## HOUSE RESEARCH

## Bill Summary =

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**Version:** As introduced

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**Subject:** Utility reports on low-income customers

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## **Overview**

House File 3541 requires the Minnesota Public Utilities Commission to issue a report annually by September 30, beginning in 2007, providing monthly data for each electric and gas utility in the state that contains the following information for all residential customers and low-income residential customers (those receiving benefits from the Low Income Heating Assistance Program (LIHEAP):

- number of accounts in arrears and dollar amount of arrears
- number of disconnection notices issued, and the number of heating and non-heating disconnections
- average duration of disconnections
- number of service restorations
- number of accounts written off as uncollectible and dollar amount
- amounts received from LIHEAP and other assistance programs