| Health Care Recapture Claim Fees Collected from agencies impacted by this bill | FY 2022 |
|--|---------|
| General Fund | 271,799 |
| Revolving Account | 98,836 |
| Total | 370,635 |

The amounts in the revolving account and the general fund do not add up to their corresponding amounts: \$4 per fee to the revolving account and \$11 per fee to the general fund. This is because when an intercept results in an over payment at the agency, the agency refunds the intercepted amount to the customer and DOR refunds the fee to the customer. Since the agency is refunding the intercepted amount there is not a transaction in the system reversing the Revenue Recapture transaction, however there is a transaction reversing the fee.

This bill does not impact state tax revenues.

Administrative Impact

| Administrative Costs (Savings) | FY 2023 | FY 2024 | FY 2025 | FY 2026 | FY 2027 |
|--------------------------------|---------|-----------|-----------|-----------|-----------|
| Employees | | (100,864) | (103,843) | (103,843) | (103,843) |

| Systems Analysis & Testing | 5,710 | | | |
|--------------------------------------|----------|-----------|-----------|-----------|
| Systems Development | 10,000 | | | |
| Total Administrative Costs (Savings) | (85,154) | (103,843) | (103,843) | (103,843) |

Note: This chart uses whole numbers. Totals may vary slightly due to rounding.

Long-Term Fiscal Considerations

The reduction in Revenue Recapture fees and the corresponding reduction to the general fund and to the agency's funding through the Special Revenue fund will be ongoing.

The Taxpayer Right Advocate Office reduction in taxpayer calls will be ongoing.

Local Fiscal Impact

N/A

References/Sources

Agency staff provided information for this fiscal note.

If information technology costs are included, my agency's Chief Business Technology Officer has reviewed the estimate.

I have reviewed the content of this fiscal note and believe it is a reasonable estimate of the expenditures and revenues associated with this proposed legislation.

Agency Contact:

Agency Fiscal Note Coordinator Signature: Chelsea Magadance Date: 2/13/2023 2:08:36 PM

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