

# HOUSE RESEARCH

## Bill Summary

**FILE NUMBER:** H.F. 949

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**Version:** As introduced

**Authors:** Clark and others

**Subject:** Hearing aid sales regulation

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### Overview

This bill involves regulation of sellers of hearing aids.

#### Section

- 1** **Prohibited acts.** Requires hearing aid dispensers to provide a copy of the audiogram upon request, regardless of whether the dispenser charged separately for the audiogram. Also requires hearing aid dispensers to return a consumer's used hearing aid used as a trade-in or for a discount, if requested by the consumer when the purchase agreement has been cancelled.
- 2** **45 calendar day guarantee and buyer right to cancel.** This section changes the existing law on the consumer's right to cancel the purchase of a hearing aid. Changes the 30-day cancellation period to 45 days. Makes the date of cancellation the date of mailing of the cancellation, not the date it was received by the dispenser. Changes from three working days to three business days the time a consumer has to pick up an adjusted hearing aid and not have the days count against the 45-day period. Changes the maximum cancellation fee from 10 percent of the purchase price to a flat \$250.